

SMARTPHONE REGISTRATION CODE

FREQUENTLY ASKED QUESTIONS

WHAT IF MY LAUNDRY CARD IS LOST OR STOLEN?

- Unfortunately, the balance on your laundry card will be lost if the card is lost. You can purchase a new card by going to the laundry card terminal and selecting, "Buy New Card".

HOW CAN I FIND OUT MY BALANCE ON MY LAUNDRY CARD?

- It's easy to check the balance on your card. Simply insert your laundry card into the card reader and wait for the balance to appear on the screen.

WHAT HAPPENS TO MY LAUNDRY CARD BALANCE IF I MOVE OUT?

- Laundry cards can be used in any laundry room with CSC machines. If you're moving to another community with CSC machines, keep your card and use it again! If not, be sure to use up the balance on your card before you move out.



Need Help?
(844) 272-9675

DID YOU KNOW YOU CAN ALSO PAY FOR YOUR LAUNDRY WITH THE NEW CSCPay Mobile App?

1 DOWNLOAD CSCPay Mobile App



Free on Google Play or the App Store



2 REGISTER AND ADD FUNDS

3 LOAD LAUNDRY AND SELECT CYCLE

4 USE APP TO START MACHINE

Laundry Card



LAUNDRY CARDS — A NEW WAY TO PAY



PREPAID LAUNDRY CARDS

—The easier way to pay

1 LOAD LAUNDRY CARD OR BUY A LAUNDRY CARD

Press **F3** to buy a laundry card.



Load existing card by inserting into card holder. Then add funds using cash or your debit/credit card.



2 LOAD LAUNDRY AND SELECT CYCLE

Load your laundry into machine and **Select** cycle.



3 USE LAUNDRY CARD TO START MACHINE

Wave laundry card across blue section of reader. Wait for beep.



Start the machine by following instructions on card reader.

