SECURITY SERVICES UNIT 2023-2026

AGREEMENT BETWEEN THE STATE OF NEW YORK AND THE NEW YORK STATE CORRECTIONAL OFFICERS AND POLICE BENEVOLENT ASSOCIATION, INC.

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PREAMBLE

This Agreement entered into by the Executive Branch of the State of New York hereinafter referred to as the "Employer" and New York State Correctional Officers and Police Benevolent Association, Inc. (NYSCOPBA), hereinafter referred to as the "Union", on behalf of all employees in the bargaining unit in every agency where they may be employed, has as its purpose the promotion of harmonious employee relations between the Employer and the Union, the establishment of an equitable and peaceful procedure for the resolution of differences and the establishment of salaries, wages, hours of work and other terms and conditions of employment.

BILL OF RIGHTS

To ensure that individual rights of employees in the Security Services Unit are not violated, the following shall represent the Employees' Bill of Rights:

- (A) An employee shall be entitled to Union representation at each and every step of the grievance procedure set forth in this Agreement.
- (B) An employee shall be entitled to Union representation at each stage of a disciplinary proceeding instituted pursuant to Article 8 of this Agreement.
- (C) No employee shall be requested to sign a statement of an admission of guilt to be used in a disciplinary proceeding under Article 8 without having Union representation.
- (D) No recording devices of any kind shall be used during any disciplinary proceedings except as provided for in Article 8, unless agreed to by all parties and each party receives a copy of the tape.
- (E) In all disciplinary hearing proceedings under Article 8, the burden of proof shall rest with the Employer.
- (F) An employee shall not be coerced or intimidated or suffer any reprisal either directly or indirectly that may adversely affect their hours, wages or working conditions as the result of the exercise of their rights under this Agreement.
- (G) An employee shall be entitled to Union representation at an interrogation if it is contemplated that such employee will be served a notice of discipline pursuant to Article 8 of this Agreement or if the employee would be entitled to representation under Civil Service Law Section 209-a(1)(g). Such employee shall not be required to sign any statement arising out of such interrogation.
- (H) Except as provided below, any statements or admissions made by an employee during such an interrogation without the opportunity to have Union representation may not be subsequently used in a disciplinary proceeding against that employee.
- (I) If representation is requested by the employee and if such representation is not provided by the Union within a reasonable period of time, the Employer may proceed with the interrogation.
- (J) The Employer shall not infringe upon the right of an employee to be accompanied by counsel as provided by Section 73 of the Civil Rights Law, when said employee is summoned to appear before any "hearing" or before any "agency", as such terms are defined in Section 73 of the Civil Rights Law.

- (K) Any employee who is subject to questioning by the Employer shall, whenever the nature of the investigation permits, be notified at least 24 hours prior to the interview. Such notification shall include facts sufficient to reasonably inform the employee of the particular nature of the investigation.
- (L) Any employee who was notified that there was an investigation pending against them by their Employer shall be notified by the Employer of the closure of the investigation within two weeks of the closure of such investigation related to such employee.
- (M) The Employer shall keep confidential all employee medical records.
- (N) The Employer shall provide a copy of the interrogation transcript/recording of an individual to the employee when a notice of discipline is served against such employee.
- (O) While the routine questioning of an employee by the employer to obtain factual information about an occurrence, incident or situation does not entitle an employee to union representation, if during such questioning the employer determines that the employee is entitled to union representation as provided in paragraph (G), the questioning of the employee will stop and the employee will be given the opportunity to obtain representation as outlined in the Bill of Rights unless the employee declines representation on the record or in writing.

ARTICLE 1 Term of Agreement

This Agreement shall be effective as of April 1, 2023, except as otherwise specified, and shall continue in full force and effect to and including March 31, 2026.

ARTICLE 2 Recognition

The Employer, pursuant to the certification of the Public Employment Relations Board, recognizes the Union as the sole and exclusive representative of those employees in the Security Services Unit for the purpose of collective negotiations concerning salaries, wages, hours of work and other terms and conditions of employment of employees serving in positions in the Security Services Unit. The term employee or employees shall include seasonal employees as contained in Appendix D of this Agreement.

ARTICLE 3 Nondiscrimination

3.1 The Employer and the Union agree that the provisions of this Agreement shall be applied equally to all employees in compliance with applicable law against discrimination as to age, race, creed, color, national origin, sex, disability, marital status and political affiliation. The parties further agree that the provisions of this Agreement shall be applied equally to all employees

in compliance with Executive Order 33¹ as to sexual orientation. The parties reaffirm their commitment to all applicable military laws and the rights of former and present members of the Armed Forces of the United States.

- 3.2 All references in this Agreement to employees of the male gender are used for convenience only and shall be construed to include both male and female employees.
- 3.3 The Employer agrees not to interfere with the rights of employees to become members of the Union. There shall be no discrimination, interference, restraint or coercion by the Employer or any Employer representative against any employee because of Union membership or because of any employee activity permissible under the Taylor Law and this Agreement in an official capacity on behalf of the Union, or for any other cause.
- 3.4 The Union recognizes its responsibility as bargaining agent and agrees to represent all employees in the bargaining unit without discrimination, interference, restraint or coercion.

ARTICLE 4 Check-Off

- 4.1 The Employer agrees to grant exclusive rights of dues deduction to the Union and will deduct Union membership dues from the pay of those employees who individually request in writing that such deductions be made. The amount to be deducted shall be certified to the Employer by the Union and the aggregate deductions together with a list of employees for whom deductions were made shall be remitted forthwith to the Union.
- 4.2 The Employer further agrees to grant to the Union exclusive payroll deduction of payments for employee benefit programs sponsored by the Union.
- 4.3 Employees may, at their individual option, participate by voluntary payroll deductions in the Individual Retirement Account (IRA) plan, provided through the Union, by a "financial organization" (as defined in State Finance Law §201.6) pursuant to the Economic Recovery Tax Act of 1981 (P.L. 97-34).
- 4.4 Employees may, at their individual option, participate in the New York State Deferred Compensation Plan subject to the law and rules governing the Plan.

ARTICLE 5 Union Rights

5.1 Bulletin Boards

(a) The Employer agrees to furnish and maintain suitable locking glass enclosed bulletin boards in convenient places in each working area to be used exclusively by the Union.

- (b) The Union agrees to limit its postings of notices and bulletins to such bulletin boards.
- (c) The Union agrees that it will not post material which may be profane, derogatory to any individual, or constitute election campaign material for or against any person, organization or faction thereof except that election material relating to internal Union elections may be posted on such bulletin boards. During the period in which the Union has the exclusive right to bulletin

¹ The relevant provision of Executive Order 33 states "...[I]t has been, and it remains, the policy of this State not to discriminate on the basis of sexual orientation in the provision of benefits or services and in the State's capacity as an employer..."

boards, no other employee organization, or affiliate thereof, except employee organizations which have been certified or recognized as the representative for collective negotiations of other State employees employed at such locations shall have the right to post material on State bulletin boards or distribute literature at work locations of Security Services Unit employees. All bulletins or notices shall be signed by the NYSCOPBA President, Chief Sector Steward, or their designee.

- (d) Any material which the Employer alleges to be in violation of this Agreement shall be promptly removed by the Union. The matter will then immediately be referred to Step 3 of the grievance procedure for resolution.
- (e) In institutions or facilities which have repeated violations, the Director of the Office of Employee Relations may require advance approval of all future material which is to be posted.
 - 5.2 Access to Employees and Meeting Space
- (a) Department or agency heads may reach understandings with the Union for reasonable and appropriate arrangements whereby the Union may advise employees of the availability of the Union representatives for consultations during non-working hours concerning Union membership, services and programs.
- (b) The Union representatives shall, on an exclusive basis for employees covered by this Agreement, have access to employees during working hours to explain the Union membership, services and programs under mutually developed arrangements with department heads wherein such access shall not interfere with work duties or work performance. Such consultations shall be no more than 15 minutes per employee per month, not to exceed an average of fifteen percent per month of the employees in the agency or institution.
- (c) The departments or agencies shall provide meeting space to the Union upon written notice from the chief sector steward in buildings owned or leased by the State. Meeting space shall be provided under the following circumstances:
 - (1) suitable space is not reasonably available elsewhere in the area;
- (2) the Union agrees to reimburse the Employer for any additional expenses incurred by the Employer including furnishing janitorial services, and any other expense which would not have been incurred had the space not been available;
- (3) a request for the use of such space is made in advance pursuant to the rules of the department or agency concerned;
 - (4) the purpose of the meeting is made known to and is approved by the Employer.
 - 5.3 Employee Organization Leave
- (a) The Union shall be provided collectively with a total of not more than 712 days of non-cumulative employee organization leave during each year of this Agreement to attend meetings for internal administrative functions and policy committees.
- (b) The allocation of employee organization leave provided in paragraph 5.3(a) to individual employees shall be the sole prerogative of the Union and shall be allocated in units of not less than one day per instance per employee. Request for use of this leave shall solely be made by NYSCOPBA. As used in this Article, the phrase "one day" shall be defined as "one duty tour."
- (c) There will be no change in the present method of approving applications for attendance at meetings of the Executive Assembly.
- (d) Under special circumstances and upon advance request, additional employee organization leave for additional meetings may be granted by the Director of the Office of Employee Relations.
- (e) For the purpose of entering into collective negotiations for a successor agreement to this Agreement, the Employer agrees to grant employee organization leave to a reasonable number

of employees for the Union Negotiating Committee with the understanding that there shall be no more than one Union committee member from any one facility or region eligible to receive such leave for this purpose, except that this restriction shall not apply to Chairs of Standing Committees. The Union shall provide the State with a list of names and work locations of all such committee members prior to the commencement of any such negotiations.

- (f) Employee organization leave shall be release time without charge to leave credits accrued by individual employees. Such release time shall be granted subject to the provision that the resulting absence from work will not interfere with the proper conduct of governmental functions. Employee organization leave provided pursuant to paragraph 5.3(a) of this Article is not required to be granted unless the Union provides the Director of the Office of Employee Relations or designee with 14 days advance notice of the purpose and date for which such leave is requested and the names and work stations of the employees for whom such leave is requested.
- (g) The Director of the Office of Employee Relations or designee shall send the Union a statement at the end of each quarter showing the total employee organization leave used to date in each Agreement year pursuant to paragraph 5.3(a) above. This statement shall be presumed correct unless the Union within 30 days of receipt of the statement advises the Director of the Office of Employee Relations or designee of any claimed errors.
- (h) Employee organization leave provided pursuant to this Article shall be in addition to that provided elsewhere in this Agreement for Union representation in processing of grievances and labor/management meetings.
- (i) The Union shall supply (and keep current) to the Director of the Office of Employee Relations 30 days after the execution of this Agreement and quarterly thereafter a list of Union officers, executive board members, grievance representatives, members of policy committees and other employees eligible for leave under this Agreement together with the official work stations, departments and agencies of such employees. All such leave shall be used only for appropriate purposes, consistent with past practice, and only as specifically requested by the Union and granted by the State.
- (j) Travel time as used in this Article shall mean actual and necessary travel time not to exceed eight (8) hours each way.

5.4 Unchallenged Representation

The Employer and the Union agree pursuant to Section 208 of the Civil Service Law that the Union shall have unchallenged representation status for the maximum period permitted by law on the date of execution of this Agreement.

5.5 Duty of Fair Representation

The State recognizes that the Union's duty of fair representation to an employee it represents, but who is not a member of the Union, is set forth in Civil Service Law Section 209-a(2).

5.6 Membership Packets

The Employer agrees to provide each new employee in the Security Services Unit with a membership packet furnished by the Union within one workweek following the employee's first day of work and to the extent possible on the first day of work. The materials which may be included in such packet shall be subject to the restrictions set forth in paragraphs 5.1(c) and 5.1(d) of this Article.

5.7 Union Leave

A permanent employee or employees nominated by the Union may be granted by the Employer a leave or leaves of absence with full salary from their regular position for the purpose of serving with the employee organization subject to the conditions of this paragraph. Each such leave, its term and renewal, shall be subject to the discretionary approval of the Director of the Office of Employee Relations. The Union shall periodically, as specified by the Director of the Office of Employee Relations, reimburse the State for the salary, wages and any other payments paid to each employee by the Employer during such leave of absence together with the cost of fringe benefits, excluding the health insurance, dental, and vision benefits compensation components of that fringe benefit rate, at the percentage of salary, wages as determined by the Comptroller. In addition, this reimbursement will include, as determined by the Department of Civil Service, the Employer's share of premium for health and dental benefits as well as the Employer's actual costs associated with providing vision benefits and the cost of any Opt-Out Program payments, if any. The Union shall purchase an insurance policy in the form and amount satisfactory to the Director of the Office of Employee Relations to protect the State in the event the State is held liable for any damages or suffers any loss by reason of any act or omission by such employee during the period of such leave of absence with full salary.

5.8 Exclusivity

The Employer will not meet or confer with any other employee organization or affiliate thereof with reference to terms and conditions of employment of employees. If such organizations request meetings, they will be advised by the Employer to transmit their requests concerning terms and conditions of employment to the Union and arrangements will be made by the Union to fulfill its obligation as a collective negotiating agent to represent these employees and groups of employees.

ARTICLE 6 Management Rights

Except as expressly limited by other provisions of this Agreement, all of the authority, rights and responsibilities possessed by the Employer are retained by it.

ARTICLE 7 Grievance and Arbitration

7.1 <u>Definitions</u>

For the purposes of this Agreement, all disputes shall be subject to the grievance procedure as outlined below:

- (a) A dispute concerning the application and/or interpretation of this Agreement is subject to all steps of the grievance procedure including arbitration, except those provisions which are specifically excluded.
- (b) Any other dispute or grievance concerning a term or condition of employment which may arise between the parties or which may arise out of an action within the scope of authority of a department or agency head and which is not covered by this Agreement shall be processed up to and including the conference phase of the Alternate Dispute Resolution Process, and not beyond, except those issues for which there is a review procedure established by law or by or pursuant to rules or regulations filed with the Secretary of State.
- (c) A claim of improper or unjust discipline against an employee shall be processed in accordance with Article 8 of this Agreement.

7.2 Procedure

The purpose of this Article is to provide a prompt, equitable, peaceful and efficient procedure to review and resolve grievances, and to further the purpose of this Agreement to promote harmonious employee relations. Both the Employer and the Union recognize the importance of, among other aspects of the procedure, the timely issuance of decisions to filed grievances and the responsible use of this procedure. Upon failure of the Employer to provide a decision within the time limits provided in this Article, the Union may appeal to the next step of the grievance procedure. The grievance will not revert back to the previous step where it was originally untimely unless mutually agreed to by both parties.

Prior to initiating a formal written grievance pursuant to this Article, the employee, the Union, and the appropriate immediate supervisor, local administration, or agency or department are strongly encouraged to meet in good faith and resolve disputes subject to this Article informally prior to the expiration of 30-day period in which to file a grievance. The parties may accomplish this by exchanging relevant documentation and positions as soon as practicable after the grievance trigger date, as specified in Step 1, below.

(a) Grievances

Step 1. The employee and/or the Union shall present the grievance in writing to the facility head, institution head, divisional head or regional head within 30 days of the act or omission giving rise to the grievance or within 30 days of the date on which the employee first knew of such act or omission. The facility head, institution head, divisional head or regional head, shall each designate a regular representative, who shall meet with the Union and the grievant during the employee's regular work shift within ten days of receipt of the grievance and shall render a decision in writing within ten days from the day of such meeting.

Step 2. In the event that the grievance has not been satisfactorily resolved at Step 1, an appeal may be taken by the Union in writing to the department or agency head, as appropriate, within 15 days from receipt of the Step 1 decision. The written appeal shall contain a description of the relevant facts from which the grievance derives and specific references to all sections of the Agreement, if any, which the Union claims have been violated. The department or agency head, or designee, shall meet with the Union to review the grievance within ten days from receipt of the Step 2 written appeal and shall render a written decision which shall include a brief statement of the relevant facts on which the decision is based to the Union within ten days from the day of the Step 2 meeting. Such meeting shall be held remotely at the request of either the Union or the Employer. If the parties agree that no meeting will be held, a written decision will be issued within ten days of receipt of said notice. Communications concerning appeals and decisions at this Step shall be made by personal service or by registered or certified mail.

Step 3. In the event that the grievance has not been satisfactorily resolved at Step 2, an appeal to the Director of the Office of Employee Relations may be taken by the Union in writing within 60 days from the day on which the Union received the Step 2 decision. Such appeal shall contain a copy of the Step 2 decision and a short, plain written statement of the reasons for the disagreement with the Step 2 decision. All communications concerning appeals and decisions at this Step shall be made by personal service, registered or certified mail.

The Director of the Office of Employee Relations, or the Director's designee, shall issue a short, plain decision on the grievance within 30 working days after receipt of the appeal unless the Union requests a meeting to discuss the grievance. Every other week (on a designated day), representatives from the Union and the Office of Employee Relations will meet and review all grievances that have been appealed to the Step 3 level during the previous two week period and for which a meeting has been requested. The Director of the Office of Employee Relations, or the Director's designee, shall issue a short, plain decision on a grievance for which a meeting has been requested within 30 working days after the conduct of the meeting where the grievance was discussed. If warranted, an agency representative may be in attendance at these meetings. At these meetings, the grievance will be read, reviewed and tactically distributed for processing in one of the following ways:

Issues which are, in fact, safety and health concerns (not to include staffing issues) may be referred to an Agency Level Statewide Safety and Health Committee. A safety specialist from the employing agency and the Union can review the issues and determine if there may be methodologies available for resolution of the issues. Resolutions will be reduced to writing. In the event the issues cannot be resolved, either party may refer them to the conference phase of the Alternate Dispute Resolution Process where applicable.

The grievance may be put on hold for two weeks so that either or both sides can gather more information or make local contacts. Those grievances placed in hold status will become the first to be discussed at the next meeting between representatives from the Union and the Office of Employee Relations.

Automatic Progression. If the Employer fails to meet with the Union on a timely basis or render a timely decision, the Union may treat the grievances as having been denied at the level at which the delay occurred and may then appeal the grievance to the next level.

(b) Alternate Dispute Resolution Process (ADR)

(1) In the event that the grievance has not been resolved satisfactorily at Step 3, a demand for arbitration may be brought only by the Union, through the President or designee within 60 days from the day the Union receives the Step 3 decision by mailing or personally serving the

demand to the Director of the Office of Employee Relations and simultaneously filing the demand with the master arbitrator. The demand will identify the Article(s) and subsections sought to be arbitrated, the names of the department or agency, and employee(s) involved, copies of the original grievance, appeals documents and the written decisions rendered at the lower steps.

(2) Resolution conferences and arbitrations under the ADR process shall be held before the master arbitrator appointed by agreement of the parties. The parties may review the appointment at any time, by mutual agreement.

(3) Resolution Conference

Within 30 days after the demand for arbitration, the parties shall meet with the master arbitrator who shall attempt to have the parties reach a settlement and narrow the issue(s) for hearing, including stipulating to facts, relevant documents and exhibits. The grievant may be permitted to participate in the conference by telephone.

(4) Expedited Arbitration

After the resolution conference, either party may require a hearing before the master arbitrator on an expedited basis. Grievance hearings shall, absent extraordinary circumstances, be limited to one day.² Both parties should be prepared to fully present their positions and any testimony on the day of the hearing. No briefs shall be submitted by either party.

- (5) The parties agree to meet for a total of four days per month at a mutually agreed upon site in Albany to conduct the resolution conferences and/or expedited arbitrations.
- (6) Where no hearing is held and the case is submitted on papers the parties may submit their positions in writing to the arbitrator on a mutually agreed upon date no later than thirty (30) days after the mailing of the papers to the arbitrator. Such written position papers may not exceed five double-spaced pages.
- (7) The master arbitrator's decision and award is to be rendered within seven (7) days of the completion of the hearing and shall include only a finding or findings and remedy, as appropriate, on a form provided by the parties. The master arbitrator shall have the authority to issue bench decisions when appropriate.
- (8) The decision or award of the master arbitrator shall be consistent with applicable law and the Agreement and final and binding upon the parties (NYSCOPBA and the State) with respect to the determination of the grievant's claims. Such decisions are non-precedential and shall not be submitted in any other case unless the parties mutually agree otherwise.
- (9) The parties may meet periodically to ensure that in practice the ADR process is in keeping with their intent and to take what steps are necessary to conform such practice with their intent.

(c) Full Arbitration

(1) After the resolution conference, if the Employer and the Union mutually determine that an individual grievance warrants a decision that will be precedential for future matters, the parties may refer the matter to traditional arbitration. If the parties cannot agree as to whether the matter should be referred to full arbitration, the master arbitrator shall have the authority to make such determination as to whether full arbitration is warranted.

² The parties shall prepare a recommended schedule for the conduct of a one-day hearing to be presented to the master arbitrator. Such schedule is to serve merely as a guide to assist in insuring that cases are ordinarily presented and concluded in one day.

(2) The parties shall mutually select an arbitrator. If the parties are unable to agree, the matter will be referred to the Public Employment Relations Board for selection.

The arbitrator shall hold a hearing at a time and place convenient to the parties within 20 days of the acceptance to act as arbitrator. The arbitrator shall issue a written decision within 30 days after completion of the hearing. The arbitrator shall be bound by the rules of the American Arbitration Association which are applicable to labor relations arbitrations which are in effect at the time of arbitration. In the event a disagreement exists regarding arbitrability of an issue, the arbitrator shall make a preliminary determination whether the issue is arbitrable under the express terms of this Agreement. Once a determination is made that such a dispute is arbitrable, the arbitrator shall then proceed to determine the merits of the dispute.

(3) Miscellaneous Provisions

Neither the master arbitrator nor arbitrator shall have any power to add to, subtract from, or modify the provisions of this Agreement in arriving at a decision of the issue presented and shall confine the decision solely to the application and interpretation of the Agreement.

All fees and expenses of the arbitration shall be divided equally between the parties except that each party shall bear the cost of preparing and presenting its own case. Cost for the cancellation of a hearing date shall be borne by the party seeking cancellation.

7.3 Representation

(a) The Employer shall recognize the following grievance representatives at each step of the grievance procedure and shall release such representatives from normal duties to process grievances and conduct necessary relevant investigations providing that such absence from work will not interfere with proper conduct of governmental functions: steward and chief sector steward.

On the Union's prior written request at least 48 hours in advance, the Employer will make every effort to reschedule shift assignments so that meetings fall during working hours of Union representatives.

The Union shall furnish the Employer with a list of all employee representatives, Union Vice Presidents and Union staff authorized to represent the Union in the grievance process pursuant to this Article 60 days from the date of execution of the Agreement.

(b) Statewide elected union officers and Union staff may be present at each step of the grievance procedure.

7.4 General Provisions

- (a) As used in this Article, all references to days shall mean calendar days. All of the time limits contained in this Article may be extended by mutual agreement of the parties and shall be confirmed in writing.
- (b) Grievances resolved at Step 1 shall not constitute a precedent for any other facility, institution, division, or region, or at Step 2 for any other agency unless a specific agreement to that effect is made by the Director of the Office of Employee Relations and the President of the Union.
- (c) The parties, OER and NYSCOPBA, may mutually agree to waive Steps 1 and 2 of the grievance procedure. In order to better review grievances at the second step, the Employer will conduct review meetings. However, a meeting will not be held if there is mutual agreement that the file sufficiently clarifies the issue, that there is no new evidence to consider or the matter has been previously reviewed and/or resolved.
- (d) Aggrieved employees, their Union representatives and necessary witnesses shall not suffer any loss of earnings, or be required to charge leave credits as a result of processing or investigating grievances during such employees' scheduled working hours. Reasonable and necessary time spent in processing and investigating grievances, including travel time, during such

employees' scheduled working hours shall be considered as time worked provided, however, that when such activities extend beyond such employees' scheduled working hours, such time shall not be considered as time worked.

- (e) Travel time, as used in paragraph 7.4(d) above, shall mean actual and necessary travel time, not to exceed eight hours each way.
- (f) Grievances involving employees in more than one agency, upon agreement of the Director of the Office of Employee Relations and the President of the Union may be initiated at Step 3.

ARTICLE 8 Discipline

8.1 Exclusive Procedure

Discipline shall be imposed upon employees otherwise subject to the provisions of Sections 75 and 76 of the Civil Service Law only pursuant to this Article, and the procedure and remedies herein provided shall apply in lieu of the procedure and remedies prescribed by such sections of the Civil Service Law which shall not apply to employees.

8.2 <u>Disciplinary Procedure</u>

- (a) Discipline shall be imposed only for just cause. Where the appointing authority or its designee seeks the imposition of a loss of leave credits or other privilege, written reprimand, fine, suspension without pay, reduction in grade, or dismissal from service, notice of such discipline shall be made in writing and served, in person, by courier, or by registered or certified mail upon the employee. The conduct for which discipline is being imposed and the penalty proposed shall be specified in the notice. The notice served on the employee shall contain a detailed description of the alleged acts and conduct including reference to dates, times and places, and if the Employer claims that the employee has been charged with a crime for the alleged acts, the notice of discipline must identify the specific section of the Penal Law or other statute which the Employer claims the employee has been charged with violating, if known by the Employer. The employee shall be provided with two copies of the notice which shall include the statement, "You are provided two copies in order that one may be given to your representative. Your Union representative is NYSCOPBA."
- (b) The Union grievance representative at the appropriate level shall be sent a copy of the notice of discipline within 24 hours of the service of a notice of discipline upon the employee. A copy of the notice of discipline will also be sent to the President of the Union.
- (c) The penalty proposed may not be implemented until the employee (1) fails to file a disciplinary grievance within 14 days³ of service of the notice of discipline, or (2) having filed a grievance, fails to file a timely appeal to disciplinary arbitration, or (3) having appealed to disciplinary arbitration, until and to the extent that it is upheld by the disciplinary arbitrator, or (4) until the matter is settled.
- (d) The notice of discipline may be the subject of a disciplinary grievance which shall be served upon the department or agency head or their designee in person or by registered or certified mail within 14 days of the date of the notice of discipline by the employee or the Union. The employee or the Union shall be entitled to a meeting to present their position to the department or agency head or their designee within 14 days of the receipt of a disciplinary grievance, and upon

³ Unless otherwise specified days as used in this Article shall mean calendar days.

consideration of such position, the department or agency head shall advise the Union of its response in writing by registered or certified mail within seven days of such meeting.

- (e) If the disciplinary grievance is not settled or otherwise resolved, it may be appealed to disciplinary arbitration by the employee or the President of the Union (or their designee) within 14 days of the service of the department or agency head response. Notice of appeal to disciplinary arbitration shall be served, by personal service, registered or certified mail, with the Public Employment Relations Board, with a copy to the department or agency head, or their designee.
- (f) The Employer and the Union shall continue the procedure for the arbitration process which is now in existence as contained in the agreement with the Public Employment Relations Board dated December 28, 1979, and as amended hereinafter. Arbitration hearings may not be rescheduled without mutual consent of the parties.
- (g) Either party wishing a transcript at a disciplinary arbitration hearing may provide for one at its expense and shall provide a copy to the arbitrator and the other party. Unless mutually agreed otherwise, transcripts must be requested prior to the first day of a disciplinary arbitration.
- (h) Disciplinary arbitrators shall confine themselves to determinations of guilt or innocence and the appropriateness of proposed penalties, taking into account mitigating and extenuating circumstances. Disciplinary arbitrators shall neither add to, subtract from nor modify the provisions of this Agreement. The disciplinary arbitrator's decision with respect to guilt or innocence, penalty, or probable cause for suspension, pursuant to Section 8.4 of this Article, shall be final and binding upon the parties, and the disciplinary arbitrator may approve, disapprove or take any other appropriate action warranted under the circumstances, including, but not limited to, ordering reinstatement and back pay for all or part of the period of suspension. If the disciplinary arbitrator, upon review, finds probable cause for the suspension, the arbitrator may consider such suspension in determining the penalty to be imposed.
- (i) All fees and expenses of the arbitrator, if any, shall be divided equally between the Employer and the Union or between the Employer and the employee if such employee chooses not to be represented by the Union. Each party shall bear the costs of preparing and presenting its own case. The estimated arbitrator's fee and expenses and estimated expenses of the arbitration may be collected in advance of the hearing.
- (j) In the event that any employee against whom disciplinary charges are brought by the Employer elects to be represented by any party other than the Union, such employee shall be individually responsible for all expenses which are incurred in connection with such disciplinary proceeding. No employee can be represented in such a disciplinary proceeding by any officer, executive board member, delegate, representative or employee of any actual or claimed employee organization or affiliate thereof other than NYSCOPBA.

8.3 Settlement

A disciplinary grievance may be settled at any time following the service of a notice of discipline. The terms of the settlement shall be reduced to writing. An employee offered such a settlement shall be offered a reasonable opportunity to have an attorney or a Union representative present before the employee is required to execute it. The Union grievance representative at the appropriate level shall be provided with a copy of any settlement within 24 hours of its execution.

8.4 Suspension Before Notice of Discipline

(a) Prior to issuing a notice of discipline or the exhaustion of the disciplinary grievance procedure provided for in this Article, an employee may be suspended without pay by the appointing authority only pursuant to paragraphs (1) or (2) below.

- (1) The appointing authority or its designee may suspend without pay an employee when the appointing authority or its designee determines that there is probable cause that such employee's continued presence on the job represents a potential danger to persons or property or would severely interfere with its operations. Such determination shall be reviewable by a disciplinary arbitrator. A notice of discipline shall be served no later than seven days following any such suspension. At the time of suspension, the appointing authority or its designee shall set forth in writing to the employee the specific reasons for the suspension.
- (2) The appointing authority or its designee may with agency approval suspend without pay an employee charged with the commission of a crime. Such employee shall notify their appointing authority in writing of the disposition of any criminal charge including a certified copy of such disposition within seven days thereof. Within 30 days following such suspension under this provision, or within seven days from receipt by the appointing authority of notice of disposition of the charge from the employee, whichever occurs first, a notice of discipline shall be served on such employee or the employee shall be reinstated with back pay. Nothing in this paragraph shall limit the right of the appointing authority or its designee to take disciplinary action during the pendency of criminal proceedings.
- (3) Upon the ratification of this Agreement, in the event that an employee is suspended without pay, the employee will have the option to draw from previously accrued annual leave, personal leave, holiday leave and/or compensatory leave upon written notification to their supervisor.
- (4) When an employee has been suspended without pay, the agency or department meeting may be waived by the employee or by the Union with the consent of the employee at the time of filing the disciplinary grievance. In the event of such waiver, the employee or the Union shall file the grievance form within the prescribed time limits for filing an agency level grievance directly with PERB. The case shall be given priority in assignment.
- (5) An employee who is charged with the commission of a crime, suspended without pay and subsequently not found guilty and against whom no disciplinary action is taken for the incident in question, shall be reinstated with full back pay.
- (6) During a period of suspension without pay pursuant to this section, the State shall continue to pay its share of the cost of the employee's health, dental and vision care coverage under Article 12 which was in effect on the day prior to the suspension provided that the suspended employee pay their share.
- (7) For only those suspensions without pay under Article 8.4(a)(1) that are not cases subject to Article 8.9 or cases under Article 8.4(a)(2) where the employee is charged with the commission of a crime, the review process established by the Suspension Review side letter on page 174 may be invoked by the Union.
- (b) A registered or certified letter notifying the President of the Union of any suspension under paragraph 8.4(a) above shall be sent within one day, excluding Saturdays, Sundays and holidays.

(c) Back Pay Award

Where an employee is awarded back pay, the amount to be reimbursed will be offset by unemployment insurance collected by the employee during the period that the back pay award covers. An award of back pay shall be deemed to include reimbursement of all other benefits including the accrual of leave credits and holiday leave.

8.5 Union Representation

An employee shall be entitled to be represented at a disciplinary grievance meeting or arbitration by a chief sector steward or designee. Such representatives shall not suffer any loss of earnings or be required to charge leave credits as a result of processing or investigating disciplinary grievances during such chief sector steward's or designee's scheduled working hours. Reasonable and necessary time spent in processing and investigating grievances, including travel time, during such chief sector steward's or designee's scheduled working hours shall be considered as time worked provided, however, that when such activities extend beyond such chief sector steward's or designee's scheduled working hours, such time shall not be considered as time worked. On the employee's prior written request at least 48 hours in advance, the Employer will make every effort to reschedule shift assignments so that meetings fall during working hours of Union representatives. Union staff may be present at disciplinary grievance meetings and arbitration proceedings.

8.6 <u>Limitation</u>

An employee shall not be disciplined for acts, except those which would constitute a crime, which occurred more than nine months prior to the service of the notice of discipline. The employee's whole record of employment, however, may be considered with respect to the appropriateness of the penalty to be imposed, if any.

8.7 Other Actions

Shift, pass day, job transfer or other reassignment or assignments to another institution or work station shall not be made for the purpose of imposing discipline provided, however, that nothing in this section shall bar any action otherwise taken pursuant to this Article. A claimed violation of this section will be processed as an Article 7 grievance.

8.8 Expedited Discipline Procedure

- (a) This is to confirm the agreement between the parties to establish an Expedited Disciplinary Arbitration Procedure (Procedure) for the members of the Security Services Unit.
- (b) As soon as possible after the effective date of this agreement, the parties shall select arbitrators to serve on the expedited arbitration panel. This Panel will be administered by the New York State Public Employment Relations Board or other mutually agreed upon administrator. The Panel shall be administered pursuant to criteria to be developed by the parties which shall include specific guidelines to the arbitrators on the authority to grant or deny extensions of time frames over the objection of a party to the dispute. The initial arbitrator selection will occur by rotation. If an arbitrator on the panel does not have an available hearing date within the time frames specified by this procedure, the next arbitrator on the panel with an available date will be selected in accordance with the criteria developed by the parties.
- (c) All disciplinary grievances involving the suspension without pay of an employee pursuant to Article 8.4 may be submitted by the employee or the Union to expedited arbitration. The Department will not regularly nor unreasonably deny the submission to expedited arbitration. Except as expressly altered by this Section, the substantive and procedural provisions of Article 8 remain in effect.
- (d) The time limits in Article 8.2(d) for filing a disciplinary grievance remain applicable under this procedure. The employee or the Union still must file a disciplinary grievance within 14 calendar days of the date of the notice of discipline, either by personal service or by registered or certified mail.
- (e) Within 14 calendar days of the date the disciplinary grievance is mailed, or if personally served, the date of service, the Union, or the employee if not represented by the Union, may

provide written notice to the department or agency head or designee that the grievance is submitted to the expedited arbitration procedure. This notice must be provided by personal service or by registered or certified mail, and is effective when served or mailed. In addition, a copy of this written notice shall simultaneously be provided to the administrator of the expedited arbitration panel. If the department or agency cannot accept the submission for expedited arbitration, the department or agency head or designee has 7 calendar days from receipt of the notice to inform the union, or employee if the employee is not represented by the Union, of the reasons that the matter cannot be accepted for expedited arbitration or to agree to extended timeframes that are mutually acceptable to the parties if the department or agency can accommodate such request to extend such timeframes.

- (f) The department or agency head or designee shall, within 15 business days of receipt of the notice of expedited arbitration, provide to the employee's representative a list of witnesses the Employer might call on its direct case at the hearing, copies of any written statements in the possession of the Employer made by those witnesses, copies of any written statement in the Employer's possession made by the grievant, copies of any other documents the Employer intends to introduce at the hearing. If the Employer might introduce such documents at the hearing, the Employer shall also provide a copy of the grievant's performance evaluations and copies of their prior disciplinary charges, awards or settlements. If the hearing is scheduled within 15 business days of the receipt of notice of expedited arbitration, the department or agency head or designees shall have one-half the number of days between the receipt of notice and the hearing date to provide the information. If this results in a number involving a part of a day the number shall be rounded up. After the information is provided, to the extent that the Employer determines that additional witnesses will be called or that additional documents will be produced, the Employer will provide this information to the employee's representative at least two business days before the hearing unless such witnesses or documents are not known at the time.
- (g) Within 15 business days after receipt of the above information from the Employer, but in any event no fewer than five calendar days prior to the date of the hearing, the employee or employee's representative will provide to the Employer a list of potential witnesses the employee or employee's representative might call at the hearing, as well as copies of any documents that the employee or employee's representative intends to introduce at the hearing.
- (h) The names of rebuttal witnesses shall be provided in advance of the hearing whenever possible. In the event that an additional hearing date is scheduled for the purpose of rebuttal, the names of rebuttal witness shall be exchanged at least 3 business days prior to the hearing.
- (i) The arbitrator is expressly authorized to hear and determine any disputes arising out of the obligations of the parties to exchange the information and documents referenced in paragraphs (f), (g) and (h), above, and will be guided by the criteria provided by the parties in doing so. However, the arbitrator shall not have any authority to dismiss either party's case nor bar use of such information and documents for a failure to comply with the time frames in those paragraphs but will have the authority to take other appropriate remedial action.
- (j) The hearing under this procedure must be completed within 90 calendar days of the filing of the notice of expedited arbitration. The parties are encouraged to stipulate to any facts not in dispute. Closing arguments may be oral or written, but if written, must be submitted within five business days of the close of the hearing. The arbitrator shall make an award within 10 business days of the close of the hearing or receipt of closing arguments, where applicable.
- (k) The parties may mutually agree to extend any of the time limits in this procedure. In the event that an agreement on a time extension cannot be reached, the arbitrator is expressly

authorized to determine, based on criteria provided by the parties, whether to grant or deny the extension, and under what conditions, including whether to grant or deny a request to return an employee to the payroll or toll backpay to an employee for any period of delay caused by the requested extension.

- (l) Business days are defined as Monday through Friday excluding all holidays referenced in Article 16.5 except Election Day and Lincoln's Birthday.
- (m) Where an agency chooses to exercise its limited ability to opt out of the Expedited Arbitration Procedure and move a case to "full" Article 8 arbitration, upon the union's request, the Director of OER, or designee, shall review the reasons for such opt out and, if such reasons are found lacking, shall order the case to proceed under the Expedited Arbitration Procedure.

8.9 Tri-Partite Discipline Process

- (a) The parties have agreed to establish special procedures, including certain mandatory penalties in lieu of those procedures elsewhere in Article 8, for the following allegations of misconduct:
 - (1) using excessive force against an inmate, parolee, patient or ward of the State;
 - (2) sexual offense as defined by the penal law with an inmate, parolee, patient or ward of the State; or
 - (3) distributing, or possessing with the intent to distribute, drugs or other dangerous contraband (intoxicants, Class A tools, cell phones) to inmates, parolees, patients or wards of the State.
- (b) If an employee is charged in a notice of discipline with one or more of the offenses in Article 8.9(a), such notice of discipline shall be decided by a tripartite panel consisting of a neutral arbitrator, a panel member appointed by the Appointing Authority and a panel member appointed by NYSCOPBA.
- (c) The neutral arbitrator shall be selected from a panel of arbitrators established by joint agreement of NYSCOPBA and OER. Once the panel is established, the arbitrators shall be rotated in order as each case arises. A neutral arbitrator can be skipped only by agreement of the parties; however, nothing herein prevents the recusal of a neutral arbitrator pursuant to any conflicts the neutral arbitrator has with hearing the matter. Each of the parties is to bear the cost of its panel member and each of the respective parties is to share equally in the cost of the neutral member. The neutral member shall be chosen as chairperson. The determination of the tripartite panel shall be final and binding on the parties and shall be subject to review by a court of competent jurisdiction pursuant to CPLR Article 75. The burden of proof before the panel shall be on the employer to prove the charges by a preponderance of the evidence and on the grievant to prove any affirmative defense raised. The panel shall not have the authority to impose any other burden of proof upon the employer. A finding of guilt on any charge only requires the agreement of two of the three tripartite arbitration panel members. The tripartite arbitration panel shall conduct a hearing in such manner as otherwise agreed to by the parties and if needed, the parties shall issue joint instructions to the panel on the conduct of such proceedings.
- (d) If a tripartite arbitration panel, following a completed arbitration hearing, finds that an employee is guilty of charges under subsections (a)(2) or (a)(3) above, the penalty for said misconduct shall be termination from employment and loss of accumulated vacation credits.
- (e) If a tripartite panel, following a completed arbitration hearing, finds an employee to have used excessive physical force against an inmate, parolee, patient or ward of the State that caused serious physical injury as defined by Penal Law §10(10), and under circumstances where the panel finds the actions of the employee were not taken in a good-faith effort to maintain or

restore discipline but were done maliciously and sadistically to cause harm, the penalty shall be termination and loss of accumulated vacation credits.

- (f) For notices of discipline alleging excessive force against an inmate, parolee, patient, or ward of the State where the panel does not, following a completed arbitration hearing, find all the conditions described in subsection (e) above to have occurred, the panel may impose a penalty from within the range of penalties currently prescribed in Article 8. However, the panel shall not, in its determination of a penalty, give any weight or consideration to the fact that a penalty for such conduct has not been prescribed by this Article.
- (g) The parties agree that such panel of neutral arbitrators shall receive training regarding this process and the standards thereunder before any neutral member may serve as a member of the panel. The parties shall conduct such training as soon as the panel is constituted and every three years thereafter.

8.10 <u>Suspension Review Procedure</u>

- (a) For only those suspensions without pay under Article 8.4(a)(1) that are not cases subject to Article 8.9 or cases under Article 8.4(a)(2) where the employee is charged with the commission of a crime, the following review process may be invoked:
- (1) Within five (5) business days of an employee's suspension or NYSCOPBA's receipt of the NOD, NYSCOPBA may request that the Article 7 "triage" arbitrator review, as quickly as can be scheduled, the reasons for the suspension under Article 8.4(a)(1) to see if such suspension should be initially upheld and continue.
- (2) For the purpose of such review, the Article 7 "triage" arbitrator shall accept as true the contents of the NOD and shall limit review to the reasons the suspension does or does not meet the contractual standard.
- (3) To request a review, NYSCOPBA shall email the "triage" arbitrator (copying the Employer's representative and OER), advising of its request and attaching a copy of the notice of suspension and a copy of the NOD (where issued). If no NOD has been issued, the arbitrator shall be emailed a copy of the NOD by the Employer upon issuance.
- (4) Within five (5) business days of NYSCOPBA's request for a review, the Employer's representative and NYSCOPBA shall each email to the arbitrator a statement of no more than two (2) pages, stating their position as to whether or not the contractual standard has been met. The opposing party and OER shall be copied on the submission.
- (5) At the next scheduled contract "triage" session after receipt of such request for review or as soon thereafter as is practicable, the arbitrator shall review the documents and the arguments of the parties. If the arbitrator feels the need to hear from the Employer and NYSCOPBA, the arbitrator may hold a conference call or meeting with both sides. The arbitrator shall render a short email decision to the parties stating that probable cause for the suspension under Article 8.4(a)(1) has, or has not, been met.
- (6) Where the arbitrator determines that probable cause has not been met, the employee will be restored to the payroll or have leave credits restored, as the case may be, retroactive to the date of suspension.
- (7) Nothing herein shall restrict the authority of the Article 8 Arbitrator who hears a NOD from deciding guilt or innocence of an employee and, if guilty, what the appropriate penalty may be. The Article 8 arbitrator shall simply be informed that the individual is suspended without pay or is not suspended without pay.
- (8) In cases where the "triage" arbitrator determines that there was probable cause for the suspension, nothing herein shall restrict the Article 8 arbitrator from determining, at the conclusion

of the case and after all evidence has been considered, whether there was probable cause for the suspension.

- (9) In cases where the "triage" arbitrator determines there was not probable cause for the suspension, the Article 8 arbitrator who hears the NOD shall not be authorized to consider the lack of a suspension in determining an appropriate penalty.
- (b) The parties hereby establish a labor/management committee to address any issues arising out of the implementation of this side letter, including, but not limited to, the impacts upon the time and attention of the "triage" arbitrator.

ARTICLE 9 Out-of-Title Work

- 9.1(a) No employee shall be employed under any title not appropriate to the duties to be performed and, except upon assignment by proper authority during the continuance of a temporary emergency situation, no person shall be assigned to perform the duties of any position unless the employee has been duly appointed, promoted, transferred or reinstated to such position in accordance with the provisions of the Civil Service Law, Rules and Regulations.
- (b) The term "temporary emergency" as used in this Article shall mean an unscheduled or non-periodic situation or circumstance which is expected to be of limited duration and either (a) presents a clear and imminent danger to person or property, or (b) is likely to interfere with the conduct of the agency's or institution's statutory mandates or programs.
- 9.2(a) A grievance alleging violation of this Article shall be filed directly with the agency head or designee by the employee or NYSCOPBA in writing on forms provided by the State with a copy of that grievance being simultaneously filed with the facility or institution head or designee. An opinion shall be issued by the agency as soon as possible, but no later than 20 calendar days following receipt of the grievance. The distribution of that opinion shall include the grievant and regional NYSCOPBA Vice President or Business Agent.
- (b)(1) If not satisfactorily resolved at the agency level, an appeal may be filed by NYSCOPBA with the Director of the Office of Employee Relations within ten calendar days of receipt of the agency opinion. Such appeal shall include a copy of the original grievance and the agency opinion. After receipt of such appeal, the Director of the Office of Employee Relations shall seek an opinion from the Director of Classification and Compensation. Such appeal shall be processed in accordance with the provisions of Article 9.2(c), (d) and (e).
- (2) If the grievance is sustained by the agency and a monetary award is recommended, a request for affirmation of the agency decision shall be filed by the agency with the Director of Classification and Compensation within fifteen calendar days of issuance of the agency opinion. Copies of the request for affirmation shall be sent to the Director of the Office of Employee Relations and NYSCOPBA, such requests shall be processed in the manner of an appeal in accordance with the provisions of Article 9.2(c), (d) and (e). The request for affirmation shall include a copy of the original grievance and agency opinion. No monetary award may be granted without an affirmative recommendation by the Director of the Office of Employee Relations.
- (c) After receipt of an appeal, the Director of Classification and Compensation shall review and formulate an opinion concerning whether or not the assigned duties are substantially different from those appropriate to the title to which the employee is certified. The Director of Classification and Compensation shall within sixty (60) calendar days of receipt of the appeal, forward their opinion to the Director of the Office of Employee Relations for implementation.

- (d) If such opinion is in the affirmative, the Director of the Office of Employee Relations or the Director's designee shall direct the appointing authority forthwith to discontinue such assignment.
 - (1) If such substantially different duties are found to be appropriate to a lower salary grade or to the same salary grade as that held by the affected employees, no monetary award may be issued.
 - (2) If, however, such substantially different duties are found to be appropriate to a higher salary grade than that held by the affected employee, the Director of the Office of Employee Relations shall issue an award of monetary relief, provided that the affected employee has performed work in the out-of-title assignment for a period of one or more days. And, in such event, the amount of such monetary relief shall be the difference between what the affected employee was earning at the time they performed such work and what they would have earned at that time in the higher salary grade title, but in no event shall such monetary award be retroactive to a date earlier than fifteen (15) calendar days prior to the date of certified mailing of the grievance to the agency, or date filed with the facility or unit head or designee, whichever is later.
 - (3) In the event a monetary award is issued, the State shall make every effort to pay the affected employee within three (3) bi-weekly payroll periods, after the issuance of such award.
- (e) Notwithstanding the provisions of subdivisions (d), if such substantially different duties were assigned by proper authority during the continuance of a temporary emergency situation, the Director of the Office of Employee Relations or the Director's designee shall dismiss the grievance.
- 9.3 Where NYSCOPBA alleges that there exists a dispute of fact, NYSCOPBA may, within thirty (30) calendar days of the date of the decision, file an appeal with the Director of the Office of Employee Relations. Such appeal shall include documentation to support the factual allegations. The appeal shall then be forwarded by the Director of the Office of Employee Relations to the Director of Classification and Compensation for reconsideration. The Director of Classification and Compensation shall reconsider the matter and shall, within thirty (30) calendar days, forward an opinion to the Director of the Office of Employee Relations. The latter shall act upon such opinion in accordance with the provisions of Article 9.2(d) and (e) above.
- 9.4 Grievances hereunder may be processed only in accordance with this Article and shall not be arbitrable.

ARTICLE 10 Review of Personal History Folder

10.1 For the purposes of this Article, there shall be one official personal history folder maintained for an employee. An employee shall, within five working days of a written request to their department, agency or institution, have an opportunity to review their official personal history folder in the presence of a local Union representative (if requested by the employee) and an appropriate official of the department, agency or institution. Such right shall not be abused. The employee shall be allowed to place in such file a response of reasonable length to anything contained therein which such employee deems to be adverse.

- 10.2 The official personal history folder shall contain all memoranda or documents relating to such employee which contain criticism, commendation, appraisal or rating of such employee's performance on their job. Copies of such memoranda or documents shall be sent to such employee simultaneously with their being placed in their official personal history folder.
- 10.3 An employee may, at any time, request and be provided copies of all documents and notations in their official personal history folder of which they has not previously been given copies. If such file is maintained at a location other than the region or facility in which the employee works, it shall be forwarded to the employee's region or facility for requested review by the employee. Where feasible, review of personal history folders shall be through electronic transmission of such file.
- 10.4 With the exception of disciplinary actions or annual work performance ratings, any material in the official personal history folder of an adverse nature, over one (1) year old may, upon the employee's written request, be removed from the official personal history folder by mutual agreement of the employee and the appropriate agency representative. This does not preclude the earlier removal of such material.
- 10.5 Upon an employee's written request, material over three (3) years old shall be removed from the personal history folder, except performance evaluations, personnel transactions, pre-employment materials and notices of discipline and all related records. Any material may be removed from the employee's personal history folder upon mutual agreement of the employee and the official designated by the agency.
- 10.6 Counseling of employees shall be carried out pursuant to Appendix C and grievances regarding the application of said Appendix shall be processed pursuant to Article 7, paragraph 7.1(b).
- 10.7 Documents which have been removed from the official personal history folder pursuant to Section 10.4 or 10.5 shall not be admitted as evidence in a subsequent disciplinary arbitration for that employee.
- 10.8 Except as specifically prohibited by law and requests related to official State purposes or government investigations, an employee shall be notified of requests for access to the employee's personal history folder. For the purpose of this Article, a lawsuit against an employee or the State shall not be deemed an official State purpose. Said notification shall be at least 72 hours prior to the requested access provided, however, a validly issued subpoena may still be satisfied by the Employer. Notwithstanding anything to the contrary, the Employer may respond to a matter in pending litigation without giving an employee 72 hours notice where the matter necessitates an immediate response. Under those circumstances notice to the employee will be given as quickly as possible. Release of employment and income information in connection with employee credit applications need not be reported to the employee.
- 10.9 The parties agree to meet and confer, as appropriate, over any planned move from paper to electronic personal history folders.

ARTICLE 11 Compensation

Certain terms in this Article apply only to employees who are ineligible for Interest Arbitration pursuant to Civil Service Law Section 209(4) on the date of the execution of this Agreement as indicated by the phrase (Interest Arbitration ineligible employees). Other terms apply only to employees eligible for Interest Arbitration pursuant to Civil Service Law 209(4) on the date of execution of this Agreement as indicated by the phrase (Interest Arbitration eligible employees). Where neither phrase is used, the terms of the article apply to all eligible unit employees.

11.1 <u>Legislation</u>

The Employer shall prepare, secure introduction and recommend passage by the Legislature of appropriate legislation in order to provide the benefits described in this Article.

- 11.2 General Salary Increase
- (a) Salary Increase for Fiscal Year 2023-2024

Effective April 1, 2023, the basic annual salary of employees in full-time annual salaried employment status on March 31, 2023, will be increased by 3 percent.

- (b) Salary Increase for Fiscal Year 2024-2025
 - Effective April 1, 2024, the basic annual salary of employees in full-time annual salaried employment status on March 31, 2024, will be increased by 3 percent.
- (c) Salary Increase for Fiscal Year 2025-2026

Effective April 1, 2025, the basic annual salary of employees in full-time annual salaried employment status on March 31, 2026, will be increased by 3 percent.

(d) Other Than Annual Salary Employees

The above provisions shall apply on a prorated basis to employees paid on an hourly or per diem basis or on any basis other than at an annual salary rate or to an employee serving on a part-time basis.

- 11.3 Advancement Within a Salary Grade
- (a) An employee whose salary is below the job rate is eligible to be considered for a performance advancement payment. Such employee is eligible to receive a performance advancement payment effective April 1 provided the employee had 100 workdays of actual service in grade during the preceding fiscal year. An employee may not exceed the job rate as a result of adding the performance advancement payment.
- (b) Employees will advance to the job rate of the salary grade based on periodic evaluations of work performance. These evaluations will be conducted at least annually.
- (c) Employees are to be advanced in salary annually based on a performance evaluation of "needs improvement" or better in an amount equivalent to the dollar difference between two consecutive advancement rates. This amount of money is hereafter called the performance advancement payment and is added to basic annual salary.
- (d) A performance advancement payment shall be withheld from an employee who is evaluated "unsatisfactory." An individual employee may not be assigned an "unsatisfactory" rating more than twice in a row for the purpose of withholding a performance advancement payment in the employee's current salary grade.

11.4 Promotions

Employees who are promoted, or appointed to a higher salary grade will be paid at the hiring rate of the higher grade or will receive a percentage increase in base pay determined as indicated below, whichever results in a higher salary.

For a Promotion of	An Increase of	
1 Grade	3.0%	
2 Grades	4.5%	
3 Grades	6.0%	
4 Grades	7.5%	
5 Grades	9.0%	

An employee who is promoted or appointed to a higher salary grade and whose resulting salary is between the hiring rate and the job rate of the grade shall be advanced as described above.

11.5 Movement to a Lower Salary Grade

- (a) Permanent employees whose positions are reclassified or reallocated to a lower salary grade will not be reduced in salary.
- (b) Employees, except those covered above, who move to a lower salary grade will be placed at a rate in the lower grade which corresponds to their combined performance advancement in both the higher and the lower salary grades.
- (c) Employees who move to a lower salary grade and whose salary is below the job rate will be eligible for performance advancements to the job rate as described above.

11.6 Longevity Payments

- (a) Longevity payments as set out in the salary schedule in Appendix A-1 (Interest Arbitration ineligible employees) and Appendix A-2 (Interest Arbitration eligible employees) will be provided to eligible employees upon completion of 10, 15, 20 and 25 years of continuous service. Continuous service shall mean time in a title or combination of titles which have existed and/or presently exist in the Security Services Unit, Agency Police Services Unit or Security Supervisors Unit. Such payment will be added to base pay effective on the payroll period which next begins following the actual completion of 10, 15, 20 and 25 years of continuous service.
- (b) In no event may an employee's basic annual salary exceed the longevity maximum of the salary grade as the result of the longevity payment or adjustment.
- (c) Employees whose basic annual salary after the application of the general increase and implementation of the new salary schedule is above the job rate will be considered to have received longevity payments in the amount by which their basic annual salary exceeds the job rate for their grade.
- (d) Such longevity payments will be added to and considered part of base pay for all purposes except for determining an employee's change in salary upon movement to a different salary grade and their potential for movement to the job rate of the new grade, after which determination the appropriate longevity payments will be restored.
- (e) The longevity amount for all employees will be adjusted to reflect the longevity payments which are appropriate to their current salary grade.
- (f) Starting on December 1, 2025, members of the bargaining unit who have completed 11 years of service as of November 1 shall receive an annual longevity payment of \$750 every year until

separation from service. This new compensation is pensionable and overtime eligible and will be a lump sum payment.

- 11.7 <u>Locational Compensation and Inconvenience Pay</u>
- (a) Location Adjustment
- (1) Interest Arbitration Ineligible employees. Eligible employees in New York City, Nassau, Rockland, Suffolk and Westchester Counties will receive a Downstate Adjustment in addition to their basic annual salary. Eligible employees in Orange, Dutchess and Putnam Counties will receive a Mid-Hudson Adjustment in addition to their basic annual salary.

The Downstate Adjustment and the Mid-Hudson Adjustment will be as follows:

	Downstate Adjustment	Mid-Hudson Adjustment
April 1, 2023	\$1,882	\$1,004
April 1, 2024	\$2,195	\$1,111
April 1, 2025	\$3,400	\$1,650

(2) Interest Arbitration eligible employees. Eligible employees in New York City, Nassau, Rockland, Suffolk and Westchester Counties will receive a Downstate Adjustment in addition to their basic annual salary. Eligible employees in Orange, Dutchess and Putnam Counties will receive a Mid-Hudson Adjustment in addition to their basic annual salary.

The Downstate Adjustment and the Mid-Hudson Adjustment will be as follows:

	Orange, Putnam, Dutchess	NYC, Rockland, Nassau, Suffolk, Westchester
April 1, 2023	\$1,400	\$3,758
April 1, 2024	\$1,442	\$3,871
April 1, 2025	\$1,846	\$4,623

- (3) Employees in Monroe County receiving \$200 location pay on March 31, 1985 will continue to receive it throughout the Agreement only as long as they are otherwise eligible.
 - (b) Inconvenience Pay
- (1) Effective April 1, 2023, for Interest Arbitration ineligible employees of this unit who are full-time annual salaried employees, the present inconvenience pay program shall continue to be \$626 per year to employees who work four (4) hours or more between 6:00 p.m. and 6:00 a.m., except on an overtime basis, and will be continued as provided in Chapter 333 of the Laws of 1969 as amended. Effective April 1, 2025, that amount shall be increased to \$645.
- (2) (i) Effective April 1, 2023, Interest Arbitration eligible employees in this unit who are full-time annual salaried employees and who are assigned to work the night shift, defined as any shift that begins at or between 7:00 p.m. or at 2:59 a.m., shall continue to be \$1,003 per year for work on such shift. Effective April 1, 2025, that amount shall be increased to \$1,033.

(ii) Effective April 1, 2023, Interest Arbitration eligible employees in this unit who are full-time annual salaried employees and who are assigned to work the evening shift, as defined as any shift that begins at or between 11:00 a.m. or 6:59 p.m., shall continue to be \$2,006 per year for work on such shift. Effective April 1, 2025, that amount shall be increased to \$2,066.

11.8 Pre-Shift Briefings

- (a) For Interest Arbitration ineligible employees only, in recognition of the fact that employees, as is the present practice, are generally required to assemble for briefing for 15 minutes prior to the commencement of their tours of duty, each employee shall be paid at least \$1,560 per year as overtime (prorated based on length of paid service in each fiscal year) or pursuant to the Budget Director's Rules and Regulations for overtime compensation, whichever is greater. Such payment shall be in lieu of all other payments and compensation for that time worked. The Employer further agrees that when such an employee is required and authorized to assemble for briefing or lineup on a daily basis in excess of 15 minutes before the commencement of their tour of duty, such time actually worked in excess of 15 minutes shall be considered to be time worked for the purpose of computing overtime.
- (b) For Interest Arbitration eligible employees only, effective April 1, 2010, all members of this unit who are employed by the State Department of Corrections and Community Supervision and are designated as peace officers pursuant to subdivision twenty-five of section 2.10 of the Criminal Procedure Law, are full time annual salaried employees, shall be paid at least \$2,080 per year as overtime (prorated based on length of paid service in each fiscal year) or pursuant to the Budget Director's Rules and Regulations for overtime compensation, whichever is greater. Such payment shall be in lieu of all other payments and compensation for that time worked.

11.9 Facility Security Pay (Interest Arbitration ineligible employees)

The Employer shall continue to provide Facility Security pay in the amount of \$750 per year. Such payments shall not be added to base salary but shall be made biweekly. Effect April 1, 2024, this amount shall increase to \$1,050. Effective April 1, 2025, this amount shall increase to \$1,550. These payments will be equally divided over the 26 payroll periods in that fiscal year and shall count as compensation for overtime and retirement purposes.

11.10 Expanded Duty Pay (Interest Arbitration eligible employees)

Effective April 1, 2023, all members of this unit who are employed by the State Department of Corrections and Community Supervision and are designated as peace officers pursuant to subdivision twenty-five of section 2.10 of the Criminal Procedure Law, shall continue to be paid an expanded duty payment in the amount of \$2,600 per year. This amount shall be increased to \$2,900 effective April 1, 2024. This amount shall be increased to \$3,400 effective April 1, 2025. These payments will be equally divided over the 26 payroll periods in that fiscal year and shall count as compensation for overtime and retirement purposes.

11.11 Hazardous Duty Pay

- (a) For Interest Arbitration ineligible employees only, effective April 1, 2023, eligible employees who have completed one year of service in the bargaining unit shall continue to receive \$200. This amount shall be increased to \$575 effective April 1, 2024. This amount shall be increased to \$1,075 effective April 1, 2025. Such payment shall not be added to base salary but shall be made biweekly and shall count as compensation for overtime and retirement purposes.
- (b) For Interest Arbitration eligible employees only, effective April 1, 2023, eligible employees who have completed one year of service in the bargaining unit shall continue to receive \$1,500. This amount shall be increased to \$1,875 effective April 1, 2024, and to \$2,375 effective

April 1, 2025. Such payment shall not be added to base salary but shall be paid biweekly and shall count as compensation for overtime and retirement purposes.

11.12 <u>Lump Sum Retention Payment</u>

A one-time \$3000 payment to all members of the bargaining unit on payroll for the period of February 2, 2024, to May 29, 2024. Members of the bargaining unit on payroll full time during that period shall receive the full \$3000 payment. Members of the bargaining unit on the payroll on a part-time, hourly, or per diem basis shall receive a prorated portion of the payment. Members who retire from State service during the eligibility period are entitled to this payment. This payment is not pensionable.

ARTICLE 12 Health, Dental and Prescription Drug Insurance

12.1 The State shall continue to provide all the forms and extent of coverage as defined by the contracts and Interest Arbitration Awards in force on March 31, 2023, with the State health and dental insurance carriers unless specifically modified or replaced pursuant to this Agreement.

12.2 Eligibility

- (a) A permanent full-time employee who loses employment as a result of the abolition of a position shall continue to be covered under the State Health Insurance Plan for one year following such layoff or until re-employment by the State or employment by another Employer, in a benefits eligible position, whichever occurs first. The premium contribution required of preferred list eligibles for such continuation shall be the same as the premium contribution required of an active employee.
- (b) Covered dependents of employees who are activated for military duty as a result of an action declared by the President of the United States or Congress shall continue health insurance coverage with no employee contribution for a period not to exceed 12 months from the date of activation, less any period the employee remains in full pay status. Contribution free health insurance coverage will end at such time as the employee's active duty is terminated, 12 months have expired, or the employee returns to State employment whichever occurs first.
- (c) Covered dependent students shall be provided with dental and vision benefits including a three-month extended benefit period upon completion of each semester of study. The benefit extension will begin on the first day of the month following the month in which dependent student coverage would otherwise end, and will last for three months, or until such time as eligibility would otherwise be lost under existing plan rules. Pursuant to the 2010 Federal Patient Protection and Affordable Care Act, dependents up to age 26 shall be eligible for health insurance, including prescription drug benefits. Effective January 1, 2024, covered dependents shall be eligible for dental and vision benefits until the end of the month in which they turn age 26 and the extended benefit period will no longer be in effect.
- (d) Domestic Partners who meet the definition of a partner and can provide acceptable proofs of financial interdependence, as outlined in the Affidavit of Domestic Partnership and Affidavit of Financial Interdependency shall continue to be eligible for health dental and vision coverage.
- (e) A permanent full-time employee who is removed from the payroll due to an assault as

described in Article 14.9 and is granted Workers' Compensation for up to 24 months shall remain covered under the State Health Insurance Plan for the same duration and will be responsible for the employee share of premium.

12.3 Benefits Management Program

- (a) Pre-certification shall be required for all elective inpatient confinements and prior to certain specified medical procedures to provide an opportunity for a review of diagnostic procedures for appropriateness of setting and effectiveness of treatment alternatives.
 - (1) A call to the Benefits Management Program will be required within 48 hours of admission for all emergency or urgent admissions to permit early identification of potential "case management" situations.
 - (2) The hospital deductible amount imposed for noncompliance with precertification requirements will be \$200. This deductible will be fully waived in instances where the medical record indicates that the patient was unable to make the call. In instances of non-compliance, a retroactive review of the necessity of services received shall be performed.
 - (3) Any day deemed inappropriate for an inpatient setting and/or not medically necessary after exhausting the internal and external appeal processes will be excluded from coverage under the Empire Plan.
 - (4) Pre-certification will be required prior to maternity admissions in order to highlight appropriate prenatal services and reduce costly and traumatic birthing complications. Effective January 1, 2020, the requirement for precertification of maternity admissions for the birth of a child shall be eliminated. Pre-certification is still required for admissions to the hospital related to pregnancy complications prior to birth, and if the mother and/or the newborn are hospitalized for more than 48 hours for a vaginal delivery or 96 hours for a cesarean delivery.
 - (5) Pre-certification will be required prior to an admission to a Skilled Nursing Facility (SNF). Admission to a skilled nursing facility shall be covered up to 120 days of medically necessary care. Each day in a skilled nursing facility counts as one-half benefit day of care.
- (b) The Prospective Procedure Review Program (PPR) will screen for the medical necessity of certain listed diagnostic procedures which, based on Empire Plan experience, have been identified as potentially unnecessary or over-utilized.
 - (1) The Empire Plan Benefits Management Program Prospective Procedure Review requirement will include Magnetic Resonance Imaging (MRI). The current PPR notification requirement for MRIs will expand to include CAT and PET scans, nuclear medicine and MRAs performed at the outpatient department of a hospital, a participating provider office or a free-standing facility. The list of procedures will undergo annual evaluation by the Medical Carrier.
 - (2) The Medical Component Insurer will improve the effectiveness of the benefit by re-enforcing credentialing requirements and "best practices" with Radiologists and other providers involved in providing radiological services to Empire Plan enrollees.
 - (3) Enrollees will be required to call the Benefits Management Program for Pre-certification when a listed procedure is recommended. Enrollees

will be requested to call two weeks before the date of the procedure.

(4) Current co-insurance levels will apply for failure to comply with the requirements of the Prospective Procedure Review Program.

12.4 Hospital Services

(a) Network Services

The Hospital component (inpatient and outpatient services) of the Empire Plan is as follows:

- (1) The Hospital carrier will establish a network of hospitals (acute care/general hospitals, skilled nursing facilities and hospices) throughout the United States.
- (2) Any hospital that does not enter into a participating agreement with the hospital carrier will be considered to be a non-network facility.
- (3) Anesthesiology, pathology and radiology services received at a network hospital shall be paid-in-full less any appropriate copayment even if the provider is not participating in the Empire Plan participating provider network under the medical component.
- (4) Covered services received at a network hospital will be subject to the following copayment(s):
 - i. Hospital Inpatient services: paid-in-full
 - ii. Hospital Emergency room: \$100
 - iii. Hospital Outpatient surgery: \$95
 - iv. Hospital Outpatient diagnostic radiology and laboratory tests: \$50
 - v. Hospital Outpatient Physical Therapy: \$25
 - vi. Hospital Outpatient services covered under the hospital contract at an urgent care center or hospital extension clinic: \$50
 - (5) Hospital outpatient copayment(s) will be waived in the following situations:
 - i. Persons admitted to the hospital as an inpatient directly from the outpatient setting or emergency room
 - ii. Pre-admission testing/pre-surgical testing prior to an inpatient admission
 - iii. Covered chronic care services including chemotherapy, radiation therapy, and hemodialysis
 - iv. Covered preventive care services, as defined in the 2010 Federal Patient Protection and Affordable Care Act, shall be paid-in-full (not subject to copayment) when received at a network hospital, extension clinic, or urgent care center covered under the hospital contract
 - (6) Coverage for services provided in the outpatient department of a hospital includes services provided in a remote location of the hospital (hospital owned and operated extension clinics).
 - i. Covered outpatient services provided in such remote location of the hospital are subject to the applicable outpatient hospital copayment as described in 12.4(a)(4)(vi) of this agreement.
 - ii. Effective February 1, 2023, hospital extension clinic facility fees shall be waived; applicable hospital outpatient service copayment(s) remain in effect.
 - (7) Effective January 1, 2024, the Empire Plan will implement a Site of Care

(SOC) Redirection Program for drug infusions for Empire Plan-primary members only. Drugs used to treat cancer and hemophilia are excluded from this program. The Program shall be administered pursuant to the Site of Care Redirection Program for Infusions Side Letter. The Joint Committee on Health Benefits will meet regularly to discuss and oversee the implementation and administration of the program, including how access to care and medical concerns will be addressed. Upon implementation, the medical or prescription drug copayments associated with infusions under the Site of Care Redirection Program will be waived when the enrollee uses a non-hospital infusion site of care.

(b) Non-Network Hospital Services

Any hospital that does not enter into a participating agreement with the hospital carrier shall be considered a non-network facility.

- (1) Covered inpatient services received at a non-network hospital will be reimbursed at 90 percent of charges.
- (2) Covered outpatient services received at a non-network hospital will be reimbursed at 90 percent of charges or a \$75 copayment whichever is greater. The non-network outpatient coinsurance shall be applied toward the annual coinsurance maximum.
- (3) Covered expenses for hospital services shall be included in the combined coinsurance maximum reflected in Section 12.5 (b)(2) of this Agreement.
- (4) Services received at a non-network hospital shall be reimbursed at the network level of benefits under the following situations:
 - (a) emergency outpatient/inpatient treatment;
 - (b) inpatient/outpatient treatment only offered by a non-network hospital;
 - (c) inpatient/outpatient treatment in geographic areas where access to a network hospital exceeds 30 miles or does not exist; and
 - (d) care received outside of the US.

12.5 Medical Services

(a) Network Benefits

The Empire Plan shall include medical/surgical coverage through use of participating providers who will accept the Plan's schedule of allowances as payment in full for covered services. Except as noted below, benefits shall be paid directly to the provider at 100 percent of the Plan's schedule, not subject to deductible or coinsurance.

(1) Medical Copayments

Covered services rendered by participating providers are subject to the following copayment(s):

(a) Office visits: \$25

(b) Physical therapy visits: \$25

(c) Specialty visits: \$25

(d) Office Surgery visits: \$25

(e) Radiology services: \$25

(f) Laboratory services: \$25

(g) Urgent Care centers under the medical contract: \$30

(h) Ambulatory Surgical Center: \$50

- (i) Local professional ambulance transportation: \$70
- (i) Volunteer ambulance: described under section 12.5(b)(3)
- (2) Medical copayments are subject to the following provisions:
 - (a) Covered preventive care services, as defined in the 2010 Federal Patient Protection and Affordable Care Act, shall be paid-in-full (not subject to copayment) when received from a participating provider.
 - (b) Office visit charges by participating providers for well childcare will be excluded from the office visit copayment.
 - (c) Charges by participating providers for professional services for allergen immunotherapy in the prescribing physician's office or institution and chronic care services for chemotherapy, radiation therapy, or hemodialysis will be excluded from the office visit copayment.
 - (d) In the event that there is both an office visit charge and office surgery charge by a participating provider in any single visit, the covered individual will be subject to a single copayment.
 - (e) Anesthesiology, radiology and laboratory tests performed on-site on the day of surgery shall be included in the single ambulatory surgery center visit copayment.
 - (f) Outpatient radiology services and laboratory services rendered during a single visit by the same participating provider will be subject to a single copayment.
 - (g) Effective July 1, 2024, the following covered services rendered by a participating provider in a single visit will be subject to a single \$25 copayment per covered individual: office visit, office surgery, radiology or diagnostic/laboratory service.
- (3) Network Out-of-Pocket Limit. The amount paid for network services/supplies is capped at the out-of-pocket limit. Network expenses include copayments made to providers, facilities and pharmacies. Once the out-of-pocket limit is reached, network benefits are paid in full. The Network Out-of-Pocket Limit is set by the Federal Affordable Care Act.
 - (a) Effective July 1, 2024, the maximum out-of-pocket limit for covered, in-network services under the Empire Plan will be \$4,000 for individual coverage and \$8,000 for family coverage, split between the hospital, medical/surgical, mental health and substance use and prescription drug programs.
 - (b) Effective January 1, 2025, and annually thereafter, the Network Out-of-Pocket Limit will increase by the percentage of the salary increase from the prior calendar year.
- (4) Acupuncture: The Empire Plan will continue to offer medically necessary acupuncture services through the participating provider network. Effective July 1, 2024, coverage for acupuncture services performed by an out-of-network provider will be limited to twenty (20) visits per calendar year per individual. This shall not apply to acupuncture visits performed by an in-network provider.
- (5) Massage Therapy: Effective July 1, 2024, therapeutic massage services including effleurage, petrissage, and/or tapotement (stroking, compression, percussion) will be subject to an annual visit limit of 20 visits per enrollee per calendar year. Other manual therapies, provided in conjunction with other physical medicine services covered based on medical necessity, are not subject to this calendar year maximum.

- (6) Guaranteed Access
 - The Empire Plan medical carrier will implement a Guaranteed Access Program for primary care physicians and core provider specialties. Under the Guaranteed Access Program, if there are no participating providers available within the access standards, enrollees shall receive paid-in-full benefits (less any appropriate copayment).
- (7) Licensed and certified nurse practitioners and convenience care clinics shall be available as participating providers in the Empire Plan subject to the applicable participating provider copayment.
- (8) Managed Physical Medicine Program (MPMP)
 - The Empire Plan's medical care component will offer a comprehensive managed care network benefit for the provision of medically necessary physical medicine services, including physical therapy and chiropractic treatments as follows:
 - (a) Authorized network care will be available, subject only to the Plan's participating provider office visit copayments.
 - (b) Non-network medically necessary care, at enrollee choice, will also be available, subject to a \$250 annual deductible per enrollee, \$250 per spouse and \$250 deductible for one or all dependent children and a maximum payment of 50 percent of the network allowance for the service provided. The amount applied toward satisfaction of the deductible will be the amount you actually paid for medically necessary services covered under the MPMP or the Managed Physician Network allowance for such services, whichever is less.
 - (c) Deductible/coinsurance payments will not be applicable to the Plan's annual basic medical deductible/coinsurance maximums as described in section 12.5 (b)(1) and 12.5 (b)(2).
- (9) The Home Care Advocacy Program (HCAP)
 - The Empire Plan shall continue to provide services in the home for medically necessary private duty nursing, home infusion therapy, and durable medical equipment as follows:
 - (a) Durable Medical Equipment-benefits are available for the most cost-effective equipment as meets the patient's functional need, and are provided for a single unit of equipment and repair or replacement as necessary.
 - (b) HCAP non-network benefits are available for individuals who fail to have medically necessary designated HCAP services and supplies pre-certified by calling HCAP and/or individuals who use a non-network provider are subject to the following provisions:
 - i. Where nursing services are rendered, the first 48 hours of nursing care shall not be a covered expense.
 - ii. Services (including nursing services), equipment and supplies shall be subject to the annual basic medical deductible and reimbursed at 50 percent of the HCAP network allowances; the basic medical out-of-pocket maximum shall not apply to HCAP designated services, equipment and supplies.
 - (c) Mastectomy Brassieres prescribed by a physician, including replacements when it is functionally necessary to do so, shall be a covered benefit under the basic medical component of the Empire Plan. Effective July 1, 2024,

- mastectomy brassieres shall be a covered-in-full benefit, not subject to deductible or coinsurance.
- (d) External mastectomy prostheses is a covered-in-full benefit not subject to deductible or coinsurance. Coverage is provided by the medical carrier as follows:
 - i. Benefits are available for one single/double mastectomy prosthesis in a calendar year.
 - ii. Pre-certification through the Home Care Advocacy Program is required for any single external prosthesis costing \$1,000 or more.
 - iii. If a less expensive prosthesis can meet the individual's functional needs, benefits shall be available for the most cost-effective alternative.
- (e) The Empire Plan medical carrier will make available a network of prosthetic and orthotic providers.
 - i. Prostheses or orthotics obtained through an approved prosthetic/orthotic network provider shall be paid in full under the participating provider component of the Empire Plan, not subject to copayment.
 - ii. For prostheses or orthotics obtained other than through an approved prosthetic/orthotic network provider, reimbursement shall be made under the basic medical component of the Empire Plan, subject to deductible and coinsurance.
 - iii. If more than one prosthetic or orthotic device can meet the individual's functional needs, benefits shall be available for the most cost-effective piece of equipment. Benefits are provided for a single-unit prosthetic or orthotic device except when appropriate repair and/or replacement of devices are needed.
- (f) An annual diabetic shoe benefit is available through the Home Care Advocacy Program under the medical carrier.
 - i. Network coverage benefits are paid at 100% with no out-of- pocket cost up to a \$500 annual maximum.
 - ii. Non-network coverage for diabetic shoes obtained other than through the Home Care Advocacy Program, shall be reimbursed under the basic medical component of the Empire Plan, subject to deductible and the remainder paid at 75% of the network allowance, up to a maximum annual allowance of \$500.
- 12.5 (b) Non-network Medical Benefits (Basic Medical Services)

The annual and lifetime maximum for each covered person under the basic medical component shall be unlimited. The Empire Plan participating provider schedule of allowances and the basic medical reasonable and customary levels will be no less than the levels in effect on March 31, 2023. The basic medical component shall pay 80 percent reimbursement of allowed amounts for covered expenses in a calendar year until the coinsurance maximum is reached, then 100 percent of allowed amounts as described below. Effective July 1, 2024, when non-participating providers are used, benefits will be paid at the rate of 275 percent of the Medicare Physician Fee Schedule in effect on the date of service. Benefits will continue to be subject to deductible, coinsurance, and calendar year and lifetime maximums.

(1) Annual Deductible

Covered expenses for basic medical services, mental health and/or substance use treatments and home care advocacy services will be included in determining the basic medical component deductible. Covered expenses for physical medicine services are excluded in determining the basic medical component deductible. The annual basic medical program deductible shall be as follows:

- \$1,250 per enrollee,
- \$1,250 per the enrolled spouse/domestic partner, and
- \$1,250 per all enrolled dependent children combined.

The annual basic medical program deductible shall be reduced for employees in a title Salary Grade 6 or below, or employees equated to a title position Salary Grade 6 or below as follows:

- \$625 per enrollee,
- \$625 per the enrolled spouse/domestic partner, and
- \$625 per all enrolled dependent children combined.
- (2) Annual Coinsurance Maximum

Coinsurance amounts incurred under the Basic Medical, Hospital, and Mental Health and Substance Use (MHSU) Programs are applied to the combined annual coinsurance maximum. Copayments for participating provider and network MHSU practitioner services also count toward the combined annual coinsurance maximum. The office visit, office surgery, outpatient radiology and laboratory copayment amounts may be applied against the basic medical coinsurance maximum, however, they shall not be considered covered expenses for basic medical payment. The annual basic medical program coinsurance shall be as follows:

- \$3,750 per enrollee,
- \$3,750 for the enrolled spouse/domestic partner, and
- \$3,750 for all enrolled children combined.

The annual basic medical program deductible shall be reduced for employees in a title Salary Grade 6 or below, or employees equated to a title position Salary Grade 6 or below as follows:

- \$1,875 per enrollee,
- \$1,875 per enrolled spouse/domestic partner, and
- \$1,875 for all enrolled children combined.
- (3) Volunteer ambulance transportation is reimbursed at the current rate of \$50 for under 50 miles and \$75 for 50 miles or over. Volunteer ambulance transportation donation amounts are not subject to deductible or coinsurance.
- (4) A Basic Medical Provider Discount Program is available through the basic medical component of the Empire Plan. Empire Plan enrollees will have access to an expanded network of providers through an additional provider network. Basic Medical provisions will apply to the providers in the expanded network option (deductible and 20 percent coinsurance)
 - (a) Payment shall be made by the Plan directly to the discount providers, no balance billing of discounted rate shall be permitted.
 - (b) This program is offered as a pilot program and will terminate on December 31, 2024, unless extended by agreement of both parties.
- (5) Services for examinations and/or purchase of hearing aids shall be a covered basic medical benefit not subject to deductible or coinsurance. The hearing aid

reimbursement is \$1,500 per hearing aid, per ear, once every four years, not subject to deductible or coinsurance. For children 12 and under, the same benefits can be available after 24 months, when it is demonstrated that a covered child's hearing has changed significantly, and the existing hearing aid(s) can no longer compensate for the child's hearing impairment. Coincident with the implementation of the hearing aid allowance, if a significant change in hearing occurs and the existing hearing aid(s) can no longer compensate for the hearing impairment, eligible enrollees over the age of 12 may be eligible to receive the benefit prior to 4 years.

- (6) Employees and their covered spouses 40 years of age and older shall be allowed reimbursement up to 100% of the allowed charge annually towards the cost of a routine physical examination by a non-participating provider. These benefits shall not be subject to deductible or coinsurance.
- 12.5 (c) All professional component charges associated with ancillary services billed by the outpatient department of a hospital for emergency care for an accident or for sudden onset of an illness (medical emergency) shall be a covered expense under the participating provider or the basic medical component of the Empire Plan not subject to deductible or coinsurance, when such services are not otherwise included in the hospital facility charge covered by the hospital carrier.

12.6 Empire Plan Enhancements

In addition to the basic Empire Plan benefits, the Empire Plan for enrollees shall include:

(1) Immunizations

The cost of certain injectable adult immunizations shall be a covered expense, subject to copayments, under the participating provider portion of the Empire Plan.

- (a) No copayment shall be required for the following list of immunizations: Influenza, Pneumococcal Pneumonia, Measles, Mumps, Rubella, Varicella, Human Papilloma Virus (HPV), Meningococcal Meningitis, Tetanus, Diptheria, Pertusis (Td/Tdap), Hepatitis A, Hepatitis B, Herpes Zoster (Shingles) and COVID-19. Adult Vaccines shall be administered consistent with guidance provided by the Centers for Disease Control and Prevention Advisory Committee on Immunization Practices or other federal entity.
- (b) Routine pediatric care including all preventive pediatric immunizations, both oral and injectable, shall be considered a covered medical expense under the participating provider component and the basic medical component. Influenza and COVID-19 vaccines shall be on the list of pediatric immunizations, subject to appropriate protocols, under the participating provider and basic medical components of the Empire Plan.
- (2) The Empire Plan hospital program shall include voluntary "Centers of Excellence" programs as follows:
 - (a) For organ and tissue transplants, The Centers shall be required to provide pretransplant evaluation, hospital and physician service (inpatient and outpatient), transplant procedures, follow-up care for transplant related services and any other services as identified during implementation as part of an all-inclusive global rate. A travel allowance for transportation and lodging shall be included as part of the Centers of Excellence program.
 - (b) The Empire Plan Centers of Excellence Programs includes Cancer Resource Services. The Cancer Resource Program shall provide:

- i. Direct telephonic nurse consultations
- ii. Information and assistance in locating appropriate care centers
- iii. Connection with cancer experts at Cancer Resource Services network facilities
- iv. There is no lifetime maximum for travel and lodging expenses
- v. Paid-in-full reimbursement for all services provided at a Cancer Resource Services network facility when the care is pre-certified
- vi. The travel allowance for the Centers of Excellence Programs reimburses meals and lodging at the Federal Government rate.
- (c) The Empire Plan participating provider and basic medical coverage for the treatment of infertility is as follows:
 - i. Access to designated "Centers of Excellence" including a travel benefit, which includes meals and lodging at the Federal Government rate.
 - ii. Prior authorization required for certain procedures. Effective January 1, 2020, no prior authorizations will be required.
 - iii. Covered services include: patient education and counseling, diagnostic testing, ovulation induction/hormonal therapy, surgery to enhance reproductive capability, artificial insemination and Assisted Reproductive Technology procedures.
 - iv. Effective January 1, 2020, standard fertility preservation services are covered when a medical treatment will directly or indirectly lead to infertility. Exclusions include: experimental infertility procedures, costs for and relating to surrogacy, (however, maternity services are covered for you when acting as a surrogate), donor services/compensation charged in facilitating with pregnancy.
 - v. Treatment of covered enrollees and covered dependents under the Empire Plan.
 - vi. The lifetime coverage limit per individual is \$50,000. Effective January 1, 2020, infertility benefits will be provided for covered enrollees or covered dependents for a minimum of three IVF cycles per lifetime and will not be subject to the \$50,000 Lifetime Maximum; standard fertility preservation services are covered when a medical treatment will directly or indirectly lead to infertility. Fertility preservation services are not subject to the lifetime maximum of \$50,000 per covered individual.
- (3) The medical component of the Empire Plan shall include a voluntary nurse-line feature to provide both clinical and benefit information through a toll-free phone number.
- (4) Prosthetic wigs are a covered basic medical benefit and shall be reimbursed up to a lifetime maximum of \$1500, not subject to deductible or coinsurance.
- (5) The Empire Plan medical carrier shall contract with Diabetes Education Centers accredited by the American Diabetes Education Recognition Program.
- (6) The Empire Plan medical component shall include a voluntary disease management program(s). The programs include asthma, cardiovascular disease, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, and

diabetes.

12.7 Mental Health and Substance Use Treatment

(a) Network Benefits

The Empire Plan shall continue to provide comprehensive coverage for medically necessary mental health and substance use treatment services through a managed care network of preferred mental health and substance use care providers. Medically necessary inpatient alcohol and substance use treatment shall be unlimited.

- (1) Network benefits for Mental Health Coverage: Medically necessary hospital services and inpatient physician charges, provided by or arranged through the network shall be paid in full.
- (2) Outpatient care provided by, or arranged through the network, shall be covered subject to a \$25 copayment.
- (3) Up to three visits for crisis intervention provided by, or arranged through the network, shall be covered without copay.
- (4) Medically necessary care for Alcohol and Other Substance Coverage, including hospitalization or alcohol/substance use facilities, that is provided by or arranged through the network, shall be paid in full. Outpatient care provided by or arranged through the network shall be subject to the participating provider office visit copayment.
- (b) Non-network Benefits for Mental Health and Substance Use Coverage In addition to the network care, limited non-network care shall be available. Medically necessary care rendered outside of the network shall be subject to the following provisions:
 - (1) Covered expenses for non-network mental health and substance use treatment shall be included in the combined deductible and combined coinsurance maximum.
 - (2) The methodology for calculating non-network inpatient and outpatient reimbursement shall be the same as the methodology for non-network hospital and medical services. Effective July 1, 2024, when non-participating providers are used for outpatient mental health and substance use services, benefits will be paid at the rate of 275 percent of the Medicare Physician Fee Schedule in effect on the date of service. Benefits will continue to be subject to deductible, coinsurance, and calendar year and lifetime maximums.
 - (3) Under the Mental Health and Substance Program, disease management programs for depression, eating disorders, and ADHD will continue.
- (c) As soon as practicable following ratification, a Center of Excellence (COE) for Substance Use will be available to enrollees on a voluntary basis. Services shall include:
 - (1) Paid-in-full benefits;
 - (2) Travel companion (due to treatment needs, as specified by COE);
 - (3) Detox and residential rehabilitation services;
 - (4) Partial hospitalization;
 - (5) Intensive outpatient services;
 - (6) Care coordination for transition back to community;
 - (7) Family supports; and
 - (8) Travel, lodging, and meal allowances.

12.8 Prescription Drug Services

- (a) The Prescription Drug Program will cover medically necessary drugs requiring a physician's prescription and dispensed by a licensed pharmacist. Coverage shall be provided under the Empire Plan Prescription Drug Program for prescription vitamins and contraceptives.
- (b) The Prescription Drug Program will continue to utilize a preferred provider community pharmacy network.
- (c) Mandatory generic substitution shall be required for all brand-name multisource prescription drugs (a brand-name drug with a generic equivalent) covered by the Prescription Drug Program. To appeal this requirement, a physician must provide sufficient medical justification of the need for a brand-name drug where a generic equivalent is available. The Program administrator will review the physician's request and rule on the appropriateness of a waiver of the mandatory generic substitution.
 - (1) Level One shall be reserved for Generic Drugs, and may include brand name medications that are determined by the Prescription Drug Insurer/Administrator to be a "best value." Generic drugs, that are determined not to add value to the Plan or the enrollee, may be placed in Level 2 or Level 3.
 - (2) The copayment for any brand name drug placed in Level 1 shall be the same as the Level One copayment, similarly, any generic drug placed in Levels 2 or 3 will have the same copayment as brand name drugs in that level.
 - (3) When a brand-name prescription drug is dispensed and an FDA-approved generic equivalent is available, the member shall be responsible for the difference in cost between the generic drug and the brand-name drug (ancillary charge), plus the non-preferred brand level three copayment; not to exceed the cost of the drug.
 - (4) A third level of prescription drugs and prescription copayments was created to differentiate between preferred brand-name and non- preferred brand-name drugs.

(d) Copayments

- (1) The copayment for prescription drugs purchased at a retail pharmacy, specialty pharmacy, or the mail service pharmacy for up to a 30-day supply is as follows:
 - \$5 Generic (Level One)
 - \$30 Preferred-Brand (Level Two)
 - \$60 Non-Preferred Brand (Level Three)
- (2) The copayment for prescription drugs purchased at a retail pharmacy for a 31-90-day supply shall be as follows:
 - \$10 Generic (Level One)
 - \$60 Preferred-Brand (Level Two)
 - \$120 Non-Preferred Brand (Level Three)
- (3) The copayment for prescription drugs purchased through the mail service pharmacy or specialty pharmacy for a 31-90 day supply shall be as follows:
 - \$5 Generic (Level One)
 - \$55 Preferred-Brand (Level Two)
 - \$110 Non-Preferred Brand (Level Three)
- (e) Specialty Medication Component
 - (1) Effective April 1, 2010, the Empire Plan Specialty Drug Program was implemented. The Program shall consist of a network of one or more Specialty

Pharmacies. For purposes of this Program, Specialty Drugs that are eligible for inclusion are defined as:

- "orphan drugs"
- drugs requiring special handling, special administration and/or intensive patient monitoring/testing
- biotech drugs developed from human cell proteins and DNA, targeted to treat disease at the cellular level, or
- other drugs identified by the Program as used to treat patients with chronic or life-threatening diseases
- (2) Enrollees currently using, and physicians currently prescribing drugs that shall be included in the Specialty Program shall be notified in writing at least 30 days in advance of the implementation date.
- (3) Following implementation, enrollees may fill no less than one prescription for a drug included in the Specialty Program at a Non-Specialty Network pharmacy (grace fill), except for those drugs identified as being used for short-term therapy for which a delay in starting therapy would not affect clinical outcome.
- (4) Enrollees initially filling a prescription for a Specialty Drug at a Non-Specialty Network pharmacy shall be contacted by the Program and advised that they must obtain all refills after the allowed grace fill(s) through the Specialty Drug Program. Thereafter, any additional claims for the same drug will be blocked at Non-Specialty Network pharmacies.
- (5) Beyond the initial fill(s) described in (e)(3) above, enrollees must contact the Specialty Referral Line, accessible through the NYSHIP toll-free telephone line, prior to obtaining a drug included in the Specialty Program, in order to receive the maximum available benefit. Enrollee calls will be transferred directly to the participating specialty pharmacy that has agreed to provide the drug in question. Once an enrollee contacts the Specialty Referral Line, subsequent fills and refills for the same drug should be requested directly from the Specialty Pharmacy.
- (6) Any and all prescription(s), initial or refill, beyond those provided for in section (d), for designated Specialty Drugs shall be limited to a 30-day supply, unless otherwise agreed to by the State and the Program administrator.
- (7) All Specialty Pharmacies that are participating in the Specialty Drug Program will provide enrollees with 24/7/365 access to a pharmacist.
- (8) Drugs meeting the above definition of a "Specialty Drug" will be excluded from coverage under the "standard" Empire Plan Prescription Drug benefit and will be provided through the Empire Plan Specialty Drug Program.
- (9) Drugs meeting the above definition of a "Specialty Drug" that are not included in the Empire Plan Specialty Drug benefit will continue to be covered under the "standard" Empire Plan Prescription Drug Program.
- (10) Drugs included in the Specialty Drug Program shall be assigned to levels and subject to the same copayments as drugs covered under the "standard" Empire Plan Prescription Drug benefit.
- (11) Other than the accommodation described in (e)(3) above, drugs included in the Specialty Program that are purchased without contacting the Specialty Referral Line shall be treated as subscriber submitted claims and shall be

reimbursed in the same manner as subscriber submitted claims under the Empire Plan Prescription Drug Program: the enrollee shall be reimbursed the lesser of the pharmacy charge or the amount the Program would have paid through the Specialty Drug Program less the appropriate copayment.

- f. A medical exception program is available for non-formulary prescription drugs that are excluded from coverage. If a physician's request for a medical exception is approved, the Level One copayment will apply for generic drugs and the Level Three copayment will apply for brand-name drugs.
- g. A Dispense as Written exception request is available for medically necessary prescription non-preferred brand-name drugs that have a generic equivalent. If a physician's request for medical necessity is approved, the Level Three copayment is charged, but the member will not be responsible for the difference in cost between the generic drug and the non-preferred brand-name drug (ancillary charge).

12.9 NYSHIP Health Benefit Enhancements

The State shall continue to provide enrollees the following health benefit elections to enhancements in the New York State Health Insurance Program (NYSHIP):

- (a) The Pre-Tax Contribution Program will continue unless modified or exempted by the Federal Tax Code.
- (b) Premium Contribution
 - (1) For employees in a title Salary Grade 9 or below (or an employee in a position equated to Salary Grade 9 or below), the State agrees to pay 88 percent of the cost of individual coverage and 73 percent of the cost of dependent coverage for the hospital, medical/surgical, mental health and substance use, and prescription drug components under the Empire Plan.
 - (2) For employees in a title Salary Grade 10 and above (or an employee in a position equated to Salary Grade 10 and above) the State agrees to pay 84 percent of the cost of individual coverage and 69 percent of the cost of dependent coverage for the hospital, medical/surgical, mental health and substance use, and prescription drug components under the Empire Plan.
 - (3) For employees in a title Salary Grade 9 or below (or an employee in a position equated to Salary Grade 9 or below), the State agrees to pay 88 percent of the cost of individual coverage and 73 percent of the cost of dependent coverage toward the hospital, medical/surgical, mental health and substance use components of each HMO, not to exceed 100 percent of its dollar contribution for those components under the Empire Plan, and the State agrees to pay 88 percent of the cost of individual prescription drug coverage and 73 percent of dependent prescription drug coverage under each participating HMO.
 - (4) For employees in a title Salary Grade 10 and above (or an employee in a position equated to Salary Grade 10 and above) the State agrees to pay 84 percent of the cost of individual coverage and 69 percent of the cost of dependent coverage toward the hospital, medical/surgical, mental health and substance use components of each HMO, not to exceed 100 percent of its dollar contribution for those components under the Empire Plan, and the State agrees to pay 84 percent of the cost of individual prescription drug coverage and 69 percent of the cost of dependent prescription drug coverage under each participating HMO.

(c) Option Transfer

Eligible employees in the State Health Insurance Plan may elect to participate in a federally qualified or State certified Health Maintenance Organization (HMO) which has been approved to participate in the State Health Insurance Program by the Joint Committee on Health and Dental Benefits. Employees may change their health insurance option each year throughout the month of November unless another period is mutually agreed upon by the State and the Joint Committee on Health and Dental Benefits. If the rate renewals are not available by the time of the option transfer period, then the option transfer period shall be extended to assure ample time for employees to transfer.

(d) Opt-Out

NYSHIP enrollees who can demonstrate and attest to having other, non-State sponsored coverage may opt-out of NYSHIP's Empire Plan or Health Maintenance Organizations.

- (1) Enrollees who choose to opt-out of NYSHIP coverage will receive an annual payment of \$1,000 for opting out of individual coverage or \$3,000 for opting out of family coverage. The opt-out program will allow for re-enrollment in NYSHIP coverage during the calendar year subject to a Federally Qualifying Event and during the annual option transfer period.
- (2) The enrollee must be enrolled in NYSHIP prior to April 1st of the previous plan year in order to be eligible to opt out, unless newly eligible to enroll. The opt-out payment shall be pro-rated over the twenty-six (26) payroll cycles and appear as a credit to the employee's wages for each bi-weekly payroll period the eligible individual is qualified.
- (e) The State agrees to continue to provide alternative Health Maintenance Organization (HMO) coverage option.
- (f) Deferred Health Insurance in Retirement

An employee retiring from State service may defer commencement or suspend their retiree health coverage and the use of the employee's sick leave conversion credits, provided that the employee applies for the deferment or suspension, and furnishes proof of continued coverage under the health care plan of the employee's spouse, or from post-retirement employment. The surviving spouse of a retiree who dies while under a deferment or suspension may transfer back to the State Health Insurance Plan on the first of any month coinciding with or following the retiree's death.

(g) Sick Leave Credit

For Interest Arbitration eligible employees only, retirements occurring on and after October 1, 2012, the actuarial table used to calculate the employees sick leave credit toward health insurance in retirement shall be the life expectancy tables for corrections officers.

(h) Dual Annuitant Sick Leave Credit

An employee who is eligible to continue health insurance coverage upon retirement and who is entitled to a sick leave credit to be used to defray any employee contribution toward the cost of the premium may elect an alternative method of applying the basic monthly value of the sick leave credit.

(1) Employees selecting the basic sick leave credit may elect to apply up to 100 percent of the calculated basic monthly value of the credit toward defraying the required contribution to the monthly premium during their own lifetime. If employees who elect that method predecease their

- eligible covered dependents, the dependents may, if eligible, continue to be covered, but must pay the applicable dependent survivor share of the premium.
- (2) Employees selecting the alternative method may elect to apply only up to 70 percent of the calculated basic monthly value of the credit toward the monthly premium during their own lifetime. Upon the death of the employee, however, any eligible surviving dependents may also apply up to 70 percent of the basic monthly value of the sick leave credit toward the dependent survivor share of the monthly premium for the duration of the dependents' eligibility. The State has the right to make prospective changes to the percentage of credit to be available under this alternative method for future retirees as required to maintain the cost neutrality of this feature of the plan.
- (3) The selection of the method of sick leave credit application must be made at the time of retirement, and is irrevocable. In the absence of a selection by the employee, the basic method shall be applied.
- (i) Dependent Survivor Coverage
 - (1) The unremarried spouse of an employee, who retires after April 1, 1979, with ten or more years of active State service and subsequently dies, shall be permitted to continue coverage in the health insurance program with payment at the same contribution rates as required of active employees.
 - (2) The unremarried spouse of an active employee, who dies after April 1,1979 and who, at the date of death was vested in the Employee's Retirement System and vested for the purpose of health insurance, and within ten years of their first date of eligibility for retirement, shall be permitted to continue coverage in the health insurance program with payment at the same contribution rates as required of active employees.

12.10 Joint Committees on Health and Dental Benefits

The State and NYSCOPBA agree to continue the Joint Committee on Health and Dental Benefits. The Committee shall consist of at least three representatives selected by NYSCOPBA and three representatives selected by the State.

- (a) The State shall seek the appropriation of funds by the Legislature to support committee initiatives and to carry out the administrative responsibilities of the Joint Committee. Funding for the Joint Committee shall be as follows:
 - \$203,105 for the period April 1, 2023, through March 31, 2024
 - \$209,198 for the period April 1, 2024, through March 31, 2025
 - \$215,474 for the period April 1, 2025, through March 31, 2026, and each year thereafter

In no case will more than 50% of these appropriations be allocated to either the State or NYSCOPBA individually.

- (b) The Joint Committee on Health and Dental Benefits shall meet within 14 days after a request to meet has been made by either side.
- (c) The Joint Committee shall work with appropriate State agencies to review and oversee the various health plans available to employees represented by NYSCOPBA.
 - (d) The Joint Committee on Health and Dental Benefits shall work with

appropriate State agencies to monitor future employer and employee health plan cost adjustments.

- (e) The Joint Committee shall be provided with each carrier rate renewal request upon submission and be briefed in detail periodically on the status of the development of each rate renewal.
- (f) The State shall require the insurance carriers for the State Health Insurance Plan submit claims and experience data reports directly to the Joint Committee on Health and Dental Benefits in the format and with such frequency as the Committee shall determine.
- (g) At the demand of the Joint Committee on Health and Dental Benefits, the State shall request proposals from existing or other carriers, or alternative third-party administrators, for the Empire Plan, Dental, Drug and Vision Plans providing the benefits are identical. A replacement insurance carrier or third-party administrator will not be selected without Joint Committee consent.
- (h) The Joint Committee on Health and Dental Benefits shall work with appropriate State agencies to make mutually agreed upon changes in the Plan benefit structure through such initiatives as:
 - (1) HMO Workgroup (participation/efficiency)
 - (2) Ambulatory Surgery Center development
 - (3) HCAP/ER benefit-review
 - (4) The ongoing review of the Managed Physical Medicine Program
 - (5) Review of the appropriateness of providing a benefit for autologous blood donations.
 - (6) Review the appropriateness of additional chronic copayment waivers
 - (7) Work with the dental carrier to increase access to participating dental specialists such as orthodontists.
 - (8) Explore the addition of a Lyme Vaccine to the list of injectable adult immunizations should one become available.
 - (9) Work with the State to monitor and oversee voluntary disease management programs under the medical component of the Empire Plan. The State and the NYSCOPBA Joint Committee on Health Benefits will explore the possible implementation of additional disease management and/or wellness activities to support enrollees with chronic illnesses and employees seeking to improve their general health and well-being.
 - (10) Work with the State to implement and oversee a Healthy Back Disease Management Program
 - (11) Work with the State to monitor and oversee the Medical Flexible Spending Account which shall be available to eligible employees. Eligible expenses under the Medical Flexible Spending Account include over-the-counter medications according to guidelines developed by the Medical Flexible Spending Account Administrator.
 - (12) Work with the State to implement, monitor and oversee a direct debit vehicle utilized under the Medical Flexible Spending Account. The Medical Flexible Spending Account will continue

- electronic submission, and the direct debit vehicle shall remain a permanent offering, to the extent practicable and/or desirable by both parties.
- (13) Work with the State to monitor and oversee the voluntary "Centers of Excellence" program for organ and tissue transplants within the hospital component of the Empire Plan.
- (14) Work with the State and medical carrier to develop an enhanced network of urgent care facilities.
- (15) Work with the State to implement and oversee a Bariatric Surgery Program.
- (16) Review the Corrective Vision Care coverage component at regular intervals to monitor utilization, network adequacy and cost.
- (17) Work with the State to develop a voluntary Value Based Insurance Design (VBID) Pilot Program with the goal of improving health outcomes while lowering costs through copayment waivers or reductions.
- (18) Work with the State to develop a voluntary Pilot Telemedicine Program. Effective January 1, 2023, the voluntary Telemedicine Program for medical and mental health visits is a permanent offering to Empire Plan members at no cost-share.
- (19) If reimportation of prescription drugs becomes permissible under applicable law, rule, regulation, or other appropriate approval, the parties agree to work through the JCHB to explore the plan's use of such reimported drugs and evaluate the overall impact to the Empire Plan Prescription Drug Program. The parties will determine whether to recommend the implementation of the plan's utilization of such drugs if both parties agree that it is practicable, cost effective and able to be implemented into and become part of the current Empire Plan Prescription Drug Program. Implementation of the alternative drug program for NYSCOPBA-represented employees will not take place without the agreement of the NYSCOPBA Joint Committees on Health Benefits.
- (20) The State shall require the insurance carriers to continue to actively seek new participating providers in regions that are deficient in the number of participating providers, as determined by the Joint Committee on Health and Dental Benefits.
- (21) To ensure access needs are met, the JCHB and the State will regularly review the ongoing role of network health care providers and facilities that participate in the Empire Plan, including nurse practitioners and convenient care clinics (also referred to as "minute clinics" or "retail clinics").
- (22) The JCHB will work with the State to discuss the promotion and utilization of the Medical Program administrator's national network of laboratories.
- (23) The JCHB will work with the State to solicit a health risk assessment program and implement a voluntary, incentivized

program as well as development of educational endeavors to influence healthy lifestyles. As soon as practicable, the JCHB will work with the State to review the current voluntary, incentivized programs available through the medical program administrator and the hospital program administrator.

- (24) The JCHB will work with the State to explore the implementation and oversight of a voluntary Center of Excellence for spine and orthopedic surgeries.
- (25) The JCHB will work with the State to explore the implementation and oversight of a voluntary telemedicine program for sleep disorders.
- (26) The JCHB will work with the State to explore vision care options and innovative technologies, including, but not limited to, enhancements to product offerings and additional tiers of lenses or materials, to the extent the parties agree are appropriate.

12.11 Vision Care Benefits

The State shall continue to provide for and pay the full cost for the vision care plan in effect as of March 31, 2023.

(a) For eligible enrollees and enrolled dependents, the Plan shall provide innetwork benefits when visiting a participating Vision Care provider.

Reimbursement shall be provided for out-of-network eye examinations and

contact lenses (including fit and follow-up care) up to \$200. Benefits are available once every 24 months.

Contact lens wearers are eligible every 12 months for an eye exam, evaluation, fit and follow-up care provided their last contact lens purchase was covered by the Vision Care Program. Contact Lens exams under this provision provided by an out-of-network provider will be reimbursed up to the scheduled amount

- (b) The Plan shall provide the complete selection of frames available to other participants in the Plan including the frame selections designated as standard, supplemental and designer/metal. The Plan shall provide a \$100 retail allowance for non-collection eyeglass frames. Effective July 1, 2024, the Plan shall provide a \$130 retail allowance for non-collection eyeglass frames.
- (c) The State shall provide toll-free telephone service for insurance information and assistance to employees and dependents on vision care insurance matters.
- (d) Enrolled dependents under 19 years of age shall be eligible to receive vision care benefits every 12 months.
- (e) Covered Plan eyeglasses (frames and lenses) and/or contact lenses may be obtained within (90) ninety days after a vision examination by a participating Vision Care Plan Provider. Effective July 1, 2024, the 90-day requirement, which was waived as a result of the COVID-19 pandemic, shall be eliminated. Contact lenses may be obtained within 12 months of the vision examination. Covered Plan eyeglasses (frames and lenses) may be obtained within 24 months of the vision examination.
- (f) If new lenses are required due to vision changes resulting from a medical condition for which the individual is under the care of a physician, vision care benefits, including an examination, new lenses and, if appropriate, new frames, shall be available sooner than once every two years, but not sooner than one year from the last use of vision

care benefits, upon written documentation by an ophthalmologist that the medical condition has caused a vision loss that requires a new prescription. Documentation of the vision loss must be provided in writing by the ophthalmologist each time a new prescription is needed sooner than the standard two-year interval.

- (g) Covered plan lenses shall include photosensitive lenses (plastic or glass), noline bifocals, ultra-thin lenses, and scratch resistant coating.
- (h) The NYSCOPBA Vision Care Plan shall provide Ultra/digital progressive lenses from participating providers, subject to a \$90 copayment.
- (i) Access to a network of providers to obtain Laser Vision Correction services at discounted employee-pay-all fees is provided.
 - (i) The NYSCOPBA Vision Care Plan shall include:
 - (1) Lasik and other corrective vision care procedures performed to correct nearsightedness and/or farsightedness and not covered by the Empire Plan or an HMO shall be a covered service for employees only. Enrolled spouses/domestic partners and enrolled dependent children shall be eligible to participate in a "discount program" providing up to a 25 percent savings but shall be responsible for any and all costs associated with these procedures
 - (2) Corrective Vision Care coverage shall only be available through a network of participating board eligible/board certified ophthalmologists trained in this field. The Vision Care Plan administrator shall be responsible for the network and will make every effort to recruit and retain providers throughout New York State.
 - (3) Corrective Vision Care coverage shall include a preliminary exam, the actual procedure and up to two follow-up visits.
 - (4) Employees receiving such services shall have a copayment equal to 10% of the discounted cost of the procedure up to an out-of-pocket maximum of \$200.
 - (5) Employees shall be eligible for one Corrective Vision Care procedure every 5 years per eye. The five (5) year limit may be waived based on evidence of a significant vision change due to injury or illness.
 - (k) Effective July 1, 2024, the Vision Care Plan shall provide blue-light filtering prescription lenses from participating providers, subject to a \$15 copayment.

12.12 Dental Care Benefits

The State shall continue to provide dental benefits at the same level as were in effect March 31, 2023, except as modified as follows:

- (a) The allowances paid shall be at a level sufficient to retain or add participating dentists and specialists. The State shall continue to pay the full premium of the dental insurance plan.
- (b) The Plan shall include coverage for the application of sealants to the primary teeth of dependent children age 13 and under.
- (c) The nonparticipating provider reimbursement is equal to 100 percent of the schedule for basic and prosthetic services.
- (d) The maximum annual benefit for covered participating and nonparticipating services is \$3,000.
 - (e) The maximum lifetime benefit for orthodontic treatment \$3,000 per person.

- (f) Anesthesia administered in a dentist office shall be a covered benefit under the participating and nonparticipating components of the dental plan.
 - (g) The following upgraded materials are covered:
 - (1) posterior composite (white fillings)
 - (2) hi-noble materials for crowns, inlays, onlays, pontics and abutments
 - (3) flexible base dentures, and
 - (4) ceramic materials for onlays, crowns, pontics and abutments.
 - (h) Dental implants are covered subject to a \$600 limitation per implant.

ARTICLE 13 Education and Training

- 13.1 Effective April 1, 2023, the Employer will recommend an appropriation by the Legislature of \$195,104 for that year and each successive of this Agreement as set forth in Article 1 for implementation of education and training programs for employees of this Unit. Effective April 1, 2024, this amount will be increased to \$200,957; and effective April 1, 2025, the amount shall be increased to \$206,986.
- 13.2 A joint labor/management committee comprised of representatives of the Union and the Employer shall be established to consider bilaterally the development and expansion of such employee training programs. The committee shall consider the needs and desires of agency administration and of employees in this Unit with respect to the most efficient use of these funds, and shall make recommendations as to the training opportunities to be made available.
- 13.3 Following completion of initial academy training, each Correction Officer assigned to a facility after the effective date of this Agreement, shall be given a rotational job training and job orientation program of not more than six months duration during which they shall not be eligible to bid for job assignments or shifts. Correction Officer trainees will receive a \$200 lump sum payment upon satisfactory completion of the first six weeks of the Correction Officer traineeship.
- 13.4 In order to provide for proper training or orientation, any new employee or any employee who transfers to a new facility, is promoted, demoted, or assumes a new assignment as the result of successfully bidding pursuant to the provisions of Article 24 of this Agreement, shall not be eligible to bid for job assignments or shifts during the 60-day period immediately following the assumption of new duties resulting from any such transfer, promotion, demotion, or successful bid.
- 13.5 (a) Effective April 1, 2023, the Employer will appropriate funds of \$246,191 for each year of this Agreement, as set forth in Article 1, to provide an Employee Assistance Program for employees in this Unit. Effective April 1, 2024, that amount shall be increased to \$253,577; and effective April 1, 2025, that amount shall be increased to \$261,184.
- (b) Effective April 1, 2023, the Employer will appropriate funds of \$192,028 for each year of this Agreement, as set forth in Article 1, to provide an Organizational Alcoholism Program for employees in this Unit. Effective April 1, 2024, that amount shall be increased to \$197,789; and effective April 1, 2022, that amount shall be increased to \$203,723.
- 13.6 Effective April 1, 2023, the Employer will appropriate funds of \$123,093 for each year of this Agreement, as set forth in Article 1, to enhance labor/management training efforts for employees in this Unit. Effective April 1, 2024, that amount shall be increased to \$126,786; and effective April 1, 2025, that amount shall be increased to \$130,590.

13.7 Funding will be provided from Article 13 and Article 25 sources in each year of this Agreement to support the Blood Exposure Response Team (BERT), a voluntary organization which provides services to Unit members who have been exposed to blood or other body fluids in the course of their employment.

ARTICLE 14 Attendance and Leave

14.1 Vacation Credits

(a) Pursuant to the Attendance Rules, employees entitled to earn and accumulate vacation credits presently earn and accumulate vacation at the rate of (a) 20 days annually or (b) one-half day per biweekly pay period plus additional vacation in accordance with the following schedule:

Completed Years of	Additional			
Continuous Service	Vacation Credits			
1	1 day			
2	2 days			
3	3 days			
4	4 days			
5	5 days			
6	6 days			
7	7 days			

(b) In addition to vacation credits to which employees are entitled under paragraph 14.1(a) above, additional vacation credits for completed years of continuous service shall be credited to each eligible employee annually on their service anniversary date as follows:

Additional Vacation Credits	Total Earned Annual Credits		
1 day	21 days		
2 days	22 days		
3 days	23 days		
4 days	24 days		
	Vacation Credits 1 day 2 days 3 days		

(c) Continuous State service for the purpose of paragraphs 1(a) and 1(b) of this Article shall mean uninterrupted State service, in pay status, as an employee. A leave of absence without pay, or a resignation followed by reinstatement or reemployment in State service within one year following such resignation, shall not constitute an interruption of continuous State service for the purposes of this Article, provided, however, that leave without pay for more than six months or a period of more than six months between resignation and reinstatement or reappointment, during which the employee is not in State service, shall not be counted in determining eligibility for additional vacation credits under this Article.

- (d) Seniority as defined in Article 24 shall be the basis by which employees select vacations. Requests for vacation time off shall be approved by the Employer to the extent practicable in light of the manpower needs of the department or facility and shall not be unreasonably denied. The appropriate operating units may establish an annual date or dates or period or periods by which or within which an employee must request a block of time off in order to have their seniority considered. However, nothing in this paragraph shall serve to bar mutually agreed to local arrangements regarding the method by which vacations are to be selected or scheduled.
- (e) Vacation credits may be accumulated up to a maximum of 40 days provided, however, that in the event of death, retirement, or separation from service, employees shall be compensated in cash for accrued and unused vacation credits only up to a maximum of 30 days. Effective April 1, 2025, an employee's vacation credit accumulation may exceed the maximum, provided, however, that the employee's balance of vacation credits may not exceed 40 days April 1 of each year.

14.2 Personal Leave

- (a) Employees entitled to be credited with personal leave shall be credited with personal leave not exceeding a total of five days in a year.
- (b) The Employer shall not require an employee to give a reason as a condition for approving the use of personal leave credits provided, however, that prior approval for the requested leave must be obtained, that the resulting absence will not interfere with the proper conduct of governmental functions, and that an employee who has exhausted their personal leave credits shall charge approved absences from work necessitated by personal business or religious observance to accumulated vacation or other credits, excluding sick leave.
 - (c) Personal leave shall not be carried over from year to year.
- (d) Personal leave may be used in conjunction with an employee's vacation and shall be subject to the same conditions that govern vacation.

14.3 Bereavement Leave and Family Sick Leave

- (a) Employees shall be allowed to charge absences from work in the event of death or illness in the employee's immediate family against accrued sick leave credits up to a maximum of 30 days in any one calendar year.
- (b) For the purpose of defining eligibility for paid leave because of illness or death in the family, the term "family" shall be defined as the employee's spouse, child, parent, grandparent, brother, sister, aunt, uncle, parent-in-law, brother-in-law, sister-in-law, grandchild, step-sibling, step-parent, step-child or any person living in the employee's household.
- (c) Requests for leave shall be subject to approval of the appointing authority; such approval shall not be unreasonably denied.
- (d) An employee's absence from work which would normally be approved as sick leave under Article 14.3 and charged against sick leave credits shall, at the employee's request, be approved as a charge against other leave credits if the employee has utilized the full amount of sick leave accruals referenced in Article 14.3(a) or has exhausted their sick leave accruals. Such approval shall not be unreasonably denied.

14.4 Sick Leave Accumulation

Employees who are entitled to accumulate sick leave credits may accumulate such long-term credits up to a total of 225 days provided, however, no more than 200 days of such credits may be used for retirement service credits or to pay for health insurance in retirement.

Effective October 1, 2006, for all Interest Arbitration eligible employees, and October 1, 2007 for all others, employees shall be required consistent with current medical documentation policy, to provide adequate documentation from the medical provider for all pre-approved medical absences including those of four hours or less. Upon the second instance of failure to provide adequate documentation, the employee shall be subject to discipline. However, this in no way is intended to otherwise alter present medical documentation requirements.

Effective October 1, 2006, for all Interest Arbitration eligible employees, and October 1, 2007, for all others, for all sick leave absences of a full shift or more, returning employees shall provide at least eight hours advance notice of their intended return to work. However, this in no way is intended to otherwise alter present notification procedures.

14.5 Leave – Probationary Employees

Every permanent employee holding a position in the competitive class and appointed to a State position from an open competitive eligible list shall be granted a leave of absence from their position for the duration of their probationary term.

14.6 Alternate Examination Dates

In the event an employee in this unit is unable to participate in an examination because of the death within seven days immediately preceding the scheduled date of an examination, of an employee's grandparent, parent, spouse, brother, sister, child, or a relative living in the employee's household, such employee shall be given an opportunity to take such examination at a later date, but in no event shall such examination be scheduled sooner than two days following the date of burial. The Department of Civil Service shall prescribe appropriate procedures for reporting the death and applying for the examination. Appropriate arrangements shall be made in circumstances where there is a protracted period between the death and the burial.

14.7 Absence--Extraordinary Circumstances

An employee who has reported for duty and because of extraordinary circumstances beyond their control other than those related to weather conditions, is directed to leave work, shall not be required to charge such directed absence during such day against leave credits.

14.8 Jury Duty

- (a) Except as provided in section 14.8(b), when an employee submits proof of the necessity of jury service or appearance as a witness pursuant to subpoena or other order of a court or body, an employee shall be granted a leave of absence with pay with no charge against leave credits. This section shall not apply to any absence of an employee occasioned by an appearance in an action to which such employee is a party unless the action brought against the employee is job related.
- (b) An employee holding a position designated as overtime ineligible may be granted a leave of absence with pay with no charge against leave credits on proof of necessity of jury service or appearance as a witness pursuant to subpoena or other order of a court or body for any period of less than a workweek regardless of whether such employee is a party to the action. This section will be rendered void if the Fair Labor Standards Act (FLSA) is modified to allow overtime ineligible employees to maintain such status and receive the benefit in section (a) above.

14.9 Workers' Compensation Leave

The Medical Evaluation Program (MEP) for workers' compensation will be continued. Employees opting into the MEP will receive the benefits provided herein. Those employees opting not to participate in the MEP will be eligible to apply for the statutory workers' compensation benefits. A light duty component shall be part of the MEP.

- (a) An employee necessarily absent from duty because of occupational injury or disease as defined in the Workers' Compensation Law who is allowed leave from their position for the period of their absence necessitated by such injury or disease shall be: (1) first granted compensation leave with pay without charge to leave credits not exceeding cumulatively six months; and (2) upon exhausting leave pay benefits under (1) above be allowed to draw accrued leave credits; and (3) upon exhausting leave with full pay benefits under (1) and (2) above be allowed sick leave at half pay for which they may be eligible during such leave unless: (i) there is good and sufficient reason to believe that the disability resulting from such injury or disease is not job related or is primarily due to some pre-existing medical condition; (ii) there is good and sufficient reason to believe that the employee could report for work on a full-time or part-time basis; (iii) the employee's services would have been terminated or would have ceased under law; or (iv) the employee's claim for benefit is controverted by the State Insurance Fund.
- (b) An employee allowed leave with pay under paragraph 14.9(a) may elect to draw accrued leave credits for part or all of their absence from duty before being granted leave with pay under paragraph 14.9(a)(1) above.
- (c) If it is subsequently determined that an employee was not entitled to compensation leave with pay without charge to leave credits for any period for which they were granted such leave as provided herein above, the employee shall be required to make reimbursement for such paid leave from current or subsequent accumulations of leave credits at a rate and in a manner determined by the appointing authority.
- (d) An employee who draws leave credits as provided in paragraph 14.9(a) shall be entitled to restoration of such credits, including those used for absences of less than a full day, as are used during a period of absence for which an award of compensation has been made and credited to the State as reimbursement of wages paid. An employee who is necessarily absent from duty as described herein above may be granted compensation leave with pay without charge against leave credits for absences of less than a full day where such employee returns to work on a part-time basis.
- (e) The Employer agrees that an employee eligible for Workers' Compensation Leave because of occupational injury or disease as defined in the Workers' Compensation Law, when absent from work for the purpose of attending a hearing scheduled by the Workers' Compensation Board in connection with such injury or disease shall be granted compensation leave with pay without charge to leave credits for such absence provided, however, that the cumulative total of compensation leave with pay not charged to leave credits granted for attendance at Workers' Compensation Board hearings or for absences necessitated by the occupational injury or disease shall not exceed six months.
- (f) On the employee's prior written request at least three days in advance, the Employer will reschedule midnight or afternoon shift employees to attend a workers' compensation hearing to the normal day shift for the day of the hearing.
- (g) An employee necessarily absent from duty and removed from the payroll because of occupational injury or disease as defined in the Workers' Compensation Law shall be treated as though on payroll for the period of disability not to exceed twelve months per injury for the purposes of coverage under the New York State Health Insurance Plan.
- (h) The State and NYSCOPBA agree to continue the standing Joint Committee on Workers' Compensation. The Committee shall consist of an equal number of representatives selected by NYSCOPBA and an equal number of representatives selected by the State. The Committee will be responsible for the ongoing review and oversight of the MEP.

14.10 Unauthorized Absence

Any employee absent from work without authorization for ten consecutive workdays shall be deemed to have resigned from their position if the employee has not provided a satisfactory explanation for such absence on or before the eleventh workday following the commencement of such unauthorized absence.

14.11 Medical Verification

- (a) When the State requires that an employee who has been absent due to illness or injury be medically examined by a physician chosen by the appointing authority before such employee is allowed to return to work, the appointing authority will make a reasonable effort to ensure that the examination is completed in a timely manner as provided herein.
- (b) If, no more than ten working days prior to the date specified by the employee's physician as the date upon which the employee may return to work, the employee provides the appointing authority with their physician's statement indicating that the employee is able to return to work without restrictions and specifying the date, the appointing authority shall have a total of 20 working days from the date of such advance notice, which shall include the 10 working days following the specified return-to-work date, to complete medical examinations. For each working day of advance notice from the employee less than 10, the appointing authority shall have an additional working day beyond the return-to-work date to complete medical examinations.
- (c) If, upon completion of the 20 working day period provided for in Section 14.11(b), the appointing authority's physician(s) has not completed the examination(s) of the employee or reached a decision concerning the employee's return to work, the employee shall be placed on leave with pay without charge to leave credits until the examination is completed, a decision made and, if approved, the employee is returned to work. The employee may not return to work, however, until the employee has been examined by the appointing authority's physician and given approval to work. The leave with pay provision of this section shall not apply where the failure of the appointing authority's physician to complete the medical examination is attributable to the employee's failure to appear for the examination or the employee's refusal to allow it to be held.
- (d) If, following the employee's examination, the appointing authority's physician does not approve the employee's return to work, the employee shall be placed in the appropriate leave status in accordance with the Attendance Rules. Once a determination has been made that an employee may not return to work, further examinations pursuant to this Article shall not be required more often than once a month; provided, however, where the appointing authority's physician has specified a date for a further examination or a date when the employee may return to work, the State shall not be required to conduct an examination prior to such date. Where the appointing authority's physician has not set either a date for further examination or a date upon which the employee may return to work, the employee may submit a further statement from the employee's physician and the provisions of this Article shall again be applicable. The provisions of this section shall not be construed to limit or otherwise affect the applicability of Civil Service Law Section 73.
- (e) When, in accordance with the provisions of this section, the State exercises its right to require an employee to be examined by a physician selected by the appointing authority, the employee shall be entitled to reimbursement for actual and necessary expenses incurred as a result of travel in connection with such examination, including transportation costs, meals and lodging, in accordance with the Comptroller's rules and regulations pertaining to travel expenses.
 - (f) Section 14.11 shall not apply to absences or cases of work-related injuries or illnesses.

14.12 Paid Parental Leave

The parties have agreed to implement the Paid Parental Leave program as provided for in Appendix G.

ARTICLE 15 Overtime, Recall and Scheduling

Certain terms of this Article apply only to employees who are ineligible for Interest Arbitration pursuant to Civil Service Law Section 209 (4) on the date of the execution of this Agreement, indicated by (Interest Arbitration ineligible employees only).

15.1 Overtime

(a) Overtime eligible employees shall receive overtime compensation for authorized time worked beyond 40 hours in the scheduled workweek consistent with applicable law and the overtime compensation rules and regulations of the Director of the Budget.

Overtime work shall be offered to employees on the basis of seniority and shall be equitably distributed among employees who normally perform such work. Each employee shall be selected in turn according to their place on the seniority list by rotation provided, however, that the employee whose turn it is to work possesses the qualifications and ability to perform the work required.

- (b) An employee requesting to be skipped when it becomes their turn to work overtime shall not be rescheduled for overtime work until their name is reached again in orderly sequence and an appropriate notation shall be made in the overtime roster.
- (c) In the event no employee wishes to perform the required overtime work, the Employer shall by inverse order of this seniority list assign the necessary employees required to perform the work in question.
- (d) The Union recognizes that work in progress shall be completed by the employee performing the work at the time the determination was made that overtime was necessary.
- (e) An overtime roster shall be available for inspection by representatives of the Union at each institution or facility.
- (f) If an employee is skipped or denied an opportunity to work overtime in violation of this Agreement, the employee shall be rescheduled for overtime work the next time overtime work is required, in accordance with paragraph 15.1 (a) above. However, at such skipped or denied employee's option, they may await the next available comparable shift and work assignment. Instances of repeated occurrences shall be brought to the attention of management at the Step 1 level of the grievance procedure.
- (g) Time during which an employee is excused from work because of vacation, holidays, personal leave, sick leave at full pay, compensatory time off or other leave at full pay shall be considered as time worked for the purpose of computing overtime.
- (h) Training programs conducted during other than regular working hours shall be scheduled for a minimum two-hour period.
- (i) An employee who is on duty for 16 consecutive hours and then is mandated to immediately work time beyond that 16 hours shall receive double time for all hours worked in excess of those 16 hours. In calculating eligibility, only time on duty shall be counted. Time charged to leave accruals or on other full paid leave status shall not count toward determining the 16 hours of actual work. An employee who is on duty for 16 consecutive hours and is then mandated to work an additional shift beyond 16 hours which abuts their next regularly scheduled

shift shall be instructed to go home for their regularly scheduled shift, unless emergency circumstances prevent them from being instructed to go home and shall be paid for this shift without charge to leave accruals.

(j) Nothing in paragraphs 15.1 (a), 15.1 (b), 15.1 (c) and 15.1 (i) above shall prevent the establishment of mutually agreed to local arrangements regarding the method by which overtime is offered to employees.

15.2 Recall

Any employee who is recalled to work unscheduled overtime including court appearances after having completed their scheduled work period and left the facility grounds shall be guaranteed a minimum of one-half day's overtime compensation. If an employee lives on the facility grounds and is recalled from their residence to work unscheduled overtime including court appearances after having completed their scheduled work period, they shall be guaranteed a minimum of one-half day's overtime compensation. Employees called back as a result of riot, prison break, fire or escape and not put to work shall be guaranteed one-quarter day's overtime compensation.

15.3 Shift Changes

- (a) No employee shall have their shift schedule changed for the purposes of avoiding the payment of overtime, unless they have been notified of such change one week in advance of the time in which the changed work period is to begin provided, however, that the circumstances necessitating such change are foreseeable prior to such one-week period.
- (b) In the event that circumstances necessitating such shift changes are not foreseeable, then such notice shall be given as soon as possible.
- (c) In the event such notice of shift change is not given at least 48 hours prior to the starting time of the scheduled shift which the employee is directed to work, such employee shall not be deprived of the opportunity to work their normal shift and to be paid overtime for the hours worked in excess of 40 hours in the workweek.
- (d) Employees who compete in New York State Civil Service examinations and whose shift ends less than eight hours before the starting time of such an examination shall not be required to work that shift and such absence shall not be charged to accrued leave credits.
- (e) Regularly scheduled days off shall not be changed for the purpose of avoiding the payment of overtime.
- (f) Prior to the making of a final decision with respect to instituting a change in shift system from fixed to rotating shifts or rotating to fixed shifts the Employer shall inform the Union of such contemplated change and provide the Union with an adequate opportunity to review the impact of such change with the Employer at the appropriate level.

15.4 Overtime Meal Allowance

An overtime meal allowance of \$5.00 [effective 4/1/04, \$5.50 for Interest Arbitration ineligible employees only] shall be paid, subject to rules and regulations of the Comptroller, to employees who work at least three hours overtime on a regular working day or at least six hours overtime on other than a regular working day. When an employee is required to work nine hours or more on other than a regularly scheduled working day, two meal allowances will be allowed.

ARTICLE 16 Holiday Pay

16.1 Option

An employee who is entitled to time off with pay on days observed as holidays by the State who is scheduled or required to work on a holiday shall receive at their option either (a) additional compensation for each holiday worked at the rate of one-tenth of their biweekly rate of compensation or (b) a compensatory day off in lieu of such holiday worked. Compensation for less than a full day of holiday work will be prorated and will include geographic, location, inconvenience and shift pay as may be appropriate to the place or hours worked.

16.2 Waiver

An employee selecting an additional day off in lieu of holiday pay shall notify the payroll agency in writing of their intention to do so with the understanding that such notice constitutes a waiver of their right under this Agreement to receive cash compensation for holidays worked. An employee may execute or revoke such a waiver annually during the period April 1 to May 15 by notifying the Employer in writing of their intention, except that employees hired after the effective date of this Agreement may also execute a waiver at the time of appointment. In the event that no revocation notice is received from an employee during an "open period," any previously executed waiver shall remain in full force and effect.

16.3 Accumulation

- (a) Employees who receive compensatory time off for time worked on holidays or in lieu of holidays that fall on employees' pass days shall continue to have such earned compensatory time off added to and included in their vacation accruals and shall liquidate such time according to rules governing the use of vacation. This method, adopted in 1972, is not intended, however, to change practices concerning the use of accrued credits. For example, at facilities using a "wheel" or "block" system, employees may use their accruals in excess of those needed for the "wheel" or "block" schedules in conjunction with their scheduled vacations or separately.
- (b) The present maximum of allowable vacation accruals and amounts of vacation credits for which equivalent cash payments will be made upon separation from employment, death or retirement remains unchanged.

16.4 Holiday Observances

- (a) An employee who is entitled to time off with pay on days observed as holidays by the State as an Employer shall be granted compensatory time off when any such holiday falls on a Saturday, provided, however, that employees who work on any such Saturday may receive additional compensation in lieu of such compensatory time off in accordance with Section 16.2 of this Article. The State may designate a day to be observed as a holiday in lieu of such holiday which falls on Saturday.
- (b) When December 25 and January 1 fall on Sundays and are observed as State holidays on the following Mondays, employees whose work schedule includes December 25 and/or January 1 shall observe the holiday on those dates, or if required to work, may receive additional compensation or compensatory time off in accordance with Section 16.1 of this Agreement. In such event, for those employees, December 26 and January 2 will not be considered holidays.
- (c) An employee who is entitled to time off with pay on days observed as holidays by the State as an Employer shall be allowed compensatory time off whenever any such day falls on the employee's pass day.

16.5 Definition

As used in this Agreement, the term holiday shall mean: New Year's Day, Dr. Martin Luther King, Jr. Day, Lincoln's Birthday, Washington's Birthday, Memorial Day, Juneteenth, Independence Day, Labor Day, Columbus Day, Election Day, Veterans' Day, Thanksgiving Day, Christmas, or a day designated by the State to be observed as a holiday in lieu of such holiday, and any other day designated as a holiday for State employees by the Governor as an Employer.

ARTICLE 17 Travel Allowances

17.1 Per Diem Meal and Lodging Expenses

The State agrees to reimburse employees who are eligible for travel expenses, on a per diem basis, for their expenses incurred while in travel status in the performance of their official duties pursuant to the rules, bulletins, guidelines and regulations of the Comptroller.

17.2 Mileage Allowance

The personal vehicle mileage reimbursement rate for employees in this unit shall be consistent with the maximum allowance permitted by the Internal Revenue Service. Such payments shall be paid in accordance with the Rules and Regulations of the Comptroller.

17.3 Triborough Bridge Tolls

The Employer agrees to arrange for work-related passage over the Triborough Bridge without cost for car tolls to employees employed and not residing at facilities at Ward's Island, New York, operated by the New York State Department of Mental Hygiene for the reasons that (a) heretofore, free ferry service was provided to the Island, which service has been discontinued, and (b) there is no other way for such employees to reach their work by car except over a toll bridge.

17.4 Escort Meal Allowance

- (a) The Employer will provide all employees who escort wards of the State between the hours of 11:00 a.m. and 1:00 p.m., and who are responsible for the purchasing of a noon meal for said wards, a subsidy of \$3.50 for the purpose of purchasing their own meal.
- (b) All employees required to escort wards on trips and to remain with those wards while on that trip, and who are required to begin and end their workday at their official station shall be eligible for escort meal allowances while in travel status. All requirements for that reimbursement must be met except for the requirement that the employee must be over 35 miles from home in order to be eligible.

17.5 Parking

- (a) The State and NYSCOPBA shall, upon the request of either party, meet and confer concerning the (1) adequacy, including specifically the adequacy of accessible parking for employees with disabilities, or (2) continuation of parking facilities provided by the State, and the need for additional facilities, for employees in the SSU negotiating unit. Such meetings shall be held at the appropriate level as determined by the parties.
- (b) The following shall apply to parking facilities operated by the Office of General Services, Bureau of Parking Services in Albany:
 - (1) A Parking Committee shall be established to meet and confer on allocation of employee parking spaces made available within parking facilities as managed by the Bureau of Parking Services. The Committee shall assess present allocation, develop a method for allocation of existing spaces which will include consideration of employee

negotiating unit designation and proportionate space allotment, needs of the handicapped, parking area utilization, carpooling and other factors which will contribute to the development of a rational, workable plan for such allocation. Such plan shall be developed and implemented during the term of this Agreement. Additionally, the Committee shall continue to make recommendations to the State on the adequacy and utilization of employee parking and suggest alternatives to meet identified needs. Recognizing that the downtown Albany parking issue is a workplace issue, the Committee shall include representatives of all employee groups affected. NYSCOPBA and the Office of Employee Relations may each designate up to three representatives to serve on the Committee.

- (2) The Memorandum of Understanding dated August 3, 2023, concerning the parking fee structure in and around Albany by the Office of General Services, Bureau of Parking Services, shall remain in full force and effect according to its provisions.
- (c) No charge shall be imposed for parking facilities presently provided without charge and no existing charge for parking facilities shall be increased or decreased without negotiations pursuant to this Article. The State and NYSCOPBA, upon the demand by either party, shall reopen negotiations concerning parking fees for employees in the SSU negotiating unit, in any parking facility not covered by the aforementioned Memorandum of Understanding. Such negotiations shall be held at the appropriate level. The President of NYSCOPBA and the Director of the Office of Employee Relations, shall be notified prior to commencement of negotiations and either party shall have the option of participating in the negotiations. Disputes arising from such negotiations shall be submitted to Last Offer Binding Arbitration through procedures that have been agreed to by the State and NYSCOPBA.

ARTICLE 18 Payroll Computation

- 18.1 The Employer shall calculate employees' salary payments on an appropriate ten working-day basis.
- 18.2 The Employer agrees that paychecks issued to employees will be delivered no later than Thursday following the end of the next succeeding payroll period.

When employees leave State service, their final salary check shall be issued at the end of the payroll period next following the payroll period in which their service is discontinued. This final salary check shall be paid at the employee's then-current salary rate.

- 18.3 Overtime and holiday pay authorized to be compensated for in cash shall be paid to employees by the close of the second biweekly payroll period following the payroll period during which it was earned.
- 18.4 All employees hired into a bargaining unit position after the date of ratification shall receive their paychecks through direct deposit.

ARTICLE 19 Credit Union Deductions

The Employer agrees to deduct from the salary of an employee an amount authorized in writing by the employee which shall be within the minimum and maximum amounts specified by the Comptroller and to transmit such funds to a bona fide credit union. The sums transmitted shall

be used for appropriate purposes and their specific allocation shall be determined by an arrangement between the employee and their credit union. The authorization for such deductions may be withdrawn by an employee at any time upon filing of a written notice of such withdrawal with the State Comptroller. The deductions shall be in accordance with reasonable rules and regulations of the Comptroller not inconsistent with law which may be necessary for the exercise of this authority under this Article.

ARTICLE 20 Uniforms

Certain terms of this Article apply only to employees who are ineligible for Interest Arbitration pursuant to Civil Service Law Section 209(4) on the date of the execution of this Agreement, indicated by the phrase (Interest Arbitration ineligible employees).

- 20.1 When the Employer requires an employee to wear a uniform, the Employer shall continue to furnish such employee with a uniform or replacement of such part of such uniform as may reasonably be necessary pursuant to the policies of each appointing authority which were in effect on March 31, 1985 except as modified in Section 20.2 below.
- 20.2 All Interest Arbitration ineligible employees in the unit on the payroll on the last day of the payroll period in which November 1 falls shall receive an allowance, by separate check, for uniform cleaning and maintenance on or about December 1 of each year of this Agreement as follows:

December 1, 2009 - \$681 December 1, 2010 - \$708

Effective 3/31/2011, the uniform allowance shall be increased to \$1075, rolled into base and eliminated as a separate payment for all full-time salaried employees not subject to Appendix D.

Permanent part-time employees will also be eligible for a uniform allowance at a prorated amount equal to the prorated amount of their respective employment.

This allowance replaces all existing uniform cleaning provisions and/or allowances and shall cover all uniform cleaning and maintenance requirements (e.g., sewing, patches, etc.), and the provision and repair of uniform shoes.

20.3 Whenever replacement of uniform parts or equipment is not available, the Department, agency or institution will make a reasonable effort to secure replacements as soon as is practicable.

ARTICLE 21 Indemnification

21.1 Pursuant to Section 24 of the Correction Law and Section 19.13 of the Mental Hygiene Law, no civil action shall be brought in any court of the State, except by the Attorney General on behalf of the State, against any officer or employee of the Office of Alcoholism and Substance Abuse Services who is charged with the duties of securing the custody of a drug dependent person or a person in need of care and treatment for alcoholism, or against any officer

or employee of the Department of Corrections and Community Supervision, in their personal capacity for damages arising out of any act done or the failure to perform any act within the scope of employment and in the discharge of duties by any such officer or employee. Any claim for damages arising out of any act done or the failure to perform any acts within the scope of the employment and in the discharge of the duties of such officer or employee shall be brought and maintained in the Court of Claims as a claim against the State.

- 21.2 The Employer shall continue existing policies as established by Section 24 of the Correction Law and Section 19.13 of the Mental Hygiene Law, relating to claims filed in a court of the United States for civil damages under the Federal Civil Rights Act against an employee in the Department of Corrections and Community Supervision or in the Office of Alcoholism and Substance Abuse Services.
- 21.3 The Employer acknowledges its obligations to provide for the defense of its employees, and to save harmless and indemnify such employees from financial loss as hereinafter provided, to the broadest extent possible consistent with the provisions of Section 17 of the Public Officers Law in effect upon the date of execution of this Agreement.
- 21.4 The Employer agrees to provide for the defense of the employee as set forth in subdivision 2 of Section 17 of the Public Officers Law in any civil action or proceeding in any state or federal court arising out of any alleged act or omission which occurred or is alleged in the complaint to have occurred while the employee was acting within the scope of their public employment or duties including actions brought to enforce a provision of Sections 1981 or 1983 of Title 42 of the United States Code. This duty to provide for a defense shall not arise where such civil action or proceeding is brought by or on behalf of the State, provided further, that the duty to defend or indemnify and save harmless shall be conditioned upon (a) delivery to the Attorney General or an assistant Attorney General at an office of the Department of Law in the State by the employee of the original or a copy of any summons, complaint, process, notice, demand or pleading within five days after is the employee was served with such document, and (b) the full cooperation of the employee in the defense of such action or proceeding and in defense of any action or proceeding against the State based upon the same act or omission, and in the prosecution of any appeal. Such delivery shall be deemed a request by the employee that the State provide for their defense pursuant to this section.
- 21.5 The Employer agrees to indemnify and save harmless its employees as set forth in subdivision 3 of Section 17 of the Public Officers Law in the amount of any judgment obtained against such employees in any state or federal court, or in the amount of any settlement of a claim, or shall pay such judgment or settlement, provided that the act or omission from which such judgment or settlement arose, occurred while the employee was acting within the scope of their public employment or duties; the duty to indemnify and save harmless prescribed by this section shall not arise where the injury or damage resulted from intentional wrongdoing on the part of the employee, provided further, that nothing contained herein shall authorize the State to indemnify or save harmless an employee with respect to fines or penalties, or money recovered from an employee pursuant to article 7-a of the State Finance Law; provided, however, that the State shall indemnify and save harmless its employees in the amount of any costs, attorneys' fees, damages, fines or penalties which may be imposed by reason of an adjudication that an employee, acting within the scope of their public employment or duties, has, without willfulness or intent on their part, violated a prior order, judgment, consent decree or stipulation of settlement entered into in any court of this State or of the United States.

- 21.6 The employee shall inform their supervisor when they inform the Attorney General of the services they received under Sections 21.2 or 21.3 above. In addition, Sections 21.3, 21.4 and 21.5 of this Article shall not apply to an employee of the Department of Corrections and Community Supervision or the Office of Addiction Services and Supports to the extent they are covered by Sections 21.1 and 21.2 of this Article.
- 21.7(a) The Employer agrees to continue to provide the protection described in Section 19 of the Public Officers Law providing reimbursement for reasonable attorneys' fees and litigation expenses incurred by or on behalf of an employee in their successful defense in a criminal proceeding in a state or federal court arising out of any act which occurred while the employee was acting within the scope of their public employment or duties, upon acquittal or dismissal of criminal charges.
- (b) The Employer agrees to continue to provide the protection described in Section 19 of the Public Officers Law providing for reimbursement of costs of employees for reasonable attorneys' fees for appearances before a grand jury arising out of any act which occurred while such employee was acting within the scope of their public employment or duties.
- 21.8 The Employer as a self-insurer agrees to provide adequate liability coverage for employees who use their homes in the performance of their official duty.

ARTICLE 22 Safe Working Conditions

- 22.1 The Employer shall provide safe working conditions for the protection of employee well-being. The Employer and the Union remain committed to a cooperative effort to provide safe working conditions for employees. Consistent with this commitment, the Employer and the Union have entered into a Memorandum of Understanding to better and more effectively deal with and respond to health and safety issues at the work site.
- 22.2 Any matters pertaining to safety standards and conditions may be discussed in labor/management committees at the appropriate level including the executive level.
- 22.3 The parties recognize that in the course of their employment, employees provide various services to individuals with chronic illnesses and infectious diseases including HIV and may be exposed to such illnesses and diseases. For employees who are likely to have more than casual contact with individuals that may be infectious, the Employer must allow employees to take universal precautions when they may come into contact with said individuals.
- 22.4 As soon as practicable after the signing of the Agreement, the parties commit to meet on an agency-by-agency basis to establish guidelines which address the effects of infectious disease upon employees. Considerations shall include the issues of confidentiality, employee notification and education, use of precautions and agency policies, consistent with applicable law.
- 22.5 At an institution or facility where appropriate medical staff and facilities are normally available, when a medical emergency resulting from an injury or sudden illness occurs to an employee while on the premises, the injured or ill employee should be given emergency first aid by any qualified staff member who is on duty and reasonably available for medical duties. The employee will be assisted in arranging transportation as necessary to a general hospital, clinic, doctor or other location for more complete treatment as appropriate.
- 22.6 Grievances alleging failure to comply with this Article shall be processed pursuant to Article 7, paragraph 7.1(b).

ARTICLE 23 Reimbursement for Property Damage

- 23.1 The Employer agrees to provide for the uniform administration of the procedure for reimbursement to employees for personal property damage or destruction as provided for by subdivision 12 of Section 8 of the State Finance Law which provides for the payment of any claim submitted and approved by the head of a State department or agency having employees in the Security Services Unit for personal property of employees of such unit damaged or destroyed without fault on their part as a result of actions unique to the performance of law enforcement duties to include actions during fire, search, and rescue duties, in accordance with rules and regulations promulgated by the department or agency head after consultation with the Union and with the approval of the Comptroller.
- 23.2 The Employer agrees to provide for payments of up to \$350 out of local funds at the institution level as provided by subdivision 12 of Section 8 of the State Finance Law.
- 23.3 Allowances shall be based upon the reasonable value of the property involved and payment shall be made against a satisfactory release.

ARTICLE 24 Seniority

- 24.1 For the purposes of this Article, seniority shall be defined as the length of an employee's service in title including sick leave, military leaves not to exceed four years, and other leaves of absence which do not exceed one year and Workers' Compensation Leave.
 - 24.2 Seniority shall be the basis by which employees shall select pass days.
- 24.3 The Employer shall have the right to make any job or shift assignment necessary to maintain the services of the department or agency involved. However, job assignments and shift selection shall be made in accordance with seniority provided the employee has the ability to properly perform the work involved. Before making a permanent assignment the Employer shall post all permanent vacancies in shifts or job assignments for a period of 30 days during which employees may bid. Bids shall be awarded at the end of the 30-day bidding period. The employee will start the new assignment within two weeks after the close of the 30-day bid period except when extended by mutual consent, but in no case longer than 30 days from the award of the bid. Grievances arising under this section shall be processed up to Step 3 of the grievance procedure but not to arbitration.
 - 24.4 An employee shall not have the right to bump for any reason.
- 24.5 The shift and pass day provisions of this Article shall not apply to those departments or agencies whose employees function on a rotating shift basis.
- 24.6 Nothing contained in Section 24.2 of this Article shall prevent mutually agreed to local arrangements regarding the method that pass days are to be selected.
- 24.7 The Employer agrees to provide the Union a list of its employees by department or agency and seniority and to update it quarterly.

ARTICLE 25 Labor/Management Committees

- 25.1 To facilitate communication between the parties and to promote a climate conducive to constructive employee relations, joint labor/management committees shall be established at the executive, departmental and local levels of operations to discuss the implementation of this Agreement and other matters of mutual interest. The size of the committees shall be limited to the least number of representatives needed to accomplish their objectives. Committee size shall be determined by mutually agreed upon arrangements at the appropriate level. The composition of each local Union's labor/management committee shall be at the discretion of the Union. Time approved for such meetings shall be authorized only for employees of the department or agency for which the meeting is held except that the President and five regional Vice Presidents of a statewide local can be granted time for departmental level labor/management committee meetings in agencies other than their own.
- 25.2 Such committees will meet as necessary. Written agenda will be submitted a week in advance of regular meetings. Special meetings may be requested by either party. An agenda will be submitted along with the request. Such special meetings will be scheduled as soon as possible.
- 25.3 Approved time spent in such meetings (including actual and necessary travel time, not to exceed eight hours each way, for executive and department level meetings) shall neither be charged to leave credits nor considered as overtime worked. Management shall make every effort to reschedule shift assignments or pass days so that meetings fall during working hours of Union representatives.
- 25.4 Labor/management committee meetings shall be conducted in good faith. These committees shall have no power to contravene any provisions of this Agreement or to agree to take any action beyond the authority of the management at the level at which the meeting takes place. Matters may be referred to and from the facility and department or agency levels as necessary. The parties may issue joint meeting minutes and letters of understanding. Any arrangement which is mutually agreed upon shall be reduced to writing within 14 calendar days. Any arrangement which is the subject of a memorandum of understanding, letter of understanding or joint meeting minutes shall not be altered or modified by either party without first meeting and discussing with the other party at the appropriate level in a good faith effort to reach a successor agreement. Any alterations or modifications to a written local labor/management agreement as described in this section may occur no sooner than five days after such meeting and discussion and subsequent written notification of the changes received by the other party. Implementation of such alterations or modifications shall not occur without adherence to the procedures herein described. In cases where emergency conditions necessitate a variation of an established labor/management agreement by either party, the other party must be notified of such variation as soon as possible. Such variation will be reviewed by the designated Union and Management Chairs of the local labor/management committee within seven days. Disagreements growing out of the implementation of memorandum or letters of understanding may be initiated at the 3rd Step of the grievance procedure as contained in Article 7, paragraph 7.1(b).
- 25.5 Staff representatives of the Office of Employee Relations and the Union will render assistance to local joint committees in procedural and substantive issues as necessary to fulfill the objectives of this Article and may participate in such meetings.

25.6 The Employer and the Union will review the manner in which quality of work life efforts should be provided in this unit. Effective April 1, 2023, funding will be appropriated for that year and each successive year of this Agreement, as set forth in Article 1.1, for a statewide labor/management committee in the amount of \$343,435. Effective April 1, 2024, that amount shall be increased to \$353,738; and effective April 1, 2025, that amount shall be increased to \$364,350.

This section is not subject to the provisions of Article 7 of this Agreement.

- 25.7(a) The Employer shall continue the program established by Section 154-b(8) of the Civil Service Law to provide a survivor's benefit in the amount of \$50,000 in the event that an employee dies on or after the effective date of this Agreement as a result of an accidental on-the-job injury or disease provided that it is finally determined by the appropriate federal authorities that a public safety officer's death benefit is not payable pursuant to Section 3796 through Section 3796-C of Title 42 of the United States Code (the Federal Public Safety Officer Benefit Act) and provided that a death benefit is paid pursuant to the Workers' Compensation Law. Such survivor's benefit shall be paid to the employee's surviving spouse and dependent children as designated by the Workers' Compensation Board and in the same proportion as provided in the Workers' Compensation Law. In the event an employee is not survived by a spouse or dependent children, the survivor's benefit shall be paid to the estate of the employee. Such survivor's benefit shall be in addition to and not in place of any other survivor's or death benefit except that such benefit will not be payable if a public safety officer's death benefit is payable pursuant to the Federal Public Safety Officer Benefit Act.
- (b) The Employer shall continue the program established by Section 154-b(3) of the Civil Service Law to provide an employee's dependent child or children who are designated to receive a death benefit by the Workers' Compensation Board as a result of a determination that such employee has died of an on-the-job injury or disease on or after the effective date of this Agreement with full tuition up to the amount charged by a SUNY college or university to attend any college or university provided such child or children meet the entrance requirements of that college or university.
- 25.8 The Employer shall not contract out for goods and services performed by employees which will result in any employee being reduced or laid off without prior consultation with the Union concerning any possible effect on the terms and conditions of employment of employees covered by this Agreement.
- 25.9 The State of New York as the Employer and the Union agree that they shall hereinafter enter into a contract to provide for the implementation of an employee benefit fund, in accordance with such terms as shall be jointly agreed upon by the parties and subject to the approval of the Comptroller, to be administered by the Union to provide certain benefits for full-time annual salaried employees in the Security Services Unit. For each full-time annual salaried unit employee, the Employer shall deposit an amount in the employee benefit fund as follows: April 1, 2023, \$49.24; April 1, 2024, \$50.72; and April 1, 2025, \$52.24. For the purposes of determining the amount to be deposited in accordance with this section, the number of employees shall be determined to be the number of full-time annual salaried employees on March 1 of each contract year (to be paid the following April 1) and employees covered by Appendix D will be counted on July 1 of each contract year (to be paid the following August 1 at 50% of contractual rate). Additionally, as soon as practicable after ratification and passage of the pay bill, the Employer shall deposit an additional one-time deposit of \$150,000 into the employee benefit fund.

25.10 Family Benefits

(a) Dependent Care Advantage Account (DCAA)

The Employer and Union shall continue to provide the DCAA Program provided by the New York State Labor/Management Child Care Advisory Committee to the extent that federal and state laws allow. This program will provide employees with the opportunity to increase their spendable income by paying for all or part of selected benefits such as childcare, elder care and dependent care with pre-tax dollars.

Effective on the date of ratification of this Agreement, the State shall provide an annual contribution to the Dependent Care Advantage Account as follows:

Employee Gross Annual Salary	Employer Contribution
Under \$30,000	\$800
\$30,001-\$40,000	\$700
\$40,001-\$50,000	\$600
\$50,001-\$60,000	\$500
\$60,001-\$70,000	\$400
Over \$70,000	\$300

In subsequent years, the Employer contribution may be increased or reduced so as to fully expend available funds for this purpose, while maintaining salary sensitive differentials. In no event shall the aggregate employer contribution exceed the amounts provided for this purpose. In the interest of providing greater availability of dependent care and other services to NYSCOPBA-represented employees and maximizing resources available, the Family Benefits Program may support additional initiatives as recommended by the Advisory Committee.

A Joint Labor/Management Advisory Committee, which recognizes the need for combined representation of all employee negotiating units, and the State, will monitor and evaluate the Family Benefits Program and other work-life services.

Mutually agreed to activities of this Committee shall be funded pursuant to this section.

- (b) The parties agree to participate in the LifeWorks program.
- (c) The parties agree to continue participation in the Directions Program.
- (d) Effective April 1, 2023, funding for the programs in this section, 25.10, shall be provided as follows: for DCAA and LifeWorks, \$529,922 for that year and each successive year of the contract as set forth in Article 1.1. Effective April 1, 2024, that amount shall be increased to \$545,820 and effective April 1, 2025, that amount shall be increased to \$562,195. This shall include funding for Directions with the agreed upon amount for each year. The parties agree that such funding is effective on the April 1, 2023, and shall sunset on the expiration date of this Agreement, unless extended by written mutual agreement by the parties.
- 25.11 The parties agree to form a joint labor/management committee to review and evaluate all leave usage by unit members who are Interest Arbitration ineligible and the manner of

such usage and make recommendations to the Director of OER and the President of NYSCOPBA for implementation.

ARTICLE 26 No Strike Clause

- 26.1 No lock out of employees shall be instituted by the Employer during the term of this Agreement.
- 26.2 No strike of any kind shall be instigated, encouraged, condoned or caused by the Union during the term of this Agreement.

ARTICLE 27 Preservation of Benefits

With respect to matters not covered by this Agreement, the Employer will not seek to diminish or impair during the term of this Agreement any benefit or privilege provided by law, rule or regulation for employees without prior notice to the Union and when appropriate, without negotiations with the Union provided, however, that this Agreement shall be construed consistent with the free exercise of rights reserved to the Employer by Article 6 of this Agreement.

ARTICLE 28 Savings Clause

Should any article, section or portion thereof of this Agreement be held unlawful and unenforceable by any court of competent jurisdiction or shall have the effect of loss to the State of funds made available through Federal law, such decision shall apply only to the specific article, section or portion thereof directly specified in the decision; upon the issuance of such a decision the parties agree immediately to negotiate a substitute for such article, section or portion thereof.

ARTICLE 29 Printing of Agreement

Each party shall be responsible for the costs of reproducing its own copies of this Agreement. Distribution to the State and to employees will occur as soon as practicable following the execution of this Agreement.

ARTICLE 30 Approval of the Legislature

It is agreed by and between the parties that any provision of this agreement requiring legislative action to permit its implementation by amendment of law or by providing the additional funds therefore, shall not become effective until the appropriate legislative body has given approval.

ARTICLE 31 Conclusion of Collective Negotiations

- 31.1 The Employer and the Union agree that this Agreement is the entire Agreement, terminates all prior agreements or understandings and concludes all collective negotiations during its term. Neither party will during the term of this Agreement seek to unilaterally modify its terms through legislation or other means which may be available to them.
- 31.2 The parties acknowledge that, except as otherwise expressly provided herein, they have fully negotiated with respect to the terms and conditions of employment and have settled them for the term of this Agreement in accordance with the provisions thereof.
- 31.3 The Employer and the Union agree to support jointly any legislation or administrative action necessary to implement the provisions of this Agreement.

IN WITNESS THEREOF, the parties hereto have caused this Agreement to be signed by their respective representatives.

DATED: March 28, 2024

FOR NYS CORRECTIONAL OFFICERS AND POLICE BENEVOLENT ASSOCIATION, INC. THE EXECUTIVE BRANCH OF THE STATE OF NEW YORK, OFFICE OF EMPLOYEE RELATIONS

/s/ Christopher Summers	/s/ Michael Volforte
Christopher Summers	Michael Volforte
President	Director
/s/ Steve Cox	/s/ Joseph Bress_
Steve Cox	Joseph Bress
Recording Secretary	Negotiator

APPENDIX A

NYSCOPBA SALARY SCHEDULE Effective Institution Lag April 6, 2023 Effective Administration Lag March 30, 2023

												Max
		Perf.	Perf.	Perf.	Perf.	Perf.			10 Yr.	15 Yr.	20 Yr.	25 Yr.
	Hiring	Advance	Advance	Advance	Advance	Advance	Job	Perf.	Long	Long	Long	Long
SG	Rate	Step 1	Step 2	Step 3	Step 4	Step 5	Rate	Adv.	Step	Step	Step	Step
1	30679	31874	33069	34264	35459	36654	37849	1195	39957	41812	45161	47542
2	31717	32976	34235	35494	36753	38012	39271	1259	41500	43463	46907	49394
3	33167	34480	35793	37106	38419	39732	41045	1313	43371	45416	48929	51502
4	34558	35942	37326	38710	40094	41478	42862	1384	45473	47462	51065	53578
5	36089	37542	38995	40448	41901	43354	44807	1453	47380	49644	53347	56139
6	37863	39395	40927	42459	43991	45523	47055	1532	49768	52150	55963	58873
7	39881	41471	43061	44651	46241	47831	49421	1590	52242	54719	58608	61610
8	42005	43657	45309	46961	48613	50265	51917	1652	54850	57422	61395	64501
9	44227	45952	47677	49402	51127	52852	54577	1725	57640	60327	64409	67628
10	46616	48431	50246	52061	53876	55691	57506	1815	60712	63535	67721	71069
11	49239	51127	53015	54903	56791	58679	60567	1888	63904	66845	71135	74600
12	51854	53826	55798	57770	59742	61714	63686	1972	67181	70254	74662	78258
13	54820	56876	58932	60988	63044	65100	67156	2056	70796	73996	78519	82241
14	57843	59999	62155	64311	66467	68623	70779	2156	74591	77946	82597	86476
15	61045	63286	65527	67768	70009	72250	74491	2241	78463	81955	86727	90746
16	64365	66708	69051	71394	73737	76080	78423	2343	82572	86225	91135	95310
17	67851	70321	72791	75261	77731	80201	82671	2470	87036	90880	95957	100324
18	71585	74176	76767	79358	81949	84540	87131	2591	91722	95764	101012	105576
19	75370	78080	80790	83500	86210	88920	91630	2710	96423	100639	106039	110784
20	79122	81953	84784	87615	90446	93277	96108	2831	101122	105538	111108	116046
21	83256	86205	89154	92103	95052	98001	100950	2949	106178	110778	116510	121638
22	87586	90710	93834	96958	100082	103206	106330	3124	111858	116722	122684	128075
23	92205	95416	98627	101838	105049	108260	111471	3211	117166	122180	128267	133804
24	97068	100398	103728	107058	110388	113718	117048	3330	122950	128144	134396	140116
25	102355	105831	109307	112783	116259	119735	123211	3476	129365	134787	141227	147169

NYSCOPBA SALARY SCHEDULE

Effective Institution Lag April 3, 2024 Effective Administration Lag March 27, 2024

												Max
		Perf.	Perf.	Perf.	Perf.	Perf.			10 Yr.	15 Yr.	20 Yr.	25 Yr.
	Hiring	Advance	Advance	Advance	Advance	Advance	Job	Perf.	Long	Long	Long	Long
SG	Rate	Step 1	Step 2	Step 3	Step 4	Step 5	Rate	Adv.	Step	Step	Step	Step
1	31599	32830	34061	35292	36523	37754	38985	1231	41156	43067	46516	48969
2	32669	33966	35263	36560	37857	39154	40451	1297	42747	44769	48316	50878
3	34162	35514	36866	38218	39570	40922	42274	1352	44670	46776	50395	53045
4	35595	37021	38447	39873	41299	42725	44151	1426	46840	48889	52600	55188
5	37172	38669	40166	41663	43160	44657	46154	1497	48804	51136	54950	57826
6	38999	40577	42155	43733	45311	46889	48467	1578	51261	53715	57642	60640
7	41077	42715	44353	45991	47629	49267	50905	1638	53811	56362	60368	63460
8	43265	44967	46669	48371	50073	51775	53477	1702	56498	59147	63239	66439
9	45554	47331	49108	50885	52662	54439	56216	1777	59371	62139	66343	69659
10	48014	49884	51754	53624	55494	57364	59234	1870	62536	65444	69755	73204
11	50716	52661	54606	56551	58496	60441	62386	1945	65823	68852	73271	76840
12	53410	55441	57472	59503	61534	63565	65596	2031	69196	72361	76901	80605
13	56465	58583	60701	62819	64937	67055	69173	2118	72922	76218	80877	84711
14	59578	61799	64020	66241	68462	70683	72904	2221	76830	80286	85077	89072
15	62876	65184	67492	69800	72108	74416	76724	2308	80815	84412	89327	93467
16	66296	68709	71122	73535	75948	78361	80774	2413	85047	88810	93867	98168
17	69887	72431	74975	77519	80063	82607	85151	2544	89647	93606	98836	103334
18	73733	76402	79071	81740	84409	87078	89747	2669	94476	98639	104044	108745
19	77631	80422	83213	86004	88795	91586	94377	2791	99314	103656	109218	114106
20	81496	84412	87328	90244	93160	96076	98992	2916	104156	108705	114442	119528
21	85754	88792	91830	94868	97906	100944	103982	3038	109367	114105	120009	125291
22	90214	93432	96650	99868	103086	106304	109522	3218	115216	120226	126367	131919
23	94971	98278	101585	104892	108199	111506	114813	3307	120679	125843	132113	137816
24	99980	103410	106840	110270	113700	117130	120560	3430	126639	131989	138428	144320
	77760	105-110	100010	1102/0	113700	11/150	120300	5-150	120037	131707	130720	177520

NYSCOPBA SALARY SCHEDULE

Effective Institution Lag April 4, 2025 Effective Administration Lag March 28, 2025

												Max
		Perf.	Perf.	Perf.	Perf.	Perf.			10 Yr.	15 Yr.	20 Yr.	25 Yr.
	Hiring	Advance	Advance	Advance	Advance	Advance	Job	Perf.	Long	Long	Long	Long
SG	Rate	Step 1	Step 2	Step 3	Step 4	Step 5	Rate	Adv.	Step	Step	Step	Step
1	22547	22015	25002	26251	27/10	20007	401.55	1260	42201	44250	47012	50.420
1	32547	33815	35083	36351	37619	38887	40155	1268	42391	44359	47912	50439
2	33649	34985	36321	37657	38993	40329	41665	1336	44030	46113	49766	52405
3	35187	36580	37973	39366	40759	42152	43545	1393	46013	48182	51910	54639
4	36663	38132	39601	41070	42539	44008	45477	1469	48247	50357	54179	56845
5	38287	39829	41371	42913	44455	45997	47539	1542	50269	52670	56599	59561
6	40169	41794	43419	45044	46669	48294	49919	1625	52797	55324	59369	62457
7	42309	43996	45683	47370	49057	50744	52431	1687	55424	58052	62178	65363
8	44563	46316	48069	49822	51575	53328	55081	1753	58193	60921	65136	68432
9	46921	48751	50581	52411	54241	56071	57901	1830	61151	64002	68332	71747
10	49454	51380	53306	55232	57158	59084	61010	1926	64411	67406	71847	75399
11	52237	54241	56245	58249	60253	62257	64261	2004	67801	70921	75473	79149
12	55012	57104	59196	61288	63380	65472	67564	2092	71272	74532	79208	83023
13	58159	60341	62523	64705	66887	69069	71251	2182	75112	78507	83306	87255
14	61365	63653	65941	68229	70517	72805	75093	2288	79137	82696	87631	91746
15	64762	67139	69516	71893	74270	76647	79024	2377	83238	86943	92005	96269
16	68285	70770	73255	75740	78225	80710	83195	2485	87596	91472	96681	101111
17	71984	74604	77224	79844	82464	85084	87704	2620	92335	96413	101800	106432
18	75945	78694	81443	84192	86941	89690	92439	2749	97310	101598	107165	112007
19	79960	82835	85710	88585	91460	94335	97210	2875	102295	106767	112496	117531
20	83941	86945	89949	92953	95957	98961	101965	3004	107284	111969	117879	123117
21	88327	91456	94585	97714	100843	103972	107101	3129	112648	117528	123609	129049
22	92920	96235	99550	102865	106180	109495	112810	3315	118675	123835	130160	135879
23	97820	101226	104632	108038	111444	114850	118256	3406	124298	129617	136075	141949
24	102979	106512	110045	113578	117111	120644	124177	3533	130438	135949	142581	148650
25	108589	112276	115963	119650	123337	127024	130711	3687	137240	142992	149824	156128

APPENDIX B

Training Notices

Agencies will continue procedures to ensure that notices of agency level training programs are posted for 15 days on bulletin boards whenever practical. At the request of the Union, agency level labor/management committees will review criteria and method of selection of assignment to agency training programs. If such meetings fail to resolve the issue, the Union may request an executive level labor/management meeting as provided in Article 25 to discuss the matter.

APPENDIX C

The items in this Appendix are reviewable pursuant to Article 7.1(b) of the Security Services Unit Agreement.

COUNSELING

Counseling is an effort on the part of a supervisor to provide to an employee, positively or negatively, significant feedback regarding on-the-job activity. It is meant to be a positive communications device, clarifying what has occurred and what is expected. Counseling is not disciplinary, having constructive goals, such as assisting in employee development, or teaching or modifying behavior. It involves face-to-face contact, and out of respect for the employee and the process, must be conducted in private. Counseling is a direct technique that should involve two individuals, the supervisor and the subordinate. If the counseling situation warrants that more than one supervisor be present, the employee being counseled must be afforded the opportunity to invite a Union representative who is readily available to attend the counseling session.

Counseling is not viewed as a routine matter. When contemplating the issuance of a follow up memo, supervisors should consider if that level of formal response is necessary or appropriate. Not all incidents require counseling; not all counseling requires the issuance of a memo. Consideration of this action may be appropriate for discussion with higher levels of supervision and/or the personnel department. If such a memo is issued to an employee, it must accurately describe the discussion and clearly establish expectations for the future. Overall, counseling is viewed as a supportive supervisory means of communicating with employees.

An employee is not required to sign a counseling memo. An employee may be asked to acknowledge receipt of a counseling memo by signing it prior to its placement in their official personal history folder. Such signature does not necessarily indicate agreement with the contents of the memo. The employee has the right to file a response to a counseling memo in their official personal history folder. Grievances arising out of the application of this Appendix shall be processed pursuant to Article 7, paragraph 7.1(b).

Labor/Management Agreements

It is the intention of the State to continue all existing labor/management agreements subject to the provisions of Article 25 of the Agreement and consistent with this Agreement notwithstanding the provisions of Article 31 of the Agreement.

APPENDIX D Seasonal/Temporary Part-Time Employees Agreement

- (1) The provisions of the Security Services Unit Agreement shall be applied as specified in this Agreement (excluding Articles 5.3, 9, 11, 12, 14, 16, 18, 20 and 24) to Seasonal and part-time temporary employees other than those in annual salaried positions insofar as they are applicable by their terms; such employees are hereinafter referred to as "employees."
- (2) Employees who work at least 160 hours during the season (at least 20 days) will be entitled to additional compensation at their hourly rate, up to a maximum of eight hours, for time worked on each of the first three (3) days during their employment in any seasonal period (4/1 to 9/30 and 10/1 to 3/31) which are observed as holidays by the State. Such compensation should be paid retroactively upon completion of five weeks of work.
- (3)(a) The State will continue to provide seasonal employees presently receiving uniforms with uniforms according to the policies in effect in the employing agencies.
- (b) Temporary part-time employees in the title of Conservation Security Worker or Assistant Forest Ranger, who work more than 520 hours in a fiscal year, shall receive one-quarter of the uniform allowance provided in Article 20 of the Security Services Unit Agreement payable upon completion of the 520 hours of work once during the fiscal year.
- (c) Temporary part-time employees in the title of Conservation Security Worker or Assistant Forest Ranger, who work more than 1,040 hours in a fiscal year shall be eligible to receive an additional one-quarter of the uniform allowance provided in Article 20 of the Security Services Unit Agreement payable upon completion of the 1,040 hours of work once during the fiscal year.
- (d) Effective April 1, 2012, the uniform allowance provided in Article 20 of \$1075 shall be applied to all employees in titles who are required to wear uniforms and will be paid on the same pro-rata basis as in 3(b) and (c). This uniform allowance will continue as a separate payment for those employees covered by the appendix.
- (4) Employees who have completed at least six years of continuous service of six pay periods on a scheduled half-time or greater basis in each of those six years, shall be entitled to an exit interview with the appointing authority or designee following notice of involuntary separation. In such instances, the local Union representative shall be notified of the involuntary separation, and may accompany the employee in the exit interview session.
- (5)(a) Employees may purchase health insurance under the terms of the health insurance contracts in force during this Agreement. Such coverage is offered on a full pay basis (i.e., both the Employer and the employee share) through December 31, 2000, for the duration of their employment. Effective January 1, 2001, Seasonal employees will be eligible for health insurance at the employee premium share while they are on the payroll as follows: the employee must be expected to work at least six months and the employee must be employed on at least a half-time basis. Upon an employee leaving the payroll, if the employee is not off the payroll for more than six months, the employee is eligible for health insurance upon the return to work and will not be required to satisfy the six-month minimum employment requirement.
- (b) Employees who have completed at least six years of continuous service of six pay periods on a scheduled 40 hours per pay period or greater basis in each of those six years and who are eligible for rehire, may continue their health insurance coverage on a full pay basis between seasons. Should an employee fail to return in the following season, health insurance coverage will be terminated.
- (6) Seasonal employees who have been continuously employed on at least a 40 hours per pay period basis, for 19 pay periods, shall be entitled to attendance rules coverage, in accordance

with Civil Service Attendance Rules and the appropriate provisions of this negotiated Agreement. Employees not covered by the Attendance Rules and not eligible for Workers' Compensation leave provisions will be allowed leave with pay for injuries sustained in the line of duty. Use of such leave is to be held to a minimum and, in no event, is to exceed three days or 24 hours pay per year, whichever is less.

(7) Compensation

- (a) The salary provisions of Article 11.2 of the Security Services Unit Agreement shall apply to all employees.
- (b) The provisions of Article 11.9, Pre-Shift Briefings, shall be applicable to employees employed on a normal 35-to-40-hour week basis in the following titles: Park Ranger, Safety and Security Officer, Conservation Security Worker, Lake George Marine Officer 1, Lake George Marine Officer 2 and Assistant Forest Ranger.

APPENDIX E Empire Plan Protections to Ensure Network Access

This Appendix reflects the access protections in place as of the date of this Agreement and may be updated during the term of the Agreement due to changes in laws, rules, regulations, and other mandates. Please refer to the Empire Plan Certificate of Insurance for the most current access protections.

Out-of-Network Referral Mandate:

Under NYS Law, the Empire Plan must provide access to primary care and specialty providers if services are not available within a 30-mile radius or 30-minute travel time from your home address. This requirement applies to Empire Plan primary enrollees residing within the United States. Contact the appropriate Empire Plan administrator if you require access to a certain provider.

Out-of-Network Referrals:

Under NYS law, if the Empire Plan network does not have a provider accessible to you who has the appropriate level of training and experience to treat a condition, you have the right to request an out-of-network referral to a qualified provider. You or your provider must first request approval from the appropriate Plan administrator to receive consideration for the service to be paid at an innetwork level.

If the Plan approves the request, you must use the approved out-of-network provider. Covered services will be paid at the in-network benefit level, with any applicable network copayment owed.

If the Plan denies the request, benefits for covered services are available under out-of-network benefit provisions, subject to deductible and coinsurance. The enrollee and the enrollee's referring provider can file an external appeal through the NYS Department of Financial Services (DFS).

Surprise Bills:

Provisions of state and federal law protect patients from being responsible for healthcare charges that may have been provided and were not in the patient's control. Under these laws, the patient's out-of-pocket responsibility may be limited to the network out-of-pocket charges for any bill deemed to be a surprise bill.

Surprise Bills anywhere in the United States/U.S. Territories

When you receive healthcare services from a non-participating doctor, the bill you receive for those services will be considered a surprise bill if:

- You received services at a network hospital or ambulatory surgical center and nonparticipating health care professional charges are billed separately for anesthesiology, pathology, radiology, and neonatology; care provided by assistant surgeons, hospitalists, and intensivists; and diagnostic services (including radiology and laboratory services).
- You received other services at a network hospital or ambulatory surgical center and a participating doctor was not available and you did not sign a consent form with the

nonparticipating health care professional agreeing to be financially responsible beyond your network copayment.

Surprise Bill within New York State

- A participating health care professional sends a specimen taken from the patient in the office to a nonparticipating laboratory or pathologist without your explicit written consent.
- Unforeseen medical circumstances arose at the time the healthcare services were provided.
- A nonparticipating healthcare professional provided services without your knowledge in the participating healthcare professional's office or practice during the same visit.

Contractual Protections:

Network Benefits at a Non-Network Hospital/Facility

Network benefits will be approved at a non-network hospital/facility:

- When no network facility is available within 30 miles of your residence.
- When no network facility within 30 miles of your residence can provide the covered services you require.
- When the admission is deemed an emergency or urgent inpatient or outpatient service.
- When care is received outside the United States.
- When another plan, including Medicare, is providing primary coverage.

Network Benefits through the Home Care Advocacy Program:

The Empire Plan's Home Care Advocacy Program provides home care services, certain durable medical equipment, and medical supplies. You must call HCAP to arrange for services and use an HCAP approved provider to receive paid in full benefits under network coverage. Call the Empire Plan at 1-877-769-7447 and choose the Medical/Surgical Program, then choose the option for the Home Care Advocacy Program.

Guaranteed Access - Chiropractic Treatment, Physical Therapy and Occupational Therapy

You are guaranteed that network benefits will be available to you under the Managed Physical Medicine Program.

Should a member not be able to find an in-network provider within a reasonable distance from their home, they should contact the Empire Plan's Managed Physical Medicine Program to request in-network level of benefits. Call the Empire Plan at 1-877-769-7447 and choose the Medical/Surgical Program.

MPMP will make arrangements for you to receive medically necessary chiropractic treatment, physical therapy, or occupational therapy, and you will pay only your applicable copayment for each visit. But you must call first, and you must use the provider with whom MPMP has arranged

your care. You must follow program requirements if you seek treatment anywhere in the United States, including Alaska and Hawaii.

Reasonable distance from the enrollee's residence is defined by the following mileage standards:

Urban: 1 network provider within 3 miles Suburban: 1 network provider within 15 miles Rural: 1 network provider within 40 miles

Medical and Specialty Services: Guaranteed Access Medical and Specialty Services

The Empire Plan will guarantee access to network benefits for covered services provided by primary care physicians and specialists (listed below) in New York State and counties in Connecticut, Massachusetts, New Jersey, Pennsylvania and Vermont that share a border with the State of New York when there are no participating providers within a reasonable distance from the enrollee's residence.

To receive network benefits, enrollees must call the Empire Plan Medical/Surgical Program at 1-877-769-7447 prior to receiving services and use one of the providers approved by the Program. You will be responsible for contacting the Provider to arrange care. Appointments are subject to Provider's availability and the Program does not guarantee that a Provider will be available in a specified time. Guaranteed access applies when The Empire Plan is your primary health insurance coverage (pays benefits first, before any other group plan or Medicare), the enrollee lives in New York State or bordering counties in Connecticut, Massachusetts, New Jersey, Pennsylvania and Vermont and there is not an Empire Plan Participating Provider within a reasonable distance from the enrollee's residence.

Network benefits are guaranteed within the specified mileage standards for the following primary care and core specialties:

- Primary Care: Family Practice, General Practice, Internal Medicine, Pediatrics, Obstetrics/Gynecology
- Specialists: Allergy, Anesthesia, Cardiology, Dermatology, Emergency Medicine, Gastroenterology, General Surgery, Hematology/Oncology, Neurology, Ophthalmology, Orthopedic Surgery, Otolaryngology, Pulmonary Medicine, Radiology, Rheumatology, Urology

Reasonable distance from the enrollee's residence is defined by the following mileage standards:

Urban: Primary Care 8 miles Specialist 15 miles Suburban: Primary Care 15 miles Specialist 25 miles Rural: Primary Care 25 miles Specialist 50 miles

Guaranteed Access – Mental Health and Substance Use:

The Empire Plan's Clinical Referral Line (CRL) provides guaranteed access under the Empire Plan's Mental Health and Substance Use Program (MHSU) when a network provider is not available for treatment of mental health or substance use disorder.

If you cannot locate a network provider in your area, contact the Clinical Referral Line (CRL) for an out-of-network referral. The CRL is available 24 hours a day, 7 days a week by calling 1-877-769-7447, select the option for the Mental Health and Substance Use Program and then choose Clinical Referral Line. If the referral, is approved, the claim will be processed as network.

APPENDIX F Productivity Enhancement Program

This Appendix describes the Productivity Enhancement Program available to employees in the Security Services Unit. Detailed guidelines on program administration will be issued by the Department of Civil Service.

Program Overview

Eligible employees may elect to participate in the Productivity Enhancement Program. As detailed below, this program allows eligible employees to exchange previously accrued annual leave (vacation) and/or personal leave in return for a credit to be applied toward their employee share NYSHIP premiums on a biweekly basis.

The program will be available during 2024 consistent with the implementation of the health insurance changes on a pro-rata basis and during the entire calendar year in 2025 and 2026. During each of these years the credit will be divided evenly among the State paydays that fall between January 1 and December 31.

Disputes arising from this program are not subject to the grievance procedure contained in the Agreement.

Eligibility/Enrollment

In order to enroll an employee must:

- Be a classified or unclassified service employee in a title below Salary Grade 25 or equated to a position below Salary Grade 25, or be a non-statutory employee with an annual salary no greater than the job rate of the Salary Grade 24;
- Be an employee covered by the 2023-2026 New York State/NYSCOPBA Collective Bargaining Agreement;
- Have a sufficient leave balance to make the full leave forfeiture at the time of enrollment without bringing their combined annual and personal leave balances below 8 days; and
- Be a NYSHIP enrollee (contract holder) in either the Empire Plan or an HMO at the time of enrollment.
- Part-time employees who meet these eligibility requirements will be eligible to participate on a prorated basis.
- Once enrolled for a given year, employees continue to participate unless they separate from State service or cease to be NYSHIP contract holders. Leave forfeited in association with the program will not be returned, in whole or in part, to employees who cease to be eligible for participation in the program.

During any calendar year in which an employee participates, the credit established upon enrollment in the program will be adjusted only if the employee moves between individual and family coverage under NYSHIP during that calendar year.

Open enrollment will be offered during the month after ratification for the first year of the program and then during November of each year PEP is offered. The exact dates of open enrollment will

be established by the Department of Civil Service. Employees will be required to submit a separate enrollment for each calendar year in which they wish to participate.

Calendar Years 2024-2026 Eligible full-time employees:

- (SG 1-17) Full-time employees, up to and including SG-17 (or non-statutory employees with an annual salary no greater than the job rate of SG-17), who enroll in the program will be eligible to forfeit a total of either 4 or 8 days of annual and/or personal leave standing to their credit at the time of enrollment in return for a credit of up to either \$800 or \$1,600 to be applied toward the employee share of NYSHIP premiums and deducted from biweekly paychecks in that year. The credit will be divided evenly among the State paydays that fall between January 1 and December 31, of each year the employee elects to enroll.
- (SG 18-24) Full-time employees in SG-18 (or non-statutory employees equated to SG-18, or in the absence of that, employees with an annual salary exceeding the job rate of SG-17) up to and including SG-24 (or non-statutory employees with an annual salary no greater than the job rate of SG-24), who enroll in the program will be eligible to forfeit a total of 2.5 or 5 days of annual and/ or personal leave standing to their credit at the time of enrollment in return for a credit of up to either \$750 or \$1,500 to be applied toward the employee share of NYSHIP premiums deducted from bi-weekly paychecks in each year. This credit will be divided evenly among the State paydays that fall between January 1 to December 31 of each year the employee elects to enroll.

Eligible part-time employees:

- In Grades 1-17 who participate in any calendar year will forfeit a total of 4 or 8 prorated days of annual and/or personal leave per year of participation and receive a prorated credit toward the employee share of their health insurance premiums based on their payroll percentage.
- In Grades 18-24 who participate in any calendar year will forfeit a total of 2.5 or 5 prorated days of annual and/or personal leave per year of participation and receive a prorated credit toward the employee share of their health insurance premiums based on their payroll percentage.

This program will expire on December 31, 2026, unless extended by the parties.

APPENDIX G Paid Parental Leave

On January 10, 2023, Governor Hochul announced that New York State will provide 12 weeks of Paid Parental Leave for executive branch state employees to bond with a newly born, adopted, or fostered child. The purpose of this Policy Bulletin is to set forth guidelines for the administration of this new Paid Parental Leave (PPL) benefit.

Effective on January 1, 2024, Paid Parental Leave will become available to any gestational, non-gestational, adoptive, or foster parent who meets certain eligibility criteria for employees. All other childcare leave benefits, including sick leave accruals, family sick leave benefits, Family Medical Leave Act (FMLA), remain unchanged and available for use when applicable.

Eligibility

All employees who work full-time or who work at least 50% part-time are eligible for this benefit. Such employees are eligible beginning after six months of service. Employees are not required to have Attendance Rules coverage to be granted this benefit.

Use of Paid Parental Leave

Employees may take leave with pay for up to 12 weeks for each qualifying event, defined as the birth of a child or placement of a child for adoption or foster care. Paid Parental Leave is available for use once every 12-month period. A qualifying event begins the 12-month period. Paid Parental Leave may begin on the date of birth, the day of adoption or foster care placement or anytime thereafter within seven months. An employee's ability to use Paid Parental Leave ends seven months from the date of the qualifying event. If a qualifying event occurred within seven months before the effective date of this bulletin, an employee may use Paid Parental Leave, however the employee's use of Paid Parental Leave must end within seven months of the qualifying event.

Paid Parental Leave may be used in combination with all other paid and unpaid childcare leave benefits (see attached chart for examples of application and order of Paid Parental Leave benefits). Paid Family Leave and usage of accruals cannot run concurrently with Paid Parental Leave and may be taken at the appropriate time in addition to Paid Parental Leave.

If both parents are employed by a New York State Agency, both parents may use Paid Parental Leave, even if they work for the same appointing authority.

Paid Parental Leave cannot be used intermittently and must be taken in a block of time. Employees do not have to take the full 12 weeks, but once they return from Paid Parental Leave, they can no longer use this leave.

Status of Employees on Paid Parental Leave

For attendance and leave purposes, employees are deemed to be in leave without pay status while using Paid Parental Leave. They do not earn biweekly leave accruals or observe holidays, nor do they receive personal leave or vacation bonus days if their anniversary dates fall while they are using Paid Parental Leave. In such cases, the personal leave anniversary date changes to the date of return to work or placement on sick leave at half-pay, and the employee receives personal leave on the adjusted anniversary date. The vacation anniversary date is adjusted if the period of continuous absence on Paid Parental Leave and any other kind of childcare leave, except where

the employee charges accruals on such leave, exceeds six continuous months. If such period is less than six months, the employee retains the same vacation anniversary date and is credited with vacation bonus days upon return to work.

Time on Paid Parental Leave does not count as service for earning additional eligibility for sick leave at half-pay.

While using Paid Parental Leave, employees continue to be covered by their existing insurance benefits. Employees continue to have health insurance premiums, retirement contributions, and other payroll deductions withheld from their paycheck.

Employees using Paid Parental Leave continue to receive retirement service credit for days while on leave as it is considered full pay status for this purpose.

Paid Parental Leave may not be used to extend employment beyond the point it would otherwise end by operation of law, rule, or regulation.

APPENDIX H Information on Leave for Pregnancy, Childcare and Childrearing

During negotiations the parties discussed the importance of sharing information on various leaves available for pregnancy, childcare and child rearing. While not possible to replicate in one place, the parties remain committed to ensure that unit members are aware of the availability of such leave.

To that end, the parties agreed to compile a non-exhaustive list of links to State policies pertaining to such leave in an effort to better inform unit members. Additionally, the parties are committed to ongoing discussions about other methods of ensuring that important and pertinent information is communicated to unit members.

For information on the State's policy for a leave of absence for pregnancy, childbirth and childcare related to birth and for the State's policy related to adoption, please see 22.1 Leave of Absence; Duration Rules Pages (https://www.cs.ny.gov/attend_leave_manual/022LeavesWithoutPay/22_1/22_1LeavesWithoutPay/TOC.htm).

For information on the Federal Family and Medical Leave Act and its applicability to you as a State employee, please see Family Medical Leave Act (ny.gov).

Employees should contact their personnel or human resource office.

SIDE LETTERS

Mr. Christopher Summers President NYS Correctional Officers and Police Benevolent Association, Inc. 20 Computer Drive West Albany, New York 12205

Re: Outside Police Agreement

Dear Mr. Summers:

When a representative of any outside police or investigative agency other than representatives of the agency or department in which the employee is employed, seeks to interrogate, question or interview an on-duty employee in connection with an investigation, the employee is not under any compulsion or requirement as a condition of their employment to submit to such interrogation conducted at the work site by the representative of such outside police or investigative agency. Management will not seek or attempt to coerce or persuade any employee to submit to such interrogation conducted by the representatives of such outside police or investigative agency.

The provisions hereof are not applicable to interrogations of an employee by representatives of the agency or department in which the employee is employed or by any Commissions or bodies charged by the Mental Hygiene Law with the duty to conduct investigations.

Sincerely,

Re: Correction Officer Trainee Rate

Dear Mr. Summers:

This is to confirm that the Employer intends to increase the Correction Officer Trainee rate consistent with the 2023-2026 salary increases for the Correction Officers in the Security Services Unit.

Sincerely,

Re: Temporary Retirement Benefits

Dear Mr. Summers:

During negotiations between the State and NYSCOPBA for the Security Services Unit, it was mentioned that it is NYSCOPBA's desire that all temporary retirement benefits be extended as was done in the 2003-2007 negotiations.

While there presently are certain temporary retirement benefits provided for employees in the Security Services Unit, the subject of retirement is a prohibited subject of negotiations. While we did not negotiate nor discuss these matters in our current negotiations, pursuant to law, the existing temporary retirement benefits will continue until otherwise modified or revised through the legislative process.

Sincerely,

Re: Article 17, Travel

Dear Mr. Summers:

This is to confirm our understanding on certain issues related to Article 17, Travel, as described below:

(1) Notification of change

In the event of any change in the rate of reimbursement, the Union shall be promptly furnished with a copy of such changes and the changes will also be posted for employee inspection and information.

(2) Incidentals

Parking, tolls, taxis, and similar expenses shall continue to be reimbursed in accordance with the Comptroller's Rules and Regulations.

(3) Reimbursement Methods

The provisions of Article 17 as they relate to reimbursement for lodging and meal expenses for authorized overnight travel, be they receipted or unreceipted, do not contemplate any change in the current method by which the Comptroller requires employees to compute expenses on travel vouchers. These methods are commonly known as "Method I" for unreceipted travel and "Method II" for receipted travel.

I trust the above is reflective of our understanding.

Sincerely,

Re: Exposure to Tuberculosis

Dear Mr. Summers:

The State and NYSCOPBA recognize that in the course of performing their jobs, exposure to tuberculosis (TB) and the possibility of contracting active TB is a major concern for employees and their families.

The State and NYSCOPBA are committed to the ongoing exploration of a range of accommodations in those instances where an employee has contracted active TB. Such accommodations warranting further exploration may include development of reassignments to non-contact positions to limit the exposure of employees as medically necessary and discussion of the concept of redeployment to another State agency of such an employee when continued performance of job duties would place an employee "at risk."

Discussion, consideration and exploration will be undertaken by a statewide joint labor/management work group under the auspices of Article 22 of the Agreement. The mechanics of how such accommodations might be accomplished, contractual implications, and the process by which suitable alternate placement opportunities might be facilitated will be discussed. The parties will evaluate the legal, fiscal and operational ramifications of such a concept, and consider other supportive measures such as retraining and counseling beyond that which would otherwise be provided on an agency basis. Although the focus of discussions pertains primarily to TB, the parties will discuss other infectious diseases as well.

Of course, pro-active agency approaches such as education, the development of protocols, and the availability of proper equipment will remain a priority to help reduce the possibility of exposure.

Sincerely,

Re: SUNY Campuses

Dear Mr. Summers:

This is to confirm our understanding regarding Article 5.3(e) of the Agreement. Specifically, each SUNY campus is considered a facility for the purposes of this section. Additionally, the word "region" applies only to those agencies which are not organized by facility.

Sincerely,

Re: Membership Physical Fitness

Dear Mr. Summers:

To help ensure and encourage the physical fitness of members of the bargaining unit, the parties may discuss, on an agency or statewide labor/management level, the implementation of a pilot voluntary physical fitness program. Such discussions may include appropriate standards and incentives.

Sincerely,

Re: Standby On-Call Rosters

Dear Mr. Summers:

This is to confirm the parties' understanding with respect to standby on-call rosters in the Security Services Unit. The provisions below shall apply to all employees in the Security Services Unit except for employees in the Department of Corrections and Community Supervision.

Employees who are required to be available for immediate recall and who must be prepared to return to duty within a limited period of time shall be listed on standby on-call assignment rosters. Assignments to such rosters shall be equitably rotated, insofar as it is possible to do so, among those employees who are eligible for overtime compensation under the definition contained in the Fair Labor Standards Act, qualified and normally required to perform the duties. The establishment of such rosters at a facility shall be subject to the authorization of the department or agency involved and the approval of the Director of the Budget.

An employee who is eligible to earn overtime under the definition contained in the Fair Labor Standards Act shall not be required to remain available for recall unless the employee's name appears on an approved recall roster. Such employee shall be paid an amount equal to 25 percent of the employee's daily rate of compensation (i.e., one-tenth of the bi-weekly rate of compensation and will include geographic, locational, inconvenience and shift pay as may be appropriate to the place or hours normally worked) for each eight hours or part thereof the employee is actually scheduled to remain and remains available for recall pursuant to such roster. An eligible employee who is actually recalled to work from the roster will receive appropriate overtime or recall compensation as provided by the State/NYSCOPBA Agreement. Administration of such payments shall be in accordance with rates established by the Director of the Budget.

Nothing herein shall prevent the parties from discussing or implementing standby on-call provisions for other titles in the unit upon mutual agreement of the parties.

Sincerely,

Re: Step 2 Meetings

Dear Mr. Summers:

The State and NYSCOPBA agree that Step 2 meetings are an important part of the labor/management relationship and that, under Article 7, Step 2 meetings are a necessary component of the grievance review process and will take place. Therefore, these meetings should be face-to-face and include an appropriate representative of the Commissioner of DOCCS from its Central Office as designated by the Commissioner and an appropriate Union representative as designated by the NYSCOPBA President.

The parties also affirm that in order to make these meetings meaningful the parties must work cooperatively to establish basic rules for the conduct of these meetings that include, but are not limited to:

Meetings at the hub level that involve a discussion of pending grievances in the hub. Such meetings can and should occur at the facility level to discuss grievances from a specific facility as the need arises;

The frequency of these meetings;

A teleconferencing and/or videoconferencing process that provides for an appropriate number of these meetings to take place via teleconference and/or videoconference;

Provisions for the participation of a grievant at the Step 2 meeting, teleconference or videoconference:

Provision of information by both parties in advance of the Step 2 meeting, teleconference or videoconference to promote efficiency at the Step 2 and the potential for resolution prior to the actual meeting;

Provision for an agreement on when Step 2 meetings are not required so that the Employer may issue a decision without such meeting;

OER and NYSCOPBA will meet in Executive labor/management to establish these basic rules with appropriate local and agency representative participation.

Sincerely,

Re: Grievance "Hold" Procedure

Dear Mr. Summers:

The Union, once a grievance is filed at Step 1, may inform the Employer that it is placing the grievance on "hold" so that it may pursue an informal resolution of the grievance. Once on "hold," the grievance procedure is tolled until such time as the Union informs the Employer that it wishes to end the "hold" status and have the grievance processed. For any grievance that is placed on "hold" and has the potential of accumulating financial liability, no additional financial liability shall be due, should the Employer be found to have violated the Agreement, for any period the grievance is in "hold" status for longer than 30 days.

Sincerely,

Re: Committee to Study Operation of Expedited Disciplinary Process

Dear Mr. Summers:

The parties agree to form a labor/management committee that, after ratification of the Agreement, shall meet to study the expedited disciplinary process to inform renegotiations of the arbitrator assignment process and make other procedural changes that are mutually agreed upon.

Sincerely,

Re: Interpretation of Article 14.5

Dear Mr. Summers:

The parties agree that Article 14.5 shall be interpreted to include the position of court officer within the Office of Court Administration and trooper within the Division of State Police. The parties will meet and discuss other titles that fall within this article.

Sincerely,

Re: Joint Committee on Workers' Compensation

Dear Mr. Summers:

The State and NYSCOPBA agree to continue the standing Joint Committee on Workers' Compensation. The Committee shall consist of an equal number of representatives selected by NYSCOPBA and an equal number of representatives selected by the State. The Committee will be responsible for:

- the ongoing review and oversight of the MEP;
- evaluating the current leave at full pay benefit to take into account taxes that would be paid by an individual if they were working so that an individual on benefit does not make more remaining out of work;
- analyzing light duty process and procedures including, but not limited to, the third-party review process, current light duty standard, expand light duty to include medically appropriate assignments beyond current standard and eliminate inconsistencies in application of current standard;
- analysis and implementation of an agreed upon pilot PPO as soon as practicable after ratification. Includes addressing implementation issues and making recommendations on geographic location issues. Expansion subject to agreement of parties. PPO minimum participation length shall be 120 days; and
- review and implementation of revised agreed upon administrative procedures including, but not limited to, using 3-point contact and follow up contacts from the Employer or the Employer's representative; unit-wide medical documentation submission, receipt and review procedures to ensure consistent application of employee status; accident reporting procedures; issues related to attendance at IME and SME; and issues related to scheduled loss of use and employee status.

Sincerely,

Re: Overtime Denominator

Dear Mr. Summers:

The parties agree that as of April 1, 2019, the denominator for the calculation of overtime shall be 2,080 rather than 2,000 on a prospective basis. Such denominator change shall be applied prospectively once the basic annual salary increases are implemented.

Sincerely,

Re: Reductions in Force

Dear Mr. Summers:

A unit member who is subject to a layoff or reduction in force pursuant to Civil Service Law 80 or 80-a shall not be considered to have their service broken for the purpose of Article 24.1.

Sincerely,

Re: Committee to Study Current Bidding Procedures while on Approved Leave

Dear Mr. Summers:

The parties agree to form a labor/management committee comprised of an equal number of representatives of OER and NYSCOPBA to analyze and study the issue of current practices and procedures associated with employees' ability to bid and be awarded bids when on approved leaves. The parties agree that they will implement any agreed upon revisions to current practices and procedures.

Sincerely,

Re: Family Benefits/EAP

Dear Mr. Summers:

The parties agree to meet and agree on the combination of these articles, after the ratification of the Agreement, so that these articles are consistently applied across all state bargaining unit agreements.

Sincerely,

Re: Reopener

Dear Mr. Summers:

As was discussed in negotiations for the 2023-2026 agreement, upon execution and ratification of the Agreement, NYSCOPBA has the right to reopen negotiations, during the term of the agreement, with respect to the sole issue of a general salary increase for fiscal year 2023-2024, 2024-2025, and/or 2025-2026, if any other state bargaining unit agrees to and ratifies a general salary increase exceeding 3.0% in any of these fiscal years. This right is conditioned on taking into account the overall value of compensation increases for NYSCOPBA members during the term of the NYSCOPBA Agreement and the value of any concessions obtained by the state contained in the collective bargaining agreement used as justification by NYSCOPBA to demand reopening.

Sincerely,

Re: Justice Center Proceeding

Dear Mr. Summers:

During the negotiations for a successor agreement to the 2016-2023 collective bargaining agreement, the parties discussed issues associated with substantiated cases of neglect by the NYS Justice Center for the Protection of People with Special Needs (Justice Center). While no resolution of those issues was reached, the parties agreed to form a labor/management committee to explore issues associated with these findings and the associated administrative proceedings conducted by the Justice Center including but not limited to estoppel.

Sincerely,

Re: Inconvenience Pay

Dear Mr. Summers:

The parties agree to form a labor/management committee that, after ratification of the Agreement, shall meet to study the payment of and procedures involved in the payment of inconvenience pay and implement any agreed upon changes to how and when inconvenience pay is provided.

Sincerely,

Re: Notice of Interrogation

Dear Mr. Summers:

The following shall serve to clarify and explain the parties' agreement with respect to modification of the Bill of Rights (K). The parties have agreed to the following language of the Bill of Rights (K).

Any employee who is subject to questioning by their Employer shall, whenever the nature of the investigation permits, be notified at least 24 hours prior to the interview. Such notification shall include facts sufficient to reasonably inform the employee of the particular nature of the investigation.

The purpose of the parties' agreement is to provide basic and specific information so that an individual has knowledge of the purpose of the interrogation and can prepare himself or herself for such interrogation so that such interrogation can be productive and the individual forthright.

The notice that must now be provided is not intended as "all encompassing" – meaning that it need not be so specific that it detail every aspect of the impending interrogation questioning nor is the notice intended to act as a "gotcha" to be used against management in the event that some of the questioning in the interrogation strays from the specific notice given. While every nuance of an interrogation is not required to be included with the notice of interrogation, the employer must give an employee prior notice of each of the major known subject matters of an interrogation

subject to Bill of Rights (K). That is the intent of the parties' agreement. For example, if the employer knows that questioning will concern time and attendance and cell phone use, notice should be given that the questioning will pertain to both.

The following examples are provided as examples of the *minimum amount* of specific notice required in questioning associated with the subject matters of the interrogation. The list is by no means exhaustive of the subject matters of interrogation that employees are subject to nor is it the only notice that can be given. Certainly, the employer is always free to provide more notice.

Subject Matter	Example of Minimum Notice
Use of force	Use of force on (date)
	Use of force involving (name of inmate)
	Use of force on (date) and (name of inmate)
	where subject of interrogation involved in
	multiple uses of force on same date
Off duty arrest	Off duty arrest on (date)
	Off duty arrest concern (reason(s) for arrest)
Violation of order of protection	Violation of order of protection on (date or
	dates)
	Violation of order of protection concerning
	(name of individual)
Sexual contact	Sexual contact with inmate (date – if known)
	or (range of dates)
Cell phone possession in facility	Cell phone possession on (date or dates) or
	(date range)
Cell phone use in facility	Cell phone use on (date or dates) or (date
	range)
Falsifying records	Category of record(s) and (date range)

These examples reflect common subjects of interrogation within the Department of Corrections and Community Supervision. For other agencies, these examples should be used as guidelines in developing notices appropriate for the various subjects of interrogation within those agencies.

Sincerely,

Re: Excessive Use of Force Training and Review

Dear Mr. Summers:

The parties agree to form a labor/management committee to provide training in excessive use of force prevention and to review disciplinary cases involving excessive use of force. The Employer will appropriate funds in the amount of \$5,000,000 for the purpose of training in excessive use of force prevention during the term of this Agreement.

Sincerely,

Re: Empire Plan Prescription Drug Formulary

Dear Mr. Summers:

This letter will confirm the understandings reached by the parties during the negotiation of the 2016-2023 State/Security Services Unit Agreement regarding flexibility in the administration of the Empire Plan Prescription Drug Formulary.

Commencing with the plan-year beginning June 1, 2019, when deemed appropriate, the Empire Plan Prescription Drug Program Insurer/Pharmacy Benefits Manager (PBM) shall be permitted the following flexibility in the administration of the formulary:

- When clinically appropriate and financially advantageous to the Plan, the Insurer/PBM shall be allowed to place a brand name drug on Level 1, subject to the Level 1 copayment;
- Certain therapeutic categories of prescription drugs with two or more clinically sound and therapeutically equivalent Level 1 options, as determined by the Insurer/PBM, may not have a brand name drug in Level 2; and
- Access to one or more drugs in select therapeutic categories may be restricted (not covered) if the drug(s) has no clinical advantage over other generic and brand name medications in the same therapeutic class. Drugs considered to have no clinical advantage that may be excluded include any products that 1) contain an active ingredient available in or therapeutically equivalent to another drug covered in the class; 2) contain an active ingredient which is a modified version of or are therapeutically equivalent to another covered Prescription Drug Product; or 3) are available in over-the-counter form or comprised of components that are available in over-the-counter form or equivalent.

All other Prescription Drug Program Formulary administrative processes remain unchanged.

Sincerely,

Re: Office Space

Dear Mr. Summers:

During the discussions for a successor to the 2016-2023 collective bargaining agreement, the parties discussed the issue of office space for the conduct of union business. The parties were unable to resolve the issues raised but determined that the matter should be studied so that the parties are able to determine and document where space is and is not currently provided. To that end, the State will survey agencies and share the results of the survey with NYSCOPBA which will include, at a minimum, State locations where NYSCOPBA members are located, the approximate size of the NYSCOPBA workforce in those locations, and whether office space for union business is provided.

The parties further agreed that upon completion of this review, they will examine and explore, where they mutually agree that providing space would be beneficial and appropriate, the provision of office space for the conduct of union business, subject to availability and an agreement governing the terms of such occupancy. Where space is provided and there is a need for such space to be re-occupied by the State, every effort will be made to provide reasonable advance notice of the need to reoccupy the space.

Sincerely,

Re: Effective Date of 30-day Grievance Filing Timeline

Dear Mr. Summers:

The parties agree that the effective date for the new 30-day statute of limitations for filing grievances at Step 1 of the Article 7 procedure shall be the date of ratification for all claims arising on or after the date of ratification of the 2023-2026 collective bargaining agreement.

Sincerely,

Re: Site of Care Redirection Program for Infusions

Dear Mr. Summers;

Effective July 1, 2024, the Empire Plan will implement a Site of Care (SOC) Redirection Program for Infusions. Drugs used to treat cancer and hemophilia are excluded from this program. This Program will apply to Empire Plan-primary members only.

The Site of Care Redirection Program shall be administered as described below. The Joint Committee will meet regularly to discuss the rollout of the program and jointly oversee the implementation, administration, and any future development of the program.

Effective July 1, 2024, the Hospital Program administrator's current medical necessity review for infusions of drugs included on the Hospital Program Administrator's Site of Care Drug List in the hospital outpatient setting will expand to include a review of the site of care. The site of care review will determine the clinical appropriateness of administering the infusion in the hospital outpatient setting versus provider office/suite, freestanding infusion center, or home. If it is determined that an alternate site of care is clinically appropriate for the infusion to be administered, the Hospital Program administrator will coordinate with the enrollee's provider and the Home Care Advocacy Program (HCAP) to recommend an alternate site of care for the infusion. If the provider or enrollee disagrees with the alternate site of care recommendation, they may exercise the enrollee's appeal rights to obtain services in the hospital outpatient setting.

Effective July 1, 2024, the medical or prescription drug copayments associated with infusions will be waived when the enrollee uses a non-hospital infusion site of care. In addition, requests for infusion therapy reviewed by the Hospital Program administrator will not be subject to additional review by the Empire Plan Medical or Prescription Drug Program administrators.

There will be a six-month grace period for members receiving infusions of drugs included on the Site of Care Drug List in the outpatient hospital setting on July 1, 2024. Members may continue receiving infusions in the hospital outpatient setting until the end of the grace period when the Hospital program administrator will require a site of care review.

Members receiving infusion therapy of a drug on the Site of Care Drug List at an alternate site of care on or after July 1, 2024, will not be subject to the medical or prescription drug copayments associated with infusions. Members will continue to be subject to continued medical necessity authorization through the medical or prescription drug program, as applicable.

The Hospital Program Administrator's Site of Care Specialty Pharmaceuticals UM Guideline # CG-MED-83 will be the clinical criteria used when determining the medical necessity of the hospital outpatient setting for infusions of medications on the Site of Care Drug list.

Sincerely,

Re: Labor-Management Funds

Dear Mr. Summers:

In the event that available funds in Article 13 and Article 25 are not fully expended for their purposes, the residual funds shall be made available to benefit members as mutually determined by the Director of OER and the President of NYSCOPBA or their designees. In no event shall the aggregate labor management funds exceed the available funds for labor management committees.

Sincerely,

Re: Joint Labor-Management Initiatives

Dear Mr. Summers:

Let this letter reflect our mutual understanding reached during negotiation of the 2023-2026 State/NYSCOPBA Agreement ("Agreement") regarding joint administration of labor/management initiatives.

To facilitate the joint development and administration of labor/management initiatives pursuant to Articles 13 and 25 of the Agreement, the parties agree that the State will reimburse NYSCOPBA, Inc. for the actual salary and fringe benefits of a NYSCOPBA, Inc. employee who works on Article 13 and/or Article 25 programs during the term of the Agreement. NYSCOPBA, Inc. may request reimbursement, in an amount to be agreed upon, in each State fiscal year covered by the Agreement. Such requests will be accompanied by invoices detailing the actual salary and fringe costs incurred by NYSCOPBA, Inc. for each state fiscal year, or part thereof, including documentation of payment. The State will reimburse NYSCOPBA, Inc. for such costs as soon as practicable following Office of Employee Relations (OER) receipt of those invoices.

Funds for such reimbursement shall be drawn from monies appropriated pursuant to Articles 13 and/or 25 of the Agreement.

The parties agree that such reimbursement is contingent upon establishment of a contractual arrangement between OER and NYSCOPBA, Inc. This includes any legally required review and approval by the Office of the Attorney General and the Office of the State Comptroller. Such legal requirements may be based on law including, but not limited to, the State Finance Law.

As soon as practicable following ratification of the Agreement, the parties shall jointly seek to enter into a contract between OER and NYSCOPBA, Inc. to effectuate such reimbursement. Further, the parties agree that no such reimbursement by OER to NYSCOPBA, Inc., is required by this side letter absent all approvals and contractual arrangements required by law. In the event the parties do not have an approved contract between OER and NYSCOPBA, Inc. by April 1, 2023, to the extent allowed by law, reimbursement from OER to NYSCOPBA, Inc. under the terms of this side letter may be made retroactively to that date.

Sincerely,

Re: Vacation Accruals

Dear Mr. Summers:

This is to confirm the parties' understanding with respect to vacation accruals in the Security Services Unit.

The issue of use and continued accumulation of vacation accruals was discussed during negotiations for the 2023-2026 collective bargaining agreement. Both parties recognized that this is an issue of continued importance and committed to continue to study and evaluate the number of employees who accumulate and carry leave at or near the accrual cap to identify opportunities to encourage vacation utilization, identify issues with vacation use and explore opportunities for use of those accruals. The parties shall be empowered to implement any mutually agreed upon changes and solutions to aid in the use or amount of accruals.

Sincerely,

Re: Triborough Bridge Tolls

Dear Mr. Summers:

During negotiations, the parties discussed the current system for work-related passage under Article 17.3. The parties agreed that discussions should continue in a labor-management committee including the Union, the Office of Mental Health, the Office of Employee Relations. If the parties reach an agreement for an alternative to the current system, such agreement shall be communicated to the Director of the Office of Employee Relations to implement that agreement.

Sincerely,

Re: Workers Compensation Study

Dear Mr. Summers:

During negotiations for a successor agreement to the 2016-2023 collective bargaining agreement, the parties discussed Workers' Compensation, including impact on staffing and operating costs. While no resolution of those issues was reached, the parties agreed to form a labor/management committee to obtain and analyze data regarding Workers' Compensation usage by members of the Security Services Unit. As part of this review, the parties agree to review and assemble data on the types of injuries incurred by unit members, how they occurred, the circumstances under which they occurred, where the injury occurred and lengths of absence. The parties will also review the conditions imposed upon injured employees during their absences, the process by which injured workers are evaluated for return to work, issues involving repeat injuries as well as the impact on the state and employees who undertake to cover for their absences. The parties will implement any recommendations mutually agreed upon by the President of the union and the Director of the Office of Employee Relations.

Sincerely,

Re: Mandatory Overtime

Dear Mr. Summers:

During the course of negotiations for a successor agreement to the 2016-2023 collective bargaining agreement, the parties discussed mandatory overtime and its impact, among other things, on the scheduled vacations, incidental leave days, regular days off, and the number of consecutive shifts/hours of work of unit members. While the parties did not reach any conclusions during bargaining, the parties did recognize the impact of overtime on the work-life of unit members. Therefore, the parties agreed to form a labor-management committee, with appropriate representatives from the union and the office of employee relations, including agency-level representation, to analyze the causes of the overtime including any overtime that may be deemed to be excessive, and its impact on these and other areas of work-life and make recommendations to the President of NYSCOPBA and the Director of the Office of Employee Relations to address the impact.

Sincerely,

Re: Overtime Payment Procedure

Dear Mr. Summers:

During the course of negotiations for a successor agreement to the 2016-2023 collective bargaining agreement, the parties discussed issues involving the timing and explanation of payments other than salary including but not limited to the payment of overtime relative to when it is earned and holiday pay. Recognizing the importance of timely payments of earned compensation, including overtime, the parties agreed to form a labor-management committee, with appropriate representatives from the union and the office of employee relations, including agency-level representation to study and make recommendations concerning these subject areas. The committee shall also be empowered to request assistance or information from the Office of State Comptroller and the Division of Budget. The parties also agreed, as part of the charge to this committee, that the committee shall be empowered to explore implementing temporary staffing solutions to aid in the processing of payments.

Sincerely,

Re: Resolution of Safe Working Conditions Grievances

Dear Mr. Summers:

During the course of negotiations for a successor agreement to the 2016-2023 collective bargaining agreement, the parties discussed issues pertaining to safe working conditions under Article 22. While grievances under Article 22 are only processed in accordance with Article 7.1(b) up to and including the conference phase of the Alternate Dispute Resolution Process, the parties reiterated that at the conference phase of the Alternate Dispute Resolution Process that there should be a robust attempt to resolve the grievance and that the Master Arbitrator is fully empowered to mediate and should attempt to mediate a resolution to the grievance.

Sincerely,

Re: Restoration of Backpay, Accruals and Other Benefits

Dear Mr. Summers:

During the course of negotiations for a successor agreement to the 2016-2023 collective bargaining agreement, the parties discussed issues pertaining to restoration of back pay, accruals, and other benefits. including, but not limited to, Article 7 and Article 8 awards or settlements. While the parties did not reach any conclusions during bargaining, the parties did recognize the impact of the timing of restoration of pay, accruals, and benefits on the members. Therefore, the parties agreed to form a labor-management committee, with appropriate representatives from the union and the office of employee relations, including agency-level representation, to review and expedite restoration of back pay, accruals, and other benefits, where applicable. The committee shall also be empowered to request assistance or information from the Office of State Comptroller and the Division of Budget.

Sincerely,

Re: Employee Development, Training and Quality of Work Life Programs

Dear Mr. Summers:

This letter confirms the understandings reached by the parties during negotiations of the 2023-2026 State/NYSCOPBA Agreement regarding the negotiated employee development, training and quality of work life programs and services during the 2023-2026 State/NYSCOPBA Agreements.

The parties recognize the mutual benefits of such programs and services designed to promote:

- (1) Increased career mobility, promotional opportunities, workplace safety and health, quality of work life and job satisfaction.
- (2) A highly skilled, motivated, and productive work force committed to excellence in public service; and
- (3) Effective labor-management relations between State and NYSCOPBA representatives.

Accordingly, the New York State (NYS) & NYSCOPBA will continue to provide education and training programs, which may include but are not limited to the following:

- Job skills and professional development training
- Education basics and other training
- Technical and computer skills training
- Tuition benefits
- Labor/Management training and consultation and contract administration training
- Occupational safety and health
- Employee wellness training and consultation
- Quality of work life and organizational improvement programs

During the term of the agreement, the parties will explore ways to better utilize funding to deliver education and training programs, including the use of third-party vendors to coordinate and deliver such training and the retention of staff to oversee such programs.

Moreover, the parties believe that the labor/management process is best served by providing participants in the process with the necessary tools and experiences to achieve high-functioning Labor/Management committees. Accordingly, the parties are committed to creating and implementing a comprehensive Labor/Management Training Program (hereafter Program) for labor/management committees.

During the term of this Agreement, the parties shall develop a core curriculum appropriate for the Program. This core curriculum may include, but not be limited to, the following elements:

- Labor/Management Cooperation
- Committee Organization, Operation and Process
- Labor/Management Committee Skills
- Effective Communication
- Problem Solving and Conflict Resolution
- Successful Committees: Best Practices

Additionally, once the core curriculum has been designed and implemented, the parties shall explore development and delivery of specialized training to address the needs of individual labor/management committees.

The parties will develop the Program on a meet and agree basis. Program funding shall be drawn from monies appropriated pursuant to Article 13 and/or 25 of the Agreement as appropriate.

The State and NYSCOPBA shall promote the Program and encourage all labor/management teams to complete training in the core curriculum.

Sincerely,

Re: Employee Payroll Information

Dear Mr. Summers:

This letter confirms the understandings reached by the parties during negotiations of the 2023-2026 State/NYSCOPBA Agreement regarding Article 18, Payroll.

During negotiations, the parties discussed the importance for unit members to understand the computation of payments included as part of the paycheck that they receive. To that end, the State and NYSCOPBA agreed to jointly request meetings with the Office of State Comptroller to discuss the current process for identifying and labeling earnings and deduction, to explore if there is a method to provide more detail concerning earnings and deductions to employees and other issues associated with bi-weekly paychecks.

The parties agreed to request and commence these meetings as soon as practicable after the ratification of the Agreement.

Moreover, the parties discussed the importance of an employing agency providing information to employees about their paychecks. To that end, after the conclusion of negotiations, the State will communicate with the agencies that employ unit members to emphasize the importance of providing information about the earnings and deductions in an employee's paycheck to improve the employee's understanding of the amount they are paid.

Sincerely,

Re: Temporary Service Employees

Dear Mr. Summers:

This letter confirms the understanding reached by the parties during negotiations of the 2023-2026 State/NYSCOPBA Agreement regarding temporary service employees.

The State and NYSCOPBA will form a committee to participate in a review of all temporary service employees, consultants and contractors during the term of this Agreement. The parties will meet and confer as to how State employees can be better utilized to fill this role in present and future circumstances.

Sincerely,